

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., APRIL 23, 2007
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



9-1-1 association of central oklahoma governments

Chair Grant Hedrick
Canadian County Commissioner

Vice-Chair David Hopper
Norman Councilmember

Secretary/Treasurer Dave Howe
Choctaw Councilmember

Executive Director
Zach D. Taylor

9-1-1 BOARD OF DIRECTORS AGENDA
1:00 p.m., Thursday, April 26, 2007
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma, 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – March 29, 2007 meeting ([Attachment III](#))
- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. CONSENT DOCKET

INFORMATION: This item is placed on the agenda so that the Board of Directors, by unanimous consent, may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all board members, that item will be heard in regular order. Staff recommends that Item VI- A be placed on the Consent Docket.

A. FINANCE REPORT – APRIL CLAIMS ([Attachment VI-A](#))

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$156,191.89 for the month of April. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the April claims is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the April claims against the Association.

VII. ITEMS REQUIRING INDIVIDUAL ACTION

A. AUTHORIZATION FOR STAFF TO CONDUCT A REQUEST FOR PROPOSAL PROCESS FOR NEW 9-1-1 ANSWERING SOFTWARE ([Attachment VII-A](#))

INFORMATION: Staff has finalized a Request for Proposal (RFP) for the replacement of the 9-1-1 operating software currently utilized by 9-1-1 ACOG's 22 PSAPs to handle emergency calls. The existing software is six years old and the extended maintenance contract expires in December.

Action Requested: Motion to authorize staff to advertise a request for proposal for new 9-1-1 answering software, conduct interviews with responding vendors, negotiate terms of a potential contract and recommend to the Board of Directors the best product vendor to replace 9-1-1 ACOG's 9-1-1 answering software.

B. REPORT ON NATIONAL TELECOMMUNICATOR WEEK ACTIVITIES ([Attachment VII-B](#))

INFORMATION: Staff will provide a report to the Board of Directors on 9-1-1 ACOG's activities related to National Public Safety Telecommunicator Week, April 8-14. This week is set aside each year to recognize the commitment of 9-1-1 call-takers and dispatchers to provide professional emergency services to our communities.

Action Requested: None, for information only.

VIII. GENERAL STATUS REPORT ([Attachment VIII](#))

INFORMATION: Information on current projects is included for review and discussion.

Action Requested: None, for information only.

IX. NEW BUSINESS

X. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
March 29, 2007**

The third meeting of the calendar year 2007 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:03 p.m., March 29, 2007 in the Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. David Hopper, Vice-Chairman, Norman

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Dave Howe, Councilmember, Choctaw
Hon. Ken Bartlett, Councilmember, Del City
Hon. Saundra Naifeh, Mayor, Edmond
Hon. Mary Ann Yarbrough, Trustee, Forest Park
Hon. Gordon Jeney, Councilmember, Harrah
Hon. Ray Poland, Councilmember, Jones City
Hon. Margaret Graham, Trustee, Luther
Hon. Russell Smith, Mayor, Midwest City
Hon. Kathy McMillan, Councilmember, Moore
Hon. Keith Bryan, Councilmember, Mustang
Hon. Kathy Walker, Councilmember, Nichols Hills
Hon. James Pumphrey, Councilmember, Nicoma Park
Hon. John Brown, Councilmember, Piedmont
Hon. Rusty Sullivan, Commissioner, Cleveland County
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Jim Roth, Commissioner, Oklahoma County
Hon. Ray Vaughn, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Phillip Shirey, Councilmember, Bethany
Hon. Julie Rozsypal, Councilmember, El Reno
Hon. Dough Hehn, Councilmember, Guthrie
Hon. Laurel Anderson, Mayor, Lake Aluma
Hon. Mark Easton, Councilmember, Lexington
No Designee, Newcastle
Hon. Gary Hayes, Mayor, Noble
Hon. Linda Daniels, Mayor, Slaughterville

MEMBERS ABSENT (continued)

Hon. Kathy Jordon, Trustee, Smith Village
Hon. Marsha Jefferson, Mayor, Spencer
Hon. Chet Curlee, Councilmember, Tuttle
No Designee, Valley Brook
Hon. Scott Symes, Mayor, The Village
Hon. Jeff Martinez, Councilmember, Warr Acres
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Bob Bradway, Mayor, Yukon
Hon. Grant Hedrick, Commissioner, Canadian County

GUESTS

Willa Johnson, Councilmember, City of Oklahoma City
Larry Kesler, Councilmember, Union City
Mary Murphey, Logan County Commissioners' Office
Joe Blough, Oklahoma County
Ronnie Freeman, AT&T

STAFF

Zach Taylor, Executive Director
Jane Sutter, Division Director, Intergovernmental Services
Susan Yingling, Administrative Assistant, Administration
Debbie Cook, Division Director, Finance
Stephen M. Willoughby, E9-1-1 & Public Safety Programs Director
Wendi Marcy, 9-1-1 Special Programs Officer
Jerry Church, ACOG Communications Program Coordinator
Carolyn White, 9-1-1 Database Manager
Johnny Irons, 9-1-1 Project Coordinator
Diane McCullough, Project Coordinator
John G. Johnson, Legal Counsel

I. CALL TO ORDER

Vice-Chairman David Hopper called the meeting to order at 1:03 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Executive Director Zach Taylor introduced guests Mary Murphey, Logan County Commissioners' Office, Joe Blough, Oklahoma County, and Ronnie Freeman, AT&T.

III. APPROVAL OF MINUTES – February 22, 2007

Director Mark Sharpton, Logan County, made a motion to approve the minutes of the February 22, 2007 meeting. Director John Brown, Piedmont, seconded the motion.

The motion carried the following votes:

AYE: Woodard, Howe, Bartlett, Naifeh, Yarbrough, Jeney, Poland, Graham, McMillan, Bryan, Walker, Pumphrey, Hopper, Brown, Sullivan, Sharpton, and Vaughn

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Chairman's Report: None

Director's Report: None

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. CONSENT DOCKET

INFORMATION: These items are placed on the agenda so that the Board of Directors may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all Board members, that item will be heard in regular order. Staff recommends that item VI-A be placed on the Consent Docket.

Action Requested: Motion to place the above items on the Consent Docket and approve or acknowledge those items, subject to any conditions included in that item.

A. FINANCE REPORT –MARCH CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$151,049.92 for the month of March. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the March claims is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the March budgeted, recurring claims against the Association.

Director John Brown made a motion to place the above items on the Consent Docket and approve or acknowledge those items, subject to any conditions included in that item. Director Mark Sharpton seconded the motion.

The motion carried the following votes:

AYE: Woodard, Howe, Bartlett, Naifeh, Yarbrough, Jeney, Poland, Graham, McMillan, Bryan, Walker, Pumphrey, Hopper, Brown, Sullivan, and Sharpton

NAY: None

ABSTAIN: None

VII. ITEMS REQUIRING INDIVIDUAL ACTION

A. NATIONAL TELECOMMUNICATOR WEEK

Wendi Marcy encouraged the members to celebrate National Telecommunicator Week, April 8-14. 9-1-1 ACOG staff has planned several activities for our member PSAPs.

Wendi said that commemorative lapel pins have been designed by 9-1-1 ACOG and will be distributed to the member PSAPs in their honor. The pins reflect both the theme for the week and 9-1-1's dedication to public safety. Also, a lapel pin was provided to each 9-1-1 Board of Director at today's meeting.

She said we have asked the PSAPs to decorate their dispatch centers to represent the week's theme, "Heroes Behind the Scenes." They will be judged and the winning PSAP will be honored with a pizza party for each shift, tickets to the last OKC Hornets home game, and this year's winner will be the first to receive the ACOG traveling trophy. She mentioned that GeoComm is sponsoring the pizza party, and that AT&T donated the tickets to the Hornets game. Also, there will be daily door prize drawings each day of the week.

Wendi said 9-1-1 ACOG is giving a 9-1-1 Hero Award to eight-year-old Tristan Robinson who is credited for saving his diabetic mother's life by calling 9-1-1 and properly giving all the necessary information to ensure a speedy response from medical personnel. Tristan also followed the dispatcher's instructions to assist his mother while waiting for the paramedics to arrive. This award ceremony will be conducted on April 10th before 120 of Tristan's classmates in Edmond at Washington Irving Elementary. He will receive a medal, certificate, hat, and have a ride on a fire truck.

She explained that the 9-1-1 Hero Award program is a public education effort that helps children see the importance of calling 9-1-1 and knowing important information such as their address and phone number. This is a program we intend to add to our current public education efforts so we may honor more extraordinary child callers in the future.

VIII. GENERAL STATUS REPORT

Stephen Willoughby reported that Phase II has been deployed successfully in the 9-1-1 ACOG communities. Phase II provides location of 9-1-1 callers based upon latitude and longitude, and plotting that on a map before the 9-1-1 call-takers. We are working with the City of Oklahoma City to get proper CAD interface and formatting complete with their new computer aided dispatching system which is expected to go online in June. That is when we will bring Oklahoma City online with this new Phase II technology. 9-1-1 ACOG and Oklahoma City conducted some testing last week which was successful. We provided some information to their computer aided dispatch vendor to take for analysis, and to help them be ready to deploy Phase II.

Many states across the country are facing the same issue of some wireless carriers not remitting the 50-cent service fee for prepaid wireless. Mr. Willoughby said there are a wide range of wireless carriers some of which are remitting, some are not remitting, and some are remitting for some customers but not all.

ACOG sent a letter to each of those carriers demanding them to remit the service fees. We have received responses from most of those companies and staff is working with the outstanding companies regarding their position.

Mr. Willoughby reported that ACOG and the City of Oklahoma City are working with the industry to create mutually acceptable language to modify the existing Wireless E9-1-1 Act to specifically include prepaid wireless. He said introducing changes at this point will be very difficult considering many of the pertinent deadlines have passed.

He also reported that ACOG has been invited to participate in a summit this spring with the FCC, wireless carriers and public safety representatives in order to formulate a national response to related to this.

Staff is finalizing an RFP for the replacement of the 9-1-1 operating software. The current software is six years old, and the maintenance on that software will expire in December. We plan to bring that item before the 9-1-1 Board next month asking approval to request proposals for this project.

Mr. Willoughby reported that staff learned earlier this month that Tel Control, Inc. (TCI), our current software vendor, was purchased by a holding company that already owns Plant Equipment, Inc., another 9-1-1 software provider. In previous 9-1-1 Board meetings staff was asked how many equipment vendors there are who realistically would bid on our project. He said that number is shrinking as mergers of multiple vendors are occurring.

Mr. Willoughby reported that we expect to have Logan County 9-1-1 on board in mid-April. We have completed the database work, and have already brought some of the area online with 9-1-1; advertising this would be a confusing public message at this time.

After some telecom facilities that we are ordering are in place, we can turn up 9-1-1 and then send out notifications to residents saying they have 9-1-1 and provide their official 9-1-1 address.

Mr. Willoughby reported that he had an opportunity to participate in the fifth annual "9-1-1 Goes to Washington" forum in which public safety officials from across the country received briefings and discussed current federal legislative and regulatory actions that impact 9-1-1 services.

He said proposed federal legislation, S-428, relates to the IP-Enabled Voice Communications and Public Safety Act of 2007. He explained that this legislation is Congress confirming that state and local governments have the authority to impose and collect 9-1-1 fees from VoIP providers. He said a House of Representatives version of this bill is expected to be introduced in the coming weeks.

Mr. Willoughby said the other relevant legislation is S-93, the 9-1-1 Modernization Act of 2007 that would authorize the federal 9-1-1 office to borrow from the federal treasury to make immediately available \$43.5 million in PSAP grants to be paid back after a FCC spectrum auction in 2008. He said the Oklahoma State Advisory Board was created in part to develop a state plan for 9-1-1 centers in the state to be eligible for these funds. Considering the expense of 9-1-1 equipment, \$43.5 million divided into 50 states means those monies will not go far in covering expenses adequately.

Director David Hopper asked for more information from John Johnson, legal counsel, regarding the demand letter sent to the wireless carriers and any related negotiations about the fee for wireless prepaid 9-1-1 calls. John Johnson said we are still negotiating the possible legislative language.

Director Hopper asked what is being done to follow-up with the carriers who did not respond to the March 8th deadline. Mr. Johnson said there are less than four/five carriers that have not responded one way or another.

Director James Pumphrey asked if we get a ruling from the legislature that the wireless carriers must pay, would that ruling be retroactive? Mr. Johnson said it would not be retroactive. He said if the legislature rules in our favor on this, then the people who have been paying might look at it as they were not required to pay before now and would ask for the monies to be returned. Mr. Willoughby said a similar situation to this happened in Florida, and the carriers came back and requested the money back.

Mr. Johnson said since this money is a user tax, that the carriers would not be due any money back, but taxpayer's action could be brought. He said the percentage of carriers in our region who are paying voluntarily is small, and he said the exposure would be small. He said our goal has been to bring the major carriers in line with paying.

IX. NEW BUSINESS

Director Sandra Naifeh, Edmond, complimented the 9-1-1 ACOG staff on a nicely done recent issue of the *Dispatch* newsletter.

X. ADJOURNMENT

Vice-Chairman David Hopper asked for a motion to adjourn. Director Gordon Jeney, Harrah, made a motion to adjourn. Director John Brown seconded the motion. The motion carried the following votes:

AYE: Woodard, Howe, Bartlett, Naifeh, Yarbrough, Jeney, Poland, Graham, Smith, McMillan, Bryan, Walker, Pumphrey, Hopper, Brown, Sullivan, Sharpton, and Roth

NAY: None

ABSTAIN: None

The meeting was adjourned at 1:17p.m.

ADOPTED THIS 26th DAY OF APRIL, 2007.

Chairman

Secretary-Treasurer

PAGE DOWN TO VIEW ATTACHMENT VI-A

BE IT RESOLVED, that on this 26th day of April 2007, the following claims are approved by the 9-1-1 Association of Central Oklahoma Governments; and the Director and Officers of this Association are directed to pay such claims.

MSAG/Education/Training

| | | |
|--------------------------------------|-------------|-------------|
| Personnel | \$71,813.99 | |
| Advertising/Public Education | 500.00 | |
| Consultant | 1,143.00 | |
| Deposit Corrections | (20.00) | |
| Development | 2,148.10 | |
| Institute Revenue | (675.00) | |
| Legal | 812.50 | |
| Mileage | 448.61 | |
| Oklahoma City Support Contract | 12,375.39 | |
| Postage | 440.89 | |
| Professional Dues | 120.00 | |
| Supplies | 468.35 | |
| Telephone | 535.23 | |
| Xerox | 88.35 | |
| <i>Total MSAG/Education/Training</i> | | \$90,199.41 |

9-1-1 Operating/Maintenance

| | | |
|---|--------------|------------------|
| AT&T (Network, Database & Frame Relay) | \$ 42,269.90 | |
| AT&T (Wireless Phases I & II) | 5,446.34 | |
| SBC Global Services (UPS Maintenance) | 1,213.00 | |
| AT&T (Frame Relay to Pioneer Demark) | 107.43 | |
| AT&T (Frame Relay EMD Parkview EMS) | 501.58 | |
| AT&T (EMSA EMD Frame Relay) | 193.07 | |
| Chase Equipment Leasing Inc. | 13,463.10 | |
| Hinton Telephone Company | 246.20 | |
| TDS Telecom (Choctaw Service) | 1,221.52 | |
| Pioneer Telephone (Newcastle Diagnostic Line) | 28.42 | |
| Pioneer Telephone (9-1-1 Trunks) | 413.42 | |
| Pioneer Telephone (Newcastle Frame Relay) | 319.39 | |
| Windstream | 72.91 | |
| Language Line | 256.20 | |
| MTM Solutions, Inc. | 240.00 | |
| <i>Total 9-1-1 Operating/Maintenance</i> | | <u>65,992.48</u> |

Total April Claims

\$ 156,191.89

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
MARCH 2007**

| | |
|----------------------------|--------------|
| Arcadia | \$ 15.16 |
| Bethany | 1,120.93 |
| Choctaw | 413.82 |
| Cleveland County | 287.23 |
| Del City | 820.58 |
| Edmond | 4,083.59 |
| El Reno | 1,256.16 |
| Forest Park | 47.90 |
| Guthrie | 930.53 |
| Harrah | 224.21 |
| Jones | 105.66 |
| Lexington | 99.64 |
| Midwest City | 2,201.70 |
| Moore | 1,727.40 |
| Mustang | 585.31 |
| Newcastle | 318.26 |
| Nichols Hills | 266.79 |
| Nicoma Park | 103.93 |
| Noble | 243.56 |
| Norman | 4,501.49 |
| Oklahoma County | 698.54 |
| Piedmont | 187.48 |
| Slaughterville | 96.52 |
| Spencer | 149.77 |
| The Village | 407.06 |
| Tinker AFB Fire Department | 82.51 |
| Tuttle | 216.37 |
| Warr Acres | 479.75 |
| Woodlawn Park | 4.67 |
| Yukon | 1,031.81 |
| | ----- |
| Total March Disbursements | \$ 22,708.33 |
| | ===== |

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED MARCH 31, 2007**

| | <u>OPERATING</u> | <u>SAVINGS</u> | <u>TOTAL</u> |
|---|------------------------|----------------------|------------------------|
| Beginning Balance <i>March 1, 2007</i> | | | |
| Cash on Deposit | \$ 958,682.81 | \$ 496,088.37 | \$ 1,454,771.18 |
| Cash Receipts | | | |
| Fee Income | \$ 125,043.53 | \$ - | \$ 125,043.53 |
| Fee Income - Wireless | 174,153.48 | | 174,153.48 |
| Contracts | 6,036.45 | | 6,036.45 |
| Transfers of Funds | 645.43 | - | 645.43 |
| Interest Earned | 2,876.30 | 645.43 | 3,521.73 |
| Miscellaneous | 1,040.71 | - | 1,040.71 |
| Total Cash Receipts | <u>\$ 309,795.90</u> | <u>\$ 645.43</u> | <u>\$ 310,441.33</u> |
| Total Cash Available | \$ 1,268,478.71 | \$ 496,733.80 | \$ 1,765,212.51 |
| Cash Disbursements | | | |
| Claims/Operating Expense | \$ 151,049.92 | \$ - | \$ 151,049.92 |
| 9-1-1 Fund Disbursement | 22,708.33 | - | 22,708.33 |
| Transfers of Funds | - | 645.43 | 645.43 |
| Miscellaneous | 21.61 | | 21.61 |
| Total Cash Disbursements | <u>\$ 173,779.86</u> | <u>\$ 645.43</u> | <u>\$ 174,425.29</u> |
| Ending Balance <i>March 31, 2007</i> | | | |
| Cash on Deposit | <u>\$ 1,094,698.85</u> | <u>\$ 496,088.37</u> | <u>\$ 1,590,787.22</u> |

ATTACHMENT VII-A

Chair Grant Hedrick
Canadian County Commissioner

Vice-Chair David Hopper
Norman Councilmember

Secretary/Treasurer Dave Howe
Choctaw Councilmember

Executive Director
Zach D. Taylor



9-1-1 association of central oklahoma governments

MEMORANDUM

DATE: April 18, 2007

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: Authorization for staff to advertise and conduct a Request for Proposal
Process for new E9-1-1 Answering Software

INFORMATION: Staff has finalized a Request for Proposal (RFP) for the replacement of the 9-1-1 operating software currently utilized by 9-1-1 ACOG's 22 PSAPs to handle emergency calls. The existing software is six years old and the extended maintenance contract expires in December.

This existing software, TCI Invision 2, was replacement software chosen by AT&T (then SBC) to complete a 10-year contract for the defunct Nortel 9-1-1 software. The existing software was installed in 2001 on a five-year maintenance agreement which was extended in December 2006 for one year.

The proposed timeline associated with this RFP is:

| | |
|-------------------|--|
| May-June | Advertise and accept RFP responses |
| July | Interview and collect background information from vendors who responded to the RFP |
| August | Staff recommends a vendor to the Board of Directors for contract execution |
| September-January | Design, test and implement the new 9-1-1 answering software |

Action Requested: Motion to authorize staff to advertise a request for proposal for new 9-1-1 answering software, conduct interviews with responding vendors, negotiate terms of a potential contract and recommend to the Board of Directors the most advantageous vendor for 9-1-1 ACOG's 9-1-1 answering software.

ATTACHMENT VII-B

Chair Grant Hedrick
Canadian County Commissioner

Vice-Chair David Hopper
Norman Councilmember

Secretary/Treasurer Dave Howe
Choctaw Councilmember

Executive Director
Zach D. Taylor



9-1-1 association of central oklahoma governments

MEMORANDUM

DATE: April 18, 2007
TO: 9-1-1 Board of Directors
FROM: Wendi Marcy, Special Programs Officer
SUBJECT: National Telecommunicator Week, April 8-14, 2007

INFORMATION: ACOG staff honored dispatchers and call-takers in our 22 PSAPs by hosting several activities through out the week of April 8-14, which was officially declared National Telecommunicator Week in 1991 by Congress.

PSAP decorating contest: Seven of 9-1-1 ACOG's 22 PSAPs showed their creativity and competitive spirit by participating in the PSAP decorating contest. Judges Katherine Gouker from AT&T, Lena Penwright from TCI and Tony Harrison from the Public Safety Group found the judging difficult as all seven centers put forth a great deal of effort. Ultimately only one and two points separated the placings with **Norman's** 9-1-1 center being the grand prize winner. Norman dispatchers attended the last Hornets game to be played in Oklahoma City with tickets donated by AT&T and will enjoy a pizza party sponsored by GeoComm. Norman will also be the first recipient of the 9-1-1 ACOG National Telecommunicator Week "Perpetual Traveling Trophy."

Daily Door Prize Drawings: Beginning on Monday, April 9th, ACOG staff drew seven names per day for door prize awards donated by 9-1-1 vendors and local merchants. Prizes were personally delivered by ACOG staff to the winners. ACOG staff would like to thank the following sponsors for their generous donations:

| | |
|-----------------------------|--|
| AT&T | National Emergency Number Association (NENA) |
| Abuelo's Mexican Restaurant | Oklahoma Tourism & Recreation |
| Applebee's | Priority Dispatch |
| Cox Communications | Quartz Mountain Resort |
| Geo Comm | Starbucks |
| Marcy Service Center | The Olive Garden |
| Midland Radio | The Public Safety Group |
| | Yahoo! |

Commemorative Lapel Pins & Gift Baskets: Commemorative lapel pins, specially designed for National Telecommunicator Week 2007, cookie/gift baskets constructed by ACOG staff, and thank you cards were given to all 22 PSAPs to thank the dispatchers and call-takers for being dedicated to public safety in Central Oklahoma. They are truly "Heroes Behind the Scenes."

9-1-1 Hero Award: On Tuesday, April 10th ACOG staff honored our first "9-1-1 Hero," 8 year-old Tristan Robinson, who is credited for saving his diabetic mother's life by calling 9-1-1 and properly giving all the necessary information to ensure a speedy response from medical personnel. Tristan also followed the dispatcher's instructions to assist his mother while waiting for the paramedics to arrive.

Tristan was honored in front of 120 of his Washington Irving Elementary classmates, the third grade teachers and principal, Mr. Evans. Following a brief discussion with the kids on when and how to call 9-1-1, Tristan received a framed certificate, a medal and 9-1-1 Hero hat. Also, firemen from Oklahoma City's Fire Department Station 37 were on hand to take Tristan for a ride in a fire engine.

The 9-1-1 Hero Award program is a public education effort that helps children to see the importance of calling 9-1-1 and knowing important information such as their address and phone number. ACOG hopes to have the opportunity to honor more extraordinary child callers in the future.



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MEMORANDUM

DATE: April 18, 2007

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: General Status Report

WIRELESS DEPLOYMENT STATUS

After successful testing and deployment of the balance of AT&T's (formerly Cingular) wireless sectors, 9-1-1 ACOG will have completed testing and initial deployment of enhanced wireless 9-1-1 in its member communities. Phase II provides 9-1-1 call-takers the location (based upon latitude and longitude) and call-back telephone numbers of wireless 9-1-1 callers. 9-1-1 ACOG now begins compliance testing to ensure the utmost accuracy of information being delivered by all of the wireless carriers.

The City of Oklahoma City has contracted with 9-1-1 ACOG for some administrative and operational functions including scheduling testing and deployment of Phase II for the various carriers within the Oklahoma City limits beginning July 9th. Oklahoma City's Phase II deployment was delayed due to a vendor going defunct and forcing the city to rebid Computer aided Dispatch software which will be used in handling of Phase II wireless calls in Oklahoma City.

PREPAID WIRELESS 9-1-1 SERVICE FEE REMITTANCE

Staff has previously reported to the Board of Directors that some wireless carriers are not remitting the 50-cent wireless 9-1-1 service fee for their prepaid wireless customers.

In February ACOG's legal counsel sent letters to all the wireless carriers operating in the state demanding that each provide ACOG a census of all prepaid wireless customers and immediately begin remitting the 9-1-1 service fee for each of these customers who pay in advance.

In response, AT&T (formerly Cingular) and other wireless carriers proposed clarification of the existing Wireless Nine-One-One Emergency Number Act to specifically address the prepaid 9-1-1 service fee issue.

The City of Oklahoma City, ACOG, AT&T and other wireless carriers collaborated on language that was introduced as a committee substitute to SB 531. SB 531 was heard by the House Public Health Committee on April 16; however, the wireless 9-1-1 language was removed from the bill in committee. Currently the collaboration is looking to see if another legislative avenue exists to introduce this language.

This is an evolving issue and staff will continue to keep the Board of Directors apprised.

LOGAN COUNTY E9-1-1 EXPANSION

Staff is in the final stages of coordinating database efforts with the telephone companies so that enhanced 9-1-1 can be turned-up live in the new portions of Logan County that voted in landline 9-1-1 in December 2005. E9-1-1 telephone connectivity is in place; however, there have been some delays in AT&T's uploading of all the database records which are necessary for enhanced 9-1-1. Staff has escalated the request for resolution of this problem within AT&T and hope to have cutover completed in the next few weeks.

Once enhanced 9-1-1 is live, 9-1-1 ACOG will be mailing letters to each resident and business notifying them of the new E9-1-1 service and their new E9-1-1 address.