

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., MARCH 22, 2004
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



9-1-1 association of central oklahoma governments

Chair Dave Howe
Choctaw Councilmember

Vice-Chair Grant Hedrick
Canadian County Commissioner

Secretary/Treasurer Stan Inman
Oklahoma County Commissioner

Executive Director
Zach D. Taylor

9-1-1 BOARD OF DIRECTORS
AGENDA

1:00 p.m., March 25, 2004
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma, 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – FEBRUARY 26, 2004 ([Attachment III](#))

Action Requested: Motion to approve minutes of the February 26, 2004 meeting.

- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. FINANCE REPORT – MARCH 2004 CLAIMS
([Attachment VI](#))

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$115,802.93 for the month of March. These claims have been found to be in order by staff and proper as to form and are recommended for payment. A copy of the Claims List is included in the agenda packet.

Action Requested: Motion to accept the finance report, and approve payment of the March claims against the Association.

VII. CONTRACT BETWEEN 9-1-1 ACOG AND SBC FOR THE PROCUREMENT OF THE 9-1-1 DATABASE FOR EARLY WARNING NOTIFICATION SYSTEMS IN THE REGION
([Attachment VII](#))

INFORMATION: The 9-1-1 Technical Committee is recommending that the 9-1-1 Board of Directors authorize the Executive Director to execute a contract with SBC to purchase the 9-1-1 database, which contains telephone numbers for both listed and unlisted telephone numbers in the region. This listing will significantly increase the effectiveness of early warning systems operated by several communities in the region.

Action Requested: Establish the policy recommended by the 9-1-1 Technical Committee that is outlined in Attachment VIII and authorize the Executive Director to execute a contract between 9-1-1 ACOG and SBC for the procurement of the 9-1-1 database for the early warning notification systems in the region, subject to legal counsel approval.

VIII. WIRELESS E9-1-1 TARIFF STATUS REPORT
([Attachment VIII](#))

INFORMATION: Staff will provide a status report on the progress being made between the 9-1-1 parties and SBC in regards to the Wireless E9-1-1 tariff filed with the Oklahoma Corporation Commission.

Action Requested: None, for information only.

IX. GENERAL STATUS REPORT
([Attachment IX](#))

INFORMATION: Information on current projects is included for review and discussion.

Action Requested: None, for information only.

X. NEW BUSINESS

XI. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
February 26, 2004**

The second meeting of the calendar year 2004 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:04 p.m. February 26, 2004 in the Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. Dave Howe, Councilmember, Choctaw

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Larry M. O'Connell, Councilmember, Del City
Hon. Sandra Naifeh, Mayor, Edmond
Hon. Jason Murphey, Councilmember, Guthrie
Hon. Bill Haddock, Councilmember, Lexington
Hon. Eddie Reed, Mayor, Midwest City
Hon. Darrell Nobilitt, Councilmember, Mustang
Hon. Kathleen Moon, Councilmember, Mustang
Hon. Kathy Walker, Councilmember, Nichols Hills
Hon. James Pumphrey, Councilmember, Nicoma Park
Hon. David Hopper, Councilmember, Norman
Hon. Greg Banta, Mayor, Piedmont
Hon. John Brown, Councilmember, Piedmont
Hon. Ron Bledsoe, Mayor, Slaughterville
Hon. Scott Symes, Councilmember, The Village
Hon. Tom Smith, Councilmember, Warr Acres
Hon. Bob Bradway, Councilmember, Yukon
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Stan Inman, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. J. D. Johnston, Mayor, Bethany
Hon. Susan Schwarz, Councilmember, El Reno
Hon. Lewis Pringle, Mayor, Forest Park

MEMBERS ABSENT (continued)

Hon. Karen Feldhake, Councilmember, Harrah
Hon. Matt Elerick, Mayor, Jones City
Hon. Gary Johnston, Mayor, Lake Aluma
Hon. Scott Fesler, Councilmember, Luther
Hon. Glenn Lewis, Mayor, Moore
Hon. Jim Gurley, Councilmember, Newcastle
Hon. Carol Jones, Councilmember, Noble
Hon. Kathy Jordon, Councilmember, Smith Village
Hon. Judith Ainsworth, Councilmember, Spencer
Hon. Chet Curlee, Councilmember, Tuttle
Hon. Robert Greb, Councilmember, Valley Brook
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Grant Hedrick, Commissioner, Canadian County
Hon. Bill Graves, Commissioner, Cleveland County

GUESTS

Bill Knox, Town of Harrah
Gerald L. Wright, Oklahoma County Chairman's Office
Mary Murphey, Logan County Commissioners' Office
Ronnie Freeman, E9-1-1 Area Manager, SBC

STAFF

Zach D. Taylor, Executive Director
Debbie Cook, Finance Director
Jane Sutter, Division Director, Intergovernmental Services
Stephen M. Willoughby, Director, E9-1-1 & Public Safety Programs
Jerry Church, Special Programs Officer
Doug Rex, Assistant to Executive Director
J. Dell Gordon, Legal Counsel
John Johnson, Consultant
Carolyn White, 9-1-1 Database Manager
Johnny Irons, 9-1-1 Project Coordinator
Diana McCullough, ACOG Administrative Assistant

I. CALL TO ORDER

Chairman Dave Howe called the meeting to order at 1:04 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Executive Director Zach Taylor introduced Mary Murphey, Logan County Commissioners' Office, and Ronnie Freeman, SBC.

III. APPROVAL OF MINUTES - January 29, 2004

Action Requested: Motion to approve minutes of the January 29, 2004 meeting.

Director Darrell Noblitt, Mustang, made a motion to approve the minutes of the January 29, 2004 meeting. Director Ron Bledsoe, Slaughterville, seconded the motion. The motion carried the following votes:

AYE: Woodard, Howe, O'Connell, Naifeh, Murphey, Haddock, Reed, Noblitt, Pumphrey, Hopper, Banta, Bledsoe, Symes, Smith, Bradway, Sharpton and Inman

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Zach Taylor announced that there is an amendment to the February 2004 Claims List to pay SBC \$2,745.36, making the total claims to pay \$120,201.45.

Under the Homeland Security effort in Oklahoma, Regions 6 and 8 continue to meet with the state office and the federal office of Homeland Security.

Staff visited recently with SBC's Vice President Pat Thedford in regard to the 9-1-1 trouble reporting center that moved from Kansas City to Austin. Some issues discussed related to software, reverse 9-1-1 notification. Also, it was discussed how we would work together jointly on voice-over on the Internet associated with not knowing the caller's location and receive 9-1-1 data with the call; as well as the revenue expense side.

Director David Hopper, Norman, asked if the call would be indicated from a fixed location or like a mobile call? Mr. Taylor said it could include both types of calls since some people would call from a wireless equipped laptop as they move around.

Mr. Taylor said the FCC Chairman announced earlier this week that he is interested in finding solutions to expand 9-1-1 and also the Senate, both Republican and Democrat, has expressed their interest in addressing that issue.

Mr. Taylor mentioned the EMD briefing that was held at EMSA on February 11. This stems from the EMD initiative implemented by the 9-1-1 Association with the assistance of health advocates and community leaders. On February 11 we announced to the region that the region achieved that level of service.

Mr. Taylor explained that EMD allows for “0” response time in certain medical situations. The dispatcher can analyze the medical situation and provide pre-arrival instructions on dealing with a number of serious emergent situations, such as heart attack, choking, childbirth, etc. The assistance that we provide now will be far better than in the past. Regardless of whoever is the first responder, it will receive better information to respond, which will help to reduce liability; the dispatchers have been taken to the highest standard of care that is available in the country. They are nationally certified in emergency medical dispatching (EMD). The regional approach has proven a cost savings; the training was done locally, and the level of care is consistent throughout the region. The population in the metro area now served by EMD is 933,000 by 77 public safety agencies. This is also beneficial in mutual aid efforts.

Mr. Taylor expressed the Association’s appreciation to EMSA who provides EMD to the people in its service area. EMSA has helped to provide much of the training that has been provided to our regional dispatchers. Mr. Taylor explained that the City of Midwest City has taken on EMD in all of the communities that Midwest City EMS serves. The City of Norman is doing it in Norman and parts of Cleveland County. Park View EMS is taking care of EMD in a number of communities in Canadian County.

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. FINANCE REPORT – FEBRUARY 2004 CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$117,456.09 for the month of February. These claims have been found to be in order by staff, proper as to form and are recommended for payment. A copy of the Claims List is included in the agenda packet, and including the Amendment to Claims for SBC in the amount of \$2,745.36, making a total of \$120,201.45.

Action Requested: Motion to accept the finance report as amended and approve payment of the February claims against the Association.

Director James Pumphrey, Nicoma Park, made a motion to accept the finance report as amended, and approve payment of the February claims against the Association. Director Ron Bledsoe, Slaughterville, seconded the motion. The motion carried the following votes:

AYE: Woodard, Howe, O’Connell, Naifeh, Murphey, Haddock, Reed, Noblitt, Walker, Pumphrey, Hopper, Banta, Bledsoe, Symes, Smith, Bradway, Sharpton and Inman

NAY: None

ABSTAIN: None

VII. TRAUMA CENTER RESOLUTION

Executive Director Zach Taylor recalled that at the January 2004 9-1-1 Board of Directors meeting Dr. Edward N. Brandt, Jr., M.D., Ph.D., Regents Professor and Chair of the Department of Health Administration and Policy and Director for the Center for Health Policy of the University of Oklahoma Health Sciences Center, briefed the Board on the status of the Level One Trauma Center in the region. The 9-1-1 Board suggested that we draft a resolution in support of working toward the solution of that problem. The principle function of the resolution is to encourage the Legislature and state leadership to make survival of the trauma system in the entire state including maintenance of the Level 1 trauma center in Central Oklahoma a priority for funding, and also that a mechanism for future ongoing funding be put into place to ensure continued viability and enhancement of the state's ability to provide the most advanced medical treatment of its citizens in critical need, which is inclusive of all elements of that system.

Chairman Dave Howe asked for a motion to adopt the Trauma Center Resolution.

Director Ron Bledsoe made a motion to adopt the Trauma Center Resolution. Director Sandra Naifeh, Edmond, seconded the motion. The motion carried the following votes:

AYE: Woodard, Howe, O'Connell, Naifeh, Murphey, Haddock, Reed, Noblitt, Walker, Pumphrey, Hopper, Banta, Bledsoe, Symes, Smith, Bradway, Sharpton and Inman

NAY: None

ABSTAIN: None

VIII. GENERAL STATUS REPORT

Steve Willoughby updated the Board regarding the SBC Wireless Tariff, which is key to Wireless 9-1-1 in the region. Mr. Willoughby explained that the Corporation Commission's Referee has scheduled a conference for tomorrow, which will determine a timeline and deadlines for the tariff process.

Director Bill Haddock, Lexington, asked what level of power does the Corporation Commission's Referee have?

J. Dell Gordon, 9-1-1 ACOG Legal Counsel, said that in this instance, the Corporation Commission thought this was a matter of significant difference to them unlike the typical case where the Referee takes the evidence and makes recommendations. In this case, the Corporation Commission retained jurisdiction itself and they will have the information presented to them for decision. The Referee is there mainly to expedite the scheduling and testimony, and to assemble information for presentation to the Commission, but not to make recommendations.

Regarding the 9-1-1 equipment software installation, the 9-1-1 Board of Directors conditionally accepted the TCI 9-1-1 equipment at the December meeting, contingent upon the installation of a software "fix." The software has been tested and we are in the installation process.

Mr. Willoughby reported that staff continues to assist the EMD PSAPs in developing policies and seeking medical direction as required.

Also staff continues work with the Oklahoma State Department of Health in executing an agreement that will provide grant funding for the software version of the EMD protocols.

9-1-1 ACOG participated in the Oklahoma Chapter of the National Emergency Number Association's (NENA) 9-1-1 Day at the State Capitol earlier this month.

Mr. Willoughby reported that he and Jane Sutter attended a meeting with key 9-1-1 officials throughout the state. That task force plans to position Oklahoma to receive certain federal funds for 9-1-1.

IX. NEW BUSINESS

None

X. ADJOURNMENT

Chairman Dave Howe called for a motion to adjourn. Director Darrell Noblitt made a motion to adjourn. Director James Pumphrey seconded the motion.

The motion carried the following votes:

AYE: Woodard, Howe, O'Connell, Naifeh, Murphey, Haddock, Reed, Noblitt, Walker, Pumphrey, Hopper, Banta, Bledsoe, Symes, Smith, Bradway, Sharpton and Inman

NAY: None

ABSTAIN: None

ABSTAIN: None

The meeting was adjourned at 1:16 p.m.

ADOPTED THIS 25TH DAY OF MARCH 2004.

Chairman

Secretary-Treasurer

PAGE DOWN TO READ ATTACHMENT VI

BE IT RESOLVED, that on this 25th day of March 2004, the following claims are approved by the 9-1-1 Association of Central Oklahoma Governments; and the Director and Officers of this Association are directed to pay such claims.

MSAG/Education/Training

Personnel	\$ 52,560.81	
Development	40.00	
Legal	1,000.00	
Mileage	376.50	
Postage	104.87	
Publications & Subscriptions	26.95	
Supplies	153.80	
Telephone	296.53	
Training	2,325.00	
Travel	1,151.27	
Xerox	<u>184.12</u>	
<i>Total MSAG/Education/Training</i>		\$ 58,219.85

9-1-1 Operating/Maintenance

SBC	\$ 21,967.62	
SBC (Frame Relay)	7,411.35	
SBC Capital Services	1,686.14	
Koch Financial Corporation	17,903.21	
TDS Telecom	1,242.35	
Pioneer Telephone	413.52	
Pioneer Telephone	319.39	
Pioneer Telephone	111.66	
Pioneer Telephone	59.61	
Valor Telecom	72.03	
J. Dell Gordon	6,327.00	
Language Line Services	<u>69.20</u>	
<i>Total 9-1-1 Operating/Maintenance</i>		<u>57,583.08</u>

Total March Claims

\$ 115,802.93

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED FEBRUARY 29, 2004**

	<u>OPERATING</u>	<u>SAVINGS</u>	<u>TOTAL</u>
Beginning Balance <i>February 1, 2004</i> Cash on Deposit	\$ 547,505.91	\$ 848,518.20	\$ 1,396,024.11
Cash Receipts			
Fee Income	\$ 135,570.04	\$ -	\$ 135,570.04
Contracts			
Transfers of Funds	580.90	-	580.90
Interest Earned	156.55	580.90	737.45
Miscellaneous	117.22	-	117.22
Total Cash Receipts	<u>\$ 136,424.71</u>	<u>\$ 580.90</u>	<u>\$ 137,005.61</u>
Total Cash Available	\$ 683,930.62	\$ 849,099.10	\$ 1,533,029.72
Cash Disbursements			
Claims/Operating Expense	\$ 120,201.45	\$ -	\$ 120,201.45
9-1-1 Fund Disbursement	18,750.00	-	18,750.00
Transfers of Funds	-	580.90	580.90
Miscellaneous	67.98	-	67.98
Total Cash Disbursements	<u>\$ 139,019.43</u>	<u>\$ 580.90</u>	<u>\$ 139,600.33</u>
Ending Balance <i>February 29, 2004</i> Cash on Deposit	<u>\$ 544,911.19</u>	<u>\$ 848,518.20</u>	<u>\$ 1,393,429.39</u>

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
FEBRUARY 2004**

Arcadia	\$ 15.14
Bethany	1,073.00
Choctaw	481.82
Cleveland County	203.67
Del City	730.98
Edmond	3,084.45
El Reno	1,113.63
Forest Park	35.70
Guthrie	574.07
Harrah	181.67
Jones	138.69
Lexington	55.34
Midwest City	1,851.89
Moore	1,328.67
Mustang	458.40
Newcastle	231.70
Nichols Hills	225.95
Noble	189.73
Norman	3,792.16
Oklahoma County	747.26
Piedmont	129.45
Slaughterville	72.53
Spencer	135.11
The Village	355.33
Tinker AFB Fire Department	90.15
Tuttle	152.48
Warr Acres	450.93
Woodlawn Park	4.40
Yukon	845.70

Total February Disbursements	\$ 18,750.00
	=====



9-1-1 association of central Oklahoma governments

Chair Dave Howe
Choctaw Councilmember

Vice-Chair Grant Hedrick
Canadian County Commissioner

Secretary/Treasurer Stan Inman
Oklahoma County Commissioner

Executive Director
Zach D. Taylor

MEMORANDUM

DATE: March 18, 2004

TO: 9-1-1 ACOG Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: Early Warning Database Procurement

INFORMATION: Over the last several years several communities in the region have purchased “reverse 9-1-1” or early warning notification systems to notify residents of potential emergencies such as evacuations or tornadoes. However, until recently state law did not allow SBC to provide unlisted telephone numbers to communities with these systems. It is estimated that 30% of the public have unpublished telephone numbers.

Last year the Governor signed into law HB1650 which allowed SBC to provide the 9-1-1 database, which contains both listed and unlisted telephone numbers, to communities with a population of over 300,000. The stipulated 300,000 limited the number of communities in Central Oklahoma that could obtain this database. But by utilizing the regional population base, the 9-1-1 Association was eligible to obtain this database on behalf of our member communities.

In September 2003, the 9-1-1 Technical Committee recommended to the 9-1-1 Board of Directors and staff to procure this database on an annual basis making it available at no charge to our members for the purpose of emergency warning notification systems. And, if additional requests are made from PSAPs with these systems, the associated charges would be passed onto the PSAP making the request.

Since that time staff has been working with SBC to obtain a contract to procure these services. SBC's charges are \$400 per request plus \$24 per 10,000 records requested. Therefore, the cost per request for all 9-1-1 ACOG member communities would be \$1,120.

Action Requested: Establish the policy recommended by the 9-1-1 Technical Committee that is outlined in Attachment VII and authorize the Executive Director to execute a contract between 9-1-1 ACOG and SBC for the procurement of the 9-1-1 database for the early warning notification systems in the region, subject to legal counsel approval.

ATTACHMENT VIII



9-1-1 association of central Oklahoma governments

Chair Dave Howe
Choctaw Councilmember

Vice-Chair Grant Hedrick
Canadian County Commissioner

Secretary/Treasurer Stan Inman
Oklahoma County Commissioner

Executive Director
Zach D. Taylor

MEMORANDUM

DATE: March 16, 2004

TO: 9-1-1 Board of Directors

FROM: Stephen Willoughby, Director of E9-1-1 & Public Safety Programs

SUBJECT: Wireless E9-1-1 Tariff Status Report

INFORMATION: Staff has been working on this project since October 2002 when SBC introduced a tariff to recover their costs related to providing enhanced wireless 9-1-1 services to PSAPs. In this original filing SBC proposed to the Oklahoma Corporation Commission (OCC) a charge of \$0.23 for each wireless 9-1-1 call a PSAP received.

Several communities throughout the state filed letters of protest of the cost recovery methodology based on "per call", sighting the dramatic impact wireless has had on PSAPs (accounting for nearly 40% of the call volume) and the difficulty this presented in the in budgeting process. To formalize the protest of this tariff 9-1-1 ACOG, Oklahoma Municipal League, City of Oklahoma City, and the City of Tulsa filed motions before OCC to formally intervene into this tariff process, and thereby suspending the tariff filing to allow time for negotiations amongst the parties to proceed. The Intervenors were required to enter into proprietary agreements in order to review SBC's costs analysis and to become privy of proprietary information loaded into SBC's costs. In May 2003 the Intervenors filed with OCC our proposed alternative to SBC's Wireless E9-1-1 Tariff and an analysis of SBC's Cost Study.

The Intervenors' proposal requested that SBC's charges be based upon a "per wireless subscriber" methodology. Similar to the precedent of the existing wireline tariff that had been in effect since the late 1980's, this would allow for a one-to-one match of costs with revenue that would be achieved through a wireless E9-1-1 service fee election.

Also, the Intervenors requested that Phase I and Phase II costs be unbundled so that PSAPs would not be required to pay for services they were not receiving. In addition, the Intervenors' questioned several costs outlined in SBC's cost study.

This was soon followed by SBC withdrawing their original “per-call” based tariff proposal.

September 2003, SBC filed a new wireless E9-1-1 tariff. This tariff unbundled wireless charges for Phase I and Phase II services. Utilizing a mathematical computation of the population a PSAP served the proposed charges would be:

<u>Service</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
Phase I	\$9.47 (per 1,000 Population)	\$116.70 (per 1,000 Population)
Phase II	\$2.64 (per 1,000 Population)	\$77.52 (per 1,000 Population)

In September 2003, still contending that the “per wireless subscriber” was the best and most constitutional way communities could legally pay for these charges, the Intervenor’s motion to suspend this tariff was approved by the Corporation Commissioners. In addition, the Commissioners assigned a “referee” to oversee both parties interested.

Since that time continued analysis and negotiations have been on going. February 27th the Referee established a timeline for a hearing on this case as follows.

SBC’s Written Testimony Due	March 26, 2004
Intervenor’s Written Testimony Due	April 9, 2004
OCC Staff Written Testimony Due	April 30, 2004
Rebuttal from all parties	May 27, 2004
Hearing	June 15 & 16, 2004

However, all parties continue to meet and work cohesively and positively toward ideal solutions for a tariff in bringing wireless 9-1-1 to the forefront. The group is working in agreement on what needs to be done to find a recommendation that will be win-win for both the 9-1-1 parties and SBC.

Action Requested: None, for information and discussion only.



9-1-1 association of central Oklahoma governments

ATTACHMENT IX

Chair Dave Howe
Choctaw Councilmember

Vice-Chair Grant Hedrick
Canadian County Commissioner

Secretary/Treasurer Stan Inman
Oklahoma County Commissioner

Executive Director
Zach D. Taylor

MEMORANDUM

DATE: March 18, 2004

TO: 9-1-1 ACOG Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: General Status Report

Equipment Software Installation

In December, the 9-1-1 Board of Directors conditionally approved acceptance of the TCI 9-1-1 equipment upon the installation of a software "fix." Completion of the installation of this software is expected the first week of April.

EMD Status Report

Staff has finalized a contract with the Oklahoma State Department of Health for Emergency Medical Dispatch (EMD) software. There is an action item on the ACOG Board agenda requesting approval of this contract between OSDH and ACOG. Due to some administrative issues relating to this grant, it was determined to be in each parties' best interest, and concurred by legal counsel, for this contract to be with ACOG instead of the 9-1-1 Association. This contractor change will be transparent due to the agreement established by the 9-1-1 Association in 1988, designating ACOG as the administrator for the 9-1-1 Association.

2003 Annual 9-1-1 Statistics

Attached is the 2003 annual 9-1-1 statistics for the Central Oklahoma 9-1-1 system for your review.

Telephone Deregulation Bill

SB1119 is the proposed bill that would deregulate many of the telecommunications services provided by Incumbent Local Exchange Carriers (ILECs) including SBC. The Oklahoma Association of Regional Councils, Oklahoma Municipal League, and the Oklahoma Chapter of the National Emergency Number Association continue to work with SBC and the bill's authors to ensure regulation protection of 9-1-1 related services.



association of central oklahoma governments

2003 Annual E9-1-1 Call Summary

PSAP NAME	TOTAL CALLS	ABANDONED CALLS	ABANDONED CALLS (%)	WIRELESS CALLS	WIRELESS CALLS (%)
BETHANY	10680	607	5.68%	4740	44.38%
CHOCTAW	486	46	9.47%	35	7.20%
CLEVELAND COUNTY	3302	141	4.27%	480	14.54%
DEL CITY	11590	473	4.08%	3962	34.18%
EDMOND	23368	303	1.30%	10720	45.87%
EL RENO	5454	410	7.52%	1370	25.12%
EMSA	31716	5168	16.29%	1237	3.90%
GUTHRIE	4826	221	4.58%	1959	40.59%
MIDWEST CITY	33902	1233	3.64%	11207	33.06%
MOORE	17079	464	2.72%	6303	36.90%
MUSTANG	3156	206	6.53%	1087	34.44%
NEWCASTLE	1783	171	9.59%	719	40.33%
NICHOLS HILLS	2339	94	4.02%	623	26.64%
NOBLE	1519	101	6.65%	444	29.23%
NORMAN	31599	1336	4.23%	14100	44.62%
OKLAHOMA COUNTY	12083	386	3.19%	3987	33.00%
TINKER AFB	1539	66	4.29%	289	18.78%
TUTTLE	747	59	7.90%	122	16.33%
VILLAGE	4085	222	5.43%	812	19.88%
WARR ACRES	6488	375	5.78%	3023	46.59%
YUKON	6966	220	3.16%	2967	42.59%
GRAND TOTALS	214707	12302	5.73%	70186	32.69%

NOTE: This report is inclusive to training, test calls, and other maintenance procedures.