

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., APRIL 21, 2008
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



9-1-1 association of central oklahoma governments

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

9-1-1 BOARD OF DIRECTORS AGENDA
1:00 p.m., Thursday, April 24, 2008
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma, 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – March 27, 2008 meeting ([Attachment III](#))
- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. FINANCE REPORT – APRIL CLAIMS ([Attachment VI](#))

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$253,952.74 for the month of April. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the April recurring claims against the Association.

- VII. INDIVIDUAL ACTION ITEMS
 - A. Proposed New Contract with John M. Arledge & Associates, P.C., Certified Public Accountants, for Professional Auditing Services ([Attachment VII-A](#))

INFORMATION: The previous agreement with John M. Arledge & Associates, P.C., to provide professional auditing services to ACOG and 9-1-1 ACOG has expired. It is necessary to execute a contract for professional auditing services for the fiscal year ended June 30, 2008, and with the option to renew for each of the four (4) subsequent fiscal years. See Attachment VII-A for further details.

Action Requested: 9-1-1 ACOG Board concurrence with the ACOG Board to authorize the Interim Executive Director to execute the contract with John M. Arledge & Associates, P.C., to provide ACOG and 9-1-1 ACOG with professional auditing services for the fiscal year ended June 30, 2008, and with the option to renew for each of the four (4) subsequent fiscal years.

VIII. ITEMS FOR INFORMATION ONLY

A. NATIONAL TELECOMMUNICATOR WEEK ACTIVITIES

INFORMATION: Staff will report to the board on the activities conducted by the 9-1-1 Association during National Telecommunicator Week (April 13-19). This week is set aside each year to recognize the dedicated professional 9-1-1 dispatchers in the region. The theme for this year's activities was "The Heart of Public Safety."

Action Requested: None, for information only.

IX. GENERAL STATUS REPORT ([Attachment IX](#))

INFORMATION: Information on current projects for review and discussion.

Action Requested: None, for information only.

X. NEW BUSINESS

XI. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
MARCH 27, 2008**

The third meeting of the calendar year 2008 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:07 p.m., March 27, 2008 in the ACOG Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. David Hopper, Councilmember, Norman

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Phillip Shirey, Councilmember, Bethany
Hon. Dan O'Neil, Mayor, Edmond
Hon. Marianne Yarbrough, Trustee, Forest Park
Hon. Margaret Graham, Councilmember, Luther
Hon. Russell Smith, Mayor, Midwest City
Hon. Keith Bryan, Councilmember, Mustang
Hon. Kathy Walker, Councilmember, Nichols Hills
Hon. John Brown, Councilmember, Piedmont
Hon. Bobby Cleveland, Trustee, Slaughterville
Hon. Earnest Ware, Mayor, Spencer
Hon. Dean Johnson, Councilmember, Warr Acres
Hon. Rod Cleveland, Commissioner, Cleveland County
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Willa Johnson, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Roger Malone, Councilmember, Choctaw
Hon. Ken Bartlett, Councilmember, Del City
Hon. Matt White, Mayor, El Reno
Hon. Chuck Burtcher, Mayor, Guthrie
Hon. Bill Lisby, Councilmember, Harrah
Hon. Ray Poland, Councilmember, Jones City
Hon. Laurel Anderson, Mayor, Lake Aluma
Hon. Mark Easton, Councilmember, Lexington
Hon. Kathy McMillan, Councilmember, Moore
No Designee, Newcastle
Hon. James Pumphrey, Mayor, Nicoma Park
Hon. Gary Hayes, Mayor, Noble
Hon. Kathy Jordon, Trustee, Smith Village
No Designee, Tuttle
No Designee, Valley Brook
Hon. Scott Symes, Mayor, The Village

MEMBERS ABSENT (continued)

Hon. Jeff Martinez, Councilmember, Warr Acres
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Ward Larson, Councilmember, Yukon
Hon. Grant Hedrick, Commissioner, Canadian County

GUEST

Ronnie Freeman, AT&T

STAFF

John G. Johnson, Interim Executive Director
Jane Sutter, Division Director, Intergovernmental Services
Debbie Cook, Division Director, Finance
Doug Rex, Division Director, Transportation Planning & Data Services
Jerry Church, Communications Program Coordinator
Stephen M. Willoughby, E9-1-1 & Public Safety Programs Director
Carolyn White, 9-1-1 Database Manager
Johnny C. Irons, III, 9-1-1 Projects Coordinator/Analyst
Diane McCullough, Projects Coordinator
Paulette Marshall, 9-1-1 Database Associate
Anita Kroth, 9-1-1 Administrative Assistant

I. CALL TO ORDER

Chairman David Hopper called the meeting to order at 1:07 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Interim Executive Director John G. Johnson welcomed Ronnie Freeman, AT&T.

III. APPROVAL OF MINUTES – February 28, 2008 Meeting

Director Russell Smith, Midwest City, made a motion to approve the minutes of the February 28, 2008 meeting. Director Dan O’Neil, Edmond, seconded the motion. The motion carried the following votes:

AYE: Woodard, O’Neil, Yarbrough, Graham, Smith, Bryan, Walker, Brown, Cleveland, Ware, Johnson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Chairman’s Report: None

Interim Executive Director’s Report:

John Johnson reminded the Board of Directors that this year’s ACOG Board Orientation for new members will be June 19, and encouraged current Board member participation as well.

Mr. Johnson also announced that a tour of the Oklahoma City/County Emergency Management Center will be conducted following the conclusion of the May 29th ACOG Board meetings. He said we will need to know a count of who would like to attend. Mr. Johnson said there has been an interest in touring this facility largely because there is a lot of the Urban Area Security Initiative (UASI) equipment situated at that facility which is designed to be a regional asset for not only interoperability but as a response center in case of a disaster.

John Johnson informed the Board of Directors there will be an awards formal dinner to honor Zach D. Taylor as a recipient of the Stanley Draper award on May 22nd at the Skirvin Hotel downtown. He said the cost of the dinner is \$175 each, and is black-tie requested.

He also informed them that there will be a "Festival of Hope" awards formal dinner set for August 22nd to be presented by the HeartLine 2-1-1 organization, and said the cost is \$125 per dinner.

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. FINANCE REPORT – MARCH CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$163,504.75 for the month of March. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the March recurring claims against the Association.

Director Willa Johnson, Oklahoma County, made a motion to accept the finance report and approve payment of the March recurring claims against the Association. Director Mark Sharpton, Logan County, seconded the motion. The motion carried the following votes:

AYE: Woodard, O'Neil, Yarbrough, Graham, Smith, Bryan, Walker, Brown, Cleveland, Ware, Johnson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

VII. INFORMATIONAL ITEMS

A. NATIONAL TELECOMMUNICATOR'S WEEK

Wendi Marcy, ACOG, explained that in 1991 Congress passed a resolution designating the second full week in April as National Telecommunicator's Week to honor police, fire and ambulance dispatchers. She said 9-1-1 ACOG this year has chosen the theme of "The Heart of Public Safety" to celebrate the week of April 13-19th.

Dispatchers are the first responder on the scene of nearly every crime, fire, and medical emergency; the 9-1-1 dispatcher continues to be an invaluable resource for agencies of all sizes. Wendi explained that the designated week is to celebrate in an effort to help empower these individuals and recognize their importance to public safety.

She said part of this year's celebration will be a public safety answering point (PSAP) decorating contest according to the theme "The Heart of Public Safety." Each dispatcher will receive a gift as well as other fun prizes that have been provided by vendors and local businesses.

Wendi explained that this will be the first year that the Association will be honoring a regional Telecommunicator of the Year on Thursday, April 17th at 1:30 p.m. in the ACOG Board Room. She extended an invitation to all of the 9-1-1 ACOG Board of Directors to attend.

A sample proclamation has been sent out to all of the 9-1-1 ACOG member entities asking them to adopt a resolution/proclamation for National Telecommunicator's Week in their communities as well. Also, there is a proclamation included on today's agenda for the 9-1-1 Association of Central Oklahoma Governments to adopt as well.

Director Keith Bryan, Mustang, made a motion to approve the attached proclamation from the 9-1-1 Association of Central Oklahoma Governments for National Telecommunicator's Week recognizing the dedicated 9-1-1 professionals in the region and proclaiming the week of April 13-19 as National Telecommunicator's Week. Director Dean Johnson, Warr Acres, seconded the motion. The motion carried the following votes:

AYE: Woodard, O'Neil, Yarbrough, Graham, Smith, Bryan, Walker, Brown, Cleveland, Ware, Johnson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

B. WIRELESS 9-1-1 CENSUS REPORT

Stephen Willoughby refreshed the Board of Directors on the history on the requirement of a wireless 9-1-1 census report. He said in December 2005 an election was held in the Central Oklahoma region to approve a 50-cent surcharge for each wireless telephone. He explained that following that election enacted the state legislation that dictates how this fee was to be remitted and collected.

The 50-cent fee is collected by the wireless carrier and they are permitted to retain a 2% administrative fee, which means actually 49-cents goes to the communities. Wireless carriers are to send the fees to the eleven substate planning districts, the area Council of Governments (COGs) in the state. The state legislation reads that each wireless carrier should, on an annual basis, provide the substate planning district, a census of their customers, by community.

It is important for ACOG as the substate planning district to be provided with that information in order to distribute that remittance to the appropriate entity.

Mr. Willoughby said we have identified 26 wireless carriers that possibly are operating in our region. Of those, eleven carriers have complied with the law by remitting 9-1-1 service fees and providing ACOG with their census information. Four carriers have remitted the 9-1-1 service fee but have yet to provide census information. The timeline for submitting this census information as recommended by the 9-1-1 State Advisory Board, is that the substate planning district request the wireless to provide a snapshot of this information by December 31st of each year, and that the report deadline February 1st.

Three carriers have reported that they have no service in our area. Once they provide documentation to that effect, we no longer contact them. By that process the carrier learns that the 50-cent 9-1-1 service fee exists and should they begin operating in our area, they will be required to collect and remit the 9-1-1 service fee.

To date, seven wireless carriers have not responded. Since they have been unresponsive, we have no documentation indicating whether or not they are operating in this area.

There is one new carrier that has been recently added since the last 9-1-1 Board meeting and we have sent them a letter requesting census information as well.

In summary, he explained that all of the carriers remitting 9-1-1 service fees in our area, 98% of them have provided census information. This information includes Oklahoma City, which is not a member of the 9-1-1 Association. This means that these figures are not limited only to the 9-1-1 Association but are a part of the ACOG substate planning district.

Chairman David Hopper asked the Board to consider whether or not to pursue the wireless carriers that are not currently remitting/non-responsive to providing census information.

Mr. Willoughby pointed out that TracFone which might have a significant customer base is a prepaid wireless company and they are not remitting or providing census information. Also, Cricket Communications is new to our area and will be turning up service in the very near future.

Director Bobby Cleveland, Slaughterville, inquired as to what could be the reason that a carrier would ignore to respond to our demand letter? Mr. Willoughby said their non-responsiveness could be for any number of reasons.

Director Cleveland asked if these companies are fined for not answering. Mr. Willoughby said the legislation does not address that issue.

Director Dan O'Neil, Edmond, asked if we can tell if and where these companies have cell towers. Mr. Willoughby said that all carriers with cell towers are remitting 9-1-1 service fees. He said some of those may be resellers of service from the more major wireless carriers. This distinction is invisible.

Chairman David Hopper asked who regulates or oversees turn-up of services for wireless. Mr. Willoughby explained that previously before a carrier could interconnect with the 9-1-1 system they were required to get authorization through a process called Exhibit 1 before AT&T would allow them access into our 9-1-1 system. The Oklahoma Corporation Commission has ruled that AT&T no longer has to provide that service, and could be determined that they cannot do that any longer, based upon a petition by the Competitive Local Exchange Carriers (CLECs). That stop-gap mechanism is no longer in place.

However, we are still administratively requiring them to submit an Exhibit 1 to us, but AT&T can no longer force them to successfully complete that testing process before turning them live.

Chairman David Hopper asked if the Corporation Commission regulates cell services. Steve said no they do not, but they regulate AT&T which is who owns the 9-1-1 tandem. Only the Federal Communications Commission (FCC) has jurisdiction. There is no state regulatory agency over this.

Director John Brown said the few that are not complying might not be worth the costs to aggressively pursue at a high cost to the Association, but recommended that we continue demanding that they comply with the law.

Director Russell Smith, Midwest City, expressed concern that Verizon is not complying because they are one of the more major carriers and suggested that we follow up with them to make sure that their census matches their remittance.

Director Margaret Graham suggested that we consider giving those carriers negative publicity in the region. Mr. Johnson said the difficulty with directing negative publicity is that they are not easily identified. Chairman Hopper said the negative press might be a good idea to follow.

Interim Executive Director John Johnson said an alternate plan that we have had is to try to encourage the Attorney General, Consumer Division, to become active in this effort. The Attorney General has not been as responsive to us as we had hoped. He said we can renew those efforts.

Mr. Johnson said the other substate planning districts in the state are having the same problems with the carriers which is an even larger problem for them because they do not have an ongoing relationship like the 9-1-1 Association because of its 9-1-1 activities.

Director John Brown asked if we could ask the other COGs which carriers are remitting to them and compare their information to ours. Mr. Willoughby said we could ask the other COGs.

Director Mark Sharpton recommended that we send another demand letter before taking measures to contact the press.

Interim Executive Director said we will prepare another strong demand letter, and also make an effort to renew our plea to the Attorney General's office. Director Willa Johnson asked Chairman David Hopper to contact the Attorney General's office as well.

VIII. GENERAL STATUS REPORT

Mr. Willoughby reported that staff has had discussions with AT&T regarding Voice over Internet Protocol (VoIP) regarding how it interacts with the 9-1-1 network, and how it could potentially interact with 9-1-1 better to make it more reliable regarding 9-1-1 information and connectivity.

Staff plans to develop a Task Force similar to the task force formed when first dealing with the Competitive Local Exchange Carriers (CLECs). The new task force will address next generation technologies and how they will interact with the 9-1-1 system. The results of the CLEC task force included regulatory and legislative changes that ensured they maintain a positive relationship with 9-1-1.

Mr. Willoughby again mentioned the Exhibit 1 interconnection authorization process. He said AT&T claims that this was not a unilateral decision by them to dispense with this requirement but the result of an Order entered by the Oklahoma Corporation Commission regarding the CLEC joint petitioners against SBC Oklahoma. We have asked AT&T to specify the portions of the Order that is applicable to their decision.

Mr. Willoughby also reported that 9-1-1 ACOG is reinitiating the stakeholders meetings for the Regional Emergency Medical Dispatch (EMD) project which is a highly structured protocol system which is nationally approved and allows dispatchers to give pre-arrival instructions to the 9-1-1 caller. Implementation of this protocol in the region represents a \$250,000 regional investment that was made in 2004 to begin this EMD initiative.

Mr. Willoughby said that as a part of the contract with Oklahoma City for 9-1-1 Administration, staff has been conducting an audit between their GIS system and the Master Street Address Guide (MSAG) which is the driver that routes calls to the appropriate 9-1-1 center. Based on that audit, we made 9,363 changes and modifications in order to match addresses with the actual Geographical Information System (GIS). The result will be a better routing of the 9-1-1 calls and better plotting of the calls so that the dispatchers will have exact information.

IX. NEW BUSINESS

None

X. ADJOURNMENT

Chairman David Hopper asked for a motion to adjourn. Director Dan O'Neil made a motion to adjourn. Director John Brown, Piedmont, seconded the motion. The motion carried the following votes:

AYE: Woodard, Shirey, O'Neil, Yarbrough, Graham, Smith, Bryan, Walker, Brown, Cleveland, Ware, Johnson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

The meeting was adjourned at 1:40 p.m.

ADOPTED THIS ____ DAY OF _____ 2008.

Chairman

Secretary-Treasurer

PAGE DOWN TO VIEW ATTACHMENT VI

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
APRIL 2008**

Arcadia	\$ 28.52
Bethany	1,151.17
Choctaw	433.58
Cleveland County	314.55
Del City	837.95
Edmond	4,169.39
El Reno	1,320.39
Forest Park	48.65
Guthrie	1,182.20
Harrah	232.11
Jones	111.94
Lexington	95.77
Midwest City	2,328.65
Moore	1,805.44
Mustang	628.69
Newcastle	345.54
Nichols Hills	269.30
Nicoma Park	114.53
Noble	261.38
Norman	4,663.62
Oklahoma County	723.57
Piedmont	203.38
Slaughterville	96.15
Spencer	149.67
The Village	409.95
Tinker AFB Fire Department	112.11
Tuttle	232.67
Warr Acres	494.44
Woodlawn Park	3.93
Yukon	1,074.51

Total April Disbursements	\$ 23,843.75
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9-1-1 association of central oklahoma governments

ATTACHMENT VII-A

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

MEMORANDUM

DATE: April 9, 2008

TO: 9-1-1 ACOG Board of Directors

FROM: Deborah C. Cook, CPA, Director of Finance

SUBJECT: Proposed New Contract with John M. Arledge & Associates, P.C.,
Certified Public Accountants, for Professional Auditing Services

INFORMATION: The previous agreement with John M. Arledge & Associates, P.C., to provide professional auditing services to ACOG and 9-1-1 ACOG has expired. A Request for Proposals (RFP) was issued on February 25, 2008. A memo announcing the RFP was mailed to nine (9) large national and local firms. A legal notice announcing the RFP was published in *The Oklahoman* on Monday, February 25, 2008, and the RFP was posted on the ACOG web site. A total of two proposals were received in response to the RFP. The proposals were reviewed by ACOG staff. The proposals were not scored for both technical qualifications and price since only one of the proposals submitted met the mandatory criteria in the RFP. The proposal that met the mandatory criteria was the new proposal submitted by John M. Arledge & Associates, P.C., of Edmond, OK. ACOG staff knows from experience that this firm's services will meet the needs of ACOG and 9-1-1 ACOG.

Action Requested: 9-1-1 ACOG Board concurrence with the ACOG Board to authorize the Interim Executive Director to execute the contract with John M. Arledge & Associates, P.C., to provide ACOG and 9-1-1 ACOG with professional auditing services for the fiscal year ended June 30, 2008, and with the option to renew for each of the four (4) subsequent fiscal years.



CONTRACTOR AGREEMENT FOR
Professional Auditing Services

This AGREEMENT, made and entered into this 24th day of April, 2008, by and between the Association of Central Oklahoma Governments, hereinafter referred to as "ACOG", the 9-1-1 Association of Central Oklahoma Governments, hereinafter referred to as "9-1-1 ACOG" and John M. Arledge & Associates, P.C., hereinafter referred to as the "Contractor", in consideration of the mutual benefits, terms, and conditions hereinafter specified.

Section 1.

Contractor agrees to provide ACOG and 9-1-1 ACOG with professional auditing services in compliance with the terms and requirements of ACOG's February 25, 2008 Request for Proposals (RFP) attached hereto as *Exhibit 1* and made a part hereof by reference and as specified in Contractor's proposal submission.

Section 2.

Contractor shall receive compensation from ACOG in an amount not to exceed the total all-inclusive maximum price for the applicable year audit as specified in Contractor's dollar cost bid proposal. Progress payments will be made on the basis of hours of work completed during the course of the engagement and out-of-pocket expenses incurred in accordance with Contractor's dollar cost bid proposal. Interim billing shall cover a period of not less than a calendar month. Ten percent (10%) will be withheld from each billing pending delivery of Contractor's final reports.

Travel and all other out-of-pocket expenses included in the total all-inclusive maximum price will be billed at actual cost and supported with adequate documentation and receipts, copies of which shall be provided to ACOG. Contractor will accept reimbursement for travel, lodging and subsistence at the prevailing ACOG rates for its employees.

Contractor shall submit an itemized invoice for services performed during any particular month by the fifth (5th) day of the following month. Invoices can only be paid by ACOG following the monthly meeting of ACOG's Board of Directors, normally held on the last Thursday of each month.

Payment as provided in this section shall be full compensation for work performed, services rendered and for all materials, supplies, and incidentals necessary to complete the work under this agreement.

Section 3.

This AGREEMENT is effective for the audit of the financial statements of ACOG and 9-1-1 ACOG for the fiscal year ending June 30, 2008, and with the option to renew for each of the four (4) subsequent fiscal years.

Section 4.

Contractor shall, in performing the services contemplated by this agreement, faithfully observe and comply with all federal, state, and local laws, ordinances and regulations, applicable to the services to be rendered under this agreement.

Section 5.

Either party may, upon at least sixty (60) days prior written notice, terminate this agreement.

IN WITNESS WHEREOF, the Association of Central Oklahoma Governments and the 9-1-1 Association of Central Oklahoma Governments have caused this Agreement to be executed on their behalf by the Interim Executive Director of ACOG and 9-1-1 ACOG, pursuant to authority duly vested by their Board of Directors, and by John M. Arledge & Associates, P.C., Contractor.

John G. Johnson, Interim Executive Director
Association of Central Oklahoma Governments
9-1-1 Association of Central Oklahoma Governments

James S. Denton, Sr. Audit Partner
John M. Arledge & Associates, P.C.



ATTACHMENT IX

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

9-1-1 association of central oklahoma governments

MEMORANDUM

DATE: April 16, 2008
TO: 9-1-1 ACOG Board of Directors
FROM: Stephen M. Willoughby, Division Director
SUBJECT: General Status Report

REGIONAL EMERGENCY MEDICAL DISPATCH (EMD) PROJECT

9-1-1 ACOG is hosting a luncheon for the management staff of the PSAPs that dispatch emergency medical calls. The luncheon, May 5th, is to re-energize the regional EMD program. The communities of Norman, Midwest City, Guthrie, Noble, Newcastle, Tuttle and El Reno (Parkview EMS) agreed to provide this life saving service to the region.

EMD is a highly structured protocol system that is nationally approved that allows dispatchers to give pre-arrival instructions under medical direction. 9-1-1 ACOG implemented this \$250,000 regional investment in 2004.

WIRELESS 9-1-1 UPDATE

ACOG has briefed the State Attorney General's Office on the issue of some wireless carriers failing to provide ACOG, the substate planning district, an annual census of wireless customers as required by the Oklahoma Wireless 9-1-1 Emergency Number Act. The Attorney General has respectfully declined to prosecute.

As requested by the Board, staff is currently comparing wireless carriers' census reporting status with the other ten substate planning districts. Staff is still gathering this information.

Cricket is a new wireless service provider in the region, initiating service earlier this month. Cricket has been in communication and shared tower information with 9-1-1 ACOG; however, it chose to begin offering service before testing and deploying Phase II. Phase II provides 9-1-1 call-takers with a latitude and longitude of a 9-1-1 caller's location that is plotted on a map in front of the call-taker.

Cricket is being unresponsive in confirming a date to begin testing and deploying Phase II in Central Oklahoma. Testing and deployment will take approximately three weeks. Until this occurs, calls are coming in on 7-digit administrative lines – NOT 9-1-1. Therefore, call-takers will not receive any location or call-back information from Cricket customers.