

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., AUGUST 11, 2008
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



9-1-1 association of central oklahoma governments

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

9-1-1 BOARD OF DIRECTORS
AGENDA

1:00 p.m., Thursday, August 14, 2008
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – June 26, 2008 meeting ([Attachment III](#))
- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. FINANCE REPORT – JULY 2008 CLAIMS ([Attachment VI](#))

INFORMATION: Included in the agenda packet is a list of budgeted and recurring expenses paid on July 31, 2008 for the month of July. The 9-1-1 Board of Directors authorized payment of these expenses (\$351,618.16) at the June 26, 2008 Board meeting. A copy of the claims list is included for ratification.

Action Requested: Motion to ratify payment of the July budgeted recurring expenses.

- VII. ITEMS REQUIRING INDIVIDUAL ACTION
 - A. EMERGENCY MEDICAL DISPATCH SOFTWARE ANNUAL MAINTENANCE AGREEMENT ([Attachment VII-A](#))

INFORMATION: The annual maintenance for the software version of the Emergency Medical Dispatch protocol system, which can aid dispatchers in navigating the protocol and processing of the emergency medical call for service, along with the quality assurance software to assist PSAP supervisors in their quality assurance, is up for renewal at this time.

The software and miscellaneous fees related to coordination, installation, training and networking represents an initial investment of more than \$200,000. The cost to renew the maintenance for another year is \$12,555 for the protocol software and \$3,645 for the quality assurance software.

Due to minimum usage of the software, staff is recommending that ACOG not renew the annual maintenance but rather defer this responsibility to individual PSAPs should they desire to maintain and utilize these softwares.

Action Requested: Motion to discontinue the annual maintenance agreement with Priority Dispatch for the recurring annual maintenance fee totaling \$16,200, and allow individual PSAPs to determine the necessity of the EMD software and expense.

VIII. GENERAL STATUS REPORT ([Attachment VIII](#))

IX. NEW BUSINESS

X. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
June 26, 2008**

The sixth meeting of the calendar year 2008 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:03 p.m., June 26, 2008 in the Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. David Hopper, Councilmember, Norman

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Roger Malone, Councilmember, Choctaw
Hon. Ken Bartlett, Councilmember, Del City
Hon. Dan O'Neil, Mayor, Edmond
Hon. Marianne Yarbrough, Trustee, Forest Park
Hon. Bill Lisby, Councilmember, Harrah
Hon. Ray Poland, Councilmember, Jones City
Hon. Margaret Graham, Trustee, Luther
Hon. Turner Mann, Councilmember, Midwest City
Hon. Keith Bryan, Councilmember, Mustang
Hon. James Pumphrey, Mayor, Nicoma Park
Hon. Bob Cleveland, Trustee, Slaughterville
Hon. Dean Johnson, Councilmember, Warr Acres
Hon. Ward Larson, Councilmember, Yukon
Hon. Rod Cleveland, Commissioner, Cleveland County
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Willa Johnson, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Phil Shirey, Councilmember, Bethany
Hon. Matt White, Mayor, El Reno
Hon. Chuck Burtcher, Mayor, Guthrie
Hon. Laurel Anderson, Mayor, Lake Aluma
Hon. Mark Easton, Councilmember, Lexington
Hon. Kathy McMillan, Councilmember, Moore
No Designee, Newcastle
Hon. Kathy Walker, Mayor, Nichols Hills
Hon. Gary Hayes, Mayor, Noble
Hon. John Brown, Councilmember, Piedmont
Hon. Kathy Jordon, Trustee, Smith Village
Hon. Earnest Ware, Mayor, Spencer
No Designee, Tuttle
No Designee, Valley Brook

MEMBERS ABSENT (continued)

Hon. Scott Symes, Mayor, The Village
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Grant Hedrick, Commissioner, Canadian County

GUESTS

Earl Burson, City Manager, Harrah
Larry Kesler, Union City
Ronnie Freeman, AT&T

STAFF

John G. Johnson, Executive Director
Jane Sutter, Deputy Director
Debbie Cook, CPA, Finance Division
Stephen M. Willoughby, Division Director, E9-1-1 & Public Safety
Wendi Marcy, Special Programs Officer
Carolyn White, 9-1-1 Database Manager
Johnny Irons, 9-1-1 Projects Coordinator
Diane McCullough, Projects Coordinator
Anita Kroth, Administrative Assistant, E9-1-1& Public Safety
Susan Yingling, Administrative Assistant, Administration
Doug Rex, Division Director, Transportation Planning & Data Services
Jerry Church, ACOG Communications Program Coordinator

I. CALL TO ORDER

Chairman David Hopper called the meeting to order at 1:03 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Executive Director John Johnson introduced Earl Burson, City Manager, Harrah, and Ronnie Freeman, AT&T.

III. APPROVAL OF MINUTES – May 29, 2008

Director Keith Bryan, Mustang, made a motion to approve the minutes of the May 29, 2008. Director Dan O'Neil, Edmond, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Chairman's Report:

None

Executive Director's Report:

John Johnson presented a token of appreciation to David Hopper, Councilmember, City of Norman, as he leaves the office of Chairman of the 9-1-1 ACOG Board of Directors. Mr. Johnson expressed the Board's gratitude to him for his loyal service. Mr. Hopper graciously accepted the honor and thanked the Board for the opportunity to serve.

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. CONSENT DOCKET

INFORMATION: This item is placed on the agenda so that the Board of Directors, by unanimous consent, may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all board members, that item will be heard in regular order. Staff recommends that item VI-A through VI-H be placed on the Consent Docket.

A. FINANCE REPORT – JUNE CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$86,991.93 for the month of June. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the Claims List is included in the agenda packet.

Action Requested: Motion to accept the finance report and to approve payment of the June claims against the Association.

B. JULY/AUGUST BUDGETED RECURRING CHARGES

INFORMATION: The July/August regular 9-1-1 Board of Directors' meetings have been combined and claims approval will be August 14, 2008. Approval is required to pay the July and August budgeted, recurring charges on July 31, 2008, and August 28, 2008, respectively. The July claims will be presented for ratification at the August board meeting. The August claims will be presented for ratification at the September board meeting.

Action Requested: Motion to authorize payment of July and August budgeted recurring expenses as requested.

C. RENEWAL OF INDEPENDENT LOCAL EXCHANGE CARRIERS CONTRACTS

INFORMATION: Contracts for 9-1-1 service from the following Incumbent Local Exchange Carriers (ILECS) are due for renewal in July. Complete contract documentation is available for review at the ACOG offices.

1. Pioneer Telephone Cooperative
2. TDS Telecom
3. Windstream Communications

Action Requested: Motion to authorize the Executive Director to execute contract renewals for 9-1-1 service with the abovementioned Incumbent Local Exchange Carriers.

D. RENEWAL OF COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs) CONTRACTS

INFORMATION: It is time to renew the contract with Cox Oklahoma Telcom, LLC for 9-1-1 service in July.

Action Requested: Motion to authorize the Executive Director to execute a contract renewal for 9-1-1 service with Cox Oklahoma Telcom, LLC.

E. RENEWAL OF AT&T CONTRACT AGREEMENT

INFORMATION: The AT&T contract for telephony, network and database services with 9-1-1 ACOG is due for renewal July 1, 2008. The complete contract document is available for review at the ACOG offices.

Action Requested: Motion to authorize the Executive Director to execute the proposed AT&T Service Application and Agreement with 9-1-1 ACOG.

F. CONSULTANT RETAINER AGREEMENT BETWEEN MARY T. HARRIS/MTM SOLUTIONS AND 9-1-1 ACOG (Attachment VI-F)

INFORMATION: 9-1-1 ACOG desires to renew the consultant retainer agreement with Mary T. Harris/MTM Solutions not to exceed \$10,000 for consulting services as outlined in Attachment VI-F for FY 2008-2009 ending June 30, 2009. The consulting services include providing technical assistance related to 9-1-1 system enhancements.

Action Requested: Motion to authorize the Executive Director to execute a Consultant Retainer Agreement with Mary T. Harris/MTM Solutions not to exceed \$10,000 for FY 2008-2009, ending June 30, 2009.

G. 9-1-1 SERVICE FEE RESOLUTION/ORDINANCE (Attachment VI-G)

INFORMATION: A memo will be mailed to each 9-1-1 member entity for notification that each city council/board of trustees or County Commissioner will need to give immediate consideration to enactment of a resolution/ordinance relating to the 9-1-1 service fee for calendar year 2009.

Action Requested: Motion to concur with attached memo and example Resolution/Ordinance establishing the 9-1-1 service fee rate for calendar year 2009.

H. AUTHORIZATION TO NEGOTIATE AND RENEW THE CONTRACT WITH EMSA FOR 9-1-1 EQUIPMENT, NETWORK AND SERVICES

INFORMATION: The Emergency Medical Services Authority (EMSA) has contracted with 9-1-1 ACOG since 1998 for 9-1-1 equipment, network and services. Staff is recommending that 9-1-1 ACOG continue this relationship in which 9-1-1 and administrative costs are passed on to EMSA for inclusion into the regional E9-1-1 system.

Action Requested: Motion to authorize the Executive Director to negotiate and execute a contract renewal with the Emergency Medical Services Authority (EMSA) for 9-1-1 equipment, network and services.

Director James Pumphrey, Nicoma Park, made a motion to place the above items on the Consent Docket and approve or acknowledge those items, subject to any conditions included in that item. Director Ray Poland, Jones City, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

VII. ITEMS REQUIRING INDIVIDUAL ACTION

A. 9-1-1 WORK PROGRAM AND BUDGET (Attachment VII-A)

INFORMATION: The work efforts and revenues necessary to accomplish the continued operation of the Enhanced 9-1-1 system are described in the 9-1-1 ACOG Work Program and Budget per Attachment VII-A. The path to the complete ACOG budget available on line is: <http://acogok.org/Newsroom/Downloads08/budget09.pdf>

John Johnson talked about the proposed Fiscal Year 2008-2009 Annual Budget and Program of Services, as recommended by the Board of Directors' Budget Committee.

He said staff is looking forward to May 1, 2009 because that will be a milestone for 9-1-1 in Central Oklahoma as it will celebrate 20 years of operation. This year's budget is for the 19th full 12-month period of operations of the E9-1-1 system and reflects a continuing work program.

Mr. Johnson thanked all of those members who served on this year's Budget Committee as well as members of the 9-1-1 Board of Directors in helping to put together the program of work for 9-1-1. He said continuance of the contract will fund significant additional work efforts in assigning addresses in various portions of the E9-1-1 system area, carrying out E9-1-1 system equipment operations implementation, and supporting the 9-1-1 Training Institute.

The budget also provides for the continued administration of the finances of the system contract management with approximately 40 telephone service providers, and also seven wireless providers.

John Johnson said 9-1-1 ACOG continues to have obligations for maintenance in the enhanced efforts associated with continuing the deployment of wireless E9-1-1 Phase II.

He reported that the Budget Committee also has recommended, based on a recommendation made by staff, that we continue a historical Board policy which has been established to maintain some restricted, reserve fund balances. One relates to a reserve fund for future equipment purchases of a cap of 25% of the annual budget. Each year funds would be added, keeping in mind that every three to five years it will be necessary to purchase new 9-1-1 equipment.

The other account is a reserved operating account sufficient to cover four months of operation of the system in case there is some kind of a crisis, with a cap of 33% of the annual budget. Mr. Johnson said the 9-1-1 Association is not at either one of those policy goals at this time. It is recommended that this be done in order to be prepared for an unforeseen future event.

Mr. Johnson referred to the distribution to member entities each year. He said \$286,125 will be distributed to members, divided proportionately, for FY 2009, which is the same amount distributed in FY 2008.

Director Ray Poland made a motion to approve, as presented herein, the Budget Committee recommended Fiscal Year 2008-2009 (July 1, 2008 – June 30, 2009) Annual Budget and Program of Services for the 9-1-1 Association of Central Oklahoma Governments. Director James Pumphrey seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

Chairman David Hopper asked, in terms of gross revenues, what increase over last year's budget does this report represent?

Debbie Cook, ACOG Finance Director, reported that the proposed budget for FY 2009 reflects a total revenue increase of approximately 2.5% over the amended FY 2008 budget.

Chairman David Hopper recalled the declining number of wireline fees collected due to the increased usage of wireless phones. He asked what the trend is today. Mr. Johnson said that is holding a decline of about 2.7% per year for the landline fees.

B. ELECTION OF OFFICERS

John Johnson explained that the Nominations Committee met in May to consider nominations of the 9-1-1 Association Board of Directors officers and they recommended to consider Keith Bryan, Councilmember, Mustang, as Chairman; Ken Bartlett, Councilmember, Del City, for the Vice-Chairman; and Dan O'Neil, Mayor, Edmond, for the Secretary-Treasurer.

The Nominations Committee also recommended that Charles Joyner, former ACOG Board member, and current State Representative, be considered as a Board member of the Firesafe Foundation, Inc.

Director Mark Sharpton, Logan County, made a motion to approve the Nominations Committee's recommendation for election of officers of the 9-1-1 Board of Directors for FY 2008-2009, and election of Firesafe Foundation, Inc. Board member. Director Dean Johnson, Warr Acres, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

C. RESOLUTION – BANKING SIGNATURES (Attachment VII-C)

Chairman David Hopper said with the election of officers for FY 2008-2009, it is necessary to approve the official custodian's resolution authorizing 9-1-1 ACOG's current signatories to conduct business with 9-1-1 ACOG's financial institutions.

Director Ray Poland made a motion to approve the official custodians' resolution for FY 2008-2009. Director James Woodard, Arcadia, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

VIII. NEW BUSINESS

John Johnson announced that staff will host a 9-1-1 Workshop for the 9-1-1 Board of Directors to review 9-1-1's history. Staff also will talk about the future of 9-1-1 as well as the status of the different types of equipment for the system and what will be needed in the next generation. Also, the 9-1-1 budget will be discussed. The workshop will be held August 28th at 1:00 p.m. at ACOG.

He also announced that the regular August 9-1-1 Board meeting will be August 14th at 1:00 p.m.

Mr. Johnson added that there will be a new members Board orientation on Tuesday, July 1st at ACOG.

IX. ADJOURNMENT

Director Ray Poland made a motion to adjourn. Director James Pumphrey seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Yarbrough, Lisby, Poland, Graham, Mann, Bryan, Pumphrey, Hopper, Cleveland, Johnson, Larson, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

The meeting was adjourned at 1:29 p.m.

ADOPTED THIS _____ DAY OF AUGUST 2008.

CHAIRMAN

SECRETARY-TREASURER

PAGE DOWN TO VIEW ATTACHMENT VI

At the June 26, 2008, 9-1-1 Association of Central Oklahoma Governments' Board of Directors' meeting, authorization was given to pay July budgeted recurring expenses. This list is offered so the Board of Directors may ratify.

ACOG Administrative Services

Personnel	\$ 248,136.27	
Consultant	6,509.00	
Deposit Corrections	400.30	
Development	100.00	
Institute	1,749.67	
Insurance	8,500.00	
Maintenance & Repair	3,039.33	
Mileage	352.73	
Parking	90.75	
Postage	671.80	
Printing	43.03	
Professional Dues	35.00	
Public Education	512.55	
Supplies	465.04	
Supplies - Software	5,517.19	
Telephone	403.11	
Temporary Labor	504.90	
Travel	2,327.57	
Xerox	954.72	
<i>Total MSAG/Education/Training</i>		\$ 280,312.96
OKC Professional Services Agreement		1,666.23
Total ACOG Administrative Services		\$ 281,979.19

9-1-1 Operating/Maintenance

AT&T (Network, Database, TSP & Frame Relay)	\$43,855.91	
AT&T (Wireless Phases I & II)	5,447.49	
AT&T Global Services (UPS Maintenance)	1,213.00	
AT&T(Frame Relay EMD Parkview EMS)	468.57	
AT&T (EMSA EMD Frame Relay)	195.89	
AT&T(DSL Connection)	103.41	
Chase Equipment Leasing Inc.	13,463.10	
Hinton Telephone Company	246.20	
Language Line	348.60	
Logix Communications	199.32	
McLoud Telephone	280.00	
Oklahoma Communication Systems	1,217.67	
Pioneer Telephone (Newcastle Diagonostic Line)	53.14	
Pioneer Telephone (9-1-1 Trunks)	479.10	
Windstream	72.87	
MTM Solutions, Inc.	240.00	
DLT Solutions, Inc.	1,754.70	
<i>Total 9-1-1 Operating/Maintenance</i>		\$69,638.97
Total July Claims		\$ 351,618.16

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED JUNE 30, 2008**

	<u>OPERATING</u>	<u>SAVINGS</u>	<u>TOTAL</u>
Beginning Balance <i>June 1, 2008</i>			
Cash on Deposit	\$ 2,262,467.60	\$ 694,611.87	\$ 2,957,079.47
Cash Receipts			
Fee Income	\$ 379,747.71	\$ -	\$ 379,747.71
Fee Income - Wireless	3,929.49	-	3,929.49
Contracts	1,666.23	-	1,666.23
Transfers of Funds	357.78	99,539.94	99,897.72
Interest Earned	1,728.78	357.78	2,086.56
Miscellaneous	201,727.74	-	201,727.74
Total Cash Receipts	<u>\$ 589,157.73</u>	<u>\$ 99,897.72</u>	<u>\$ 689,055.45</u>
Total Cash Available	\$ 2,851,625.33	\$ 794,509.59	\$ 3,646,134.92
Cash Disbursements			
Claims/Operating Expense	\$ 86,991.93	\$ -	\$ 86,991.93
9-1-1 Fund Disbursement	23,843.75	-	23,843.75
Transfers of Funds	99,539.94	357.78	99,897.72
Miscellaneous	59.17	-	59.17
Total Cash Disbursements	<u>\$ 210,434.79</u>	<u>\$ 357.78</u>	<u>\$ 210,792.57</u>
Ending Balance <i>June 30, 2008</i>			
Cash on Deposit	<u>\$ 2,641,190.54</u>	<u>\$ 794,151.81</u>	<u>\$ 3,435,342.35</u>

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
JUNE 2008**

Arcadia	\$ 28.52
Bethany	1,151.17
Choctaw	433.58
Cleveland County	314.55
Del City	837.95
Edmond	4,169.39
El Reno	1,320.39
Forest Park	48.65
Guthrie	1,182.20
Harrah	232.11
Jones	111.94
Lexington	95.77
Midwest City	2,328.65
Moore	1,805.44
Mustang	628.69
Newcastle	345.54
Nichols Hills	269.30
Nicoma Park	114.53
Noble	261.38
Norman	4,663.62
Oklahoma County	723.57
Piedmont	203.38
Slaughterville	96.15
Spencer	149.67
The Village	409.95
Tinker AFB Fire Department	112.11
Tuttle	232.67
Warr Acres	494.44
Woodlawn Park	3.93
Yukon	1,074.51

Total June Disbursements	\$ 23,843.75
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9-1-1 association of central oklahoma governments

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City, Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

MEMORANDUM

DATE: August 1, 2008

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Division Director, E9-1-1 & Public Safety

SUBJECT: Annual Maintenance Agreement for Emergency Medical Dispatch Software

INFORMATION: In 2004, 9-1-1 ACOG secured a Homeland Security grant from the Oklahoma State Department of Health to purchase the software version of the Emergency Medical Dispatch protocol system to aid the dispatchers in the participating PSAPs in navigating the protocol and processing the emergency medical call for service. Also purchased was the accompanying quality assurance software to assist PSAP supervisors in their quality assurance processes. This software and miscellaneous fees related to coordination, installation, training and networking represents an investment of over \$200,000.

Just prior to the system going live in June 2006, 42 dispatchers were trained on the use of the protocol software and 10 supervisors were trained on the use of the quality assurance software.

Since the system went live in 2006, the software has been used very little by area Emergency Medical Dispatchers with the last call having been entered into the system in August of 2006. Staff has conducted several meetings with PSAP members, managers and city managers, but has seen little inclination to use the software.

The annual maintenance for these two software systems is up for renewal at this time. The cost to renew the maintenance for another year is \$12,555 for the protocol software and \$3,645 for the quality assurance software. Due to the lack of interest in using the software programs, staff is recommending that ACOG not renew the annual maintenance but rather defer the expense of \$502 per workstation for the protocol software and \$405 per PSAP for the quality assurance software to the EMD PSAPs should they desire to maintain and utilize the software system.

This decision does not impact the manual card-sets of the EMD protocol being used by some EMD PSAPs. PSAPs are still responsible for the on-going maintenance of that system. Also, this decision does not impact Norman's protocol software which resides independently on their separate server.

Action Requested: Motion to discontinue the annual maintenance agreement with Priority Dispatch for the recurring annual maintenance fee totaling \$16,200, and allow individual EMD PSAPs to determine the necessity of the EMD software and expense.



9-1-1 association of central oklahoma governments

ATTACHMENT VIII

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City, Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

MEMORANDUM

DATE: August 4, 2008

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Division Director, E9-1-1 & Public Safety

SUBJECT: General Status Report

NEW AND EMERGING TECHNOLOGIES 9-1-1 IMPROVEMENT ACT

Last month the President signed HR3403 known as the NET 9-1-1 Improvement Act. This federal legislation includes some of the following provisions:

1. Codifies the FCC's requirements that have been placed on Voice over Internet Protocol (VoIP) providers to deliver location information to 9-1-1.
2. Provides additional liability protection for both PSAPs and telephony services regulated by the FCC.
3. Confirms the authority for states to enact legislation imposing 9-1-1 service fees on VoIP providers.
4. Instructs the FCC to develop rules on the interconnection between VoIP providers and the Local Exchange Carrier (LEC) that is the 9-1-1 service provider (in ACOG's case, this is AT&T).

This act reinforces many of the steps 9-1-1 ACOG has already done to address these emerging issues. 9-1-1 ACOG plans to file comments regarding the VoIP interconnection with 9-1-1, as this is a significant concern regarding management of the regional 9-1-1 system.

NEXT GENERATION 9-1-1 TELCOM TASK FORCE

The Next Generation 9-1-1 Telcom Task Force formed in May to address how new technologies interact with 9-1-1 has now met three times. These meetings have included presentations from Cox Communications, AT&T and Intrado on the directions each of these companies are taking to address 9-1-1's next generation needs.

Most recently the Oklahoma Corporation Commission discussed with the group potential assistance they can provide in addressing current concerns with these technologies. Staff will be following up with the Commission to explore these different avenues.

9-1-1 SERVICE FEE RESOLUTION

The 9-1-1 service fee resolution pertains to establishment of the 9-1-1 service fee rate to be collected through the landline (traditional) telephone bills for the calendar year 2009. To enable collection of the locally authorized service fee on landline telephone bills to pay for E9-1-1 service, each local government must approve a resolution/ordinance, on an annual basis, to set the actual fee. A sample resolution/ordinance was sent to the 9-1-1 ACOG entities for enactment by August 1. 9-1-1 ACOG is statutorily required to notify the appropriate Incumbent Local Exchange Carriers (ILECs) and Competitive Local Exchange Carriers (CLECs) by September 1, 2008 of these service fee rates effective January 1, 2009.

9-1-1 ACOG thanks the following listed 9-1-1 entities who promptly enacted and returned their resolution/ordinance as of the agenda publication: **Arcadia, Bethany, Choctaw, El Reno, Forest Park, Guthrie, Jones City, Lake Aluma, Lexington, Luther, Midwest City, Moore, Mustang, Newcastle, Nichols Hills, Nicoma Park, Noble, Norman, Piedmont, Slaughterville, Smith Village, Tuttle, Valley Brook, The Village, Warr Acres, Woodlawn Park, Yukon, Canadian County, Cleveland County, Logan County** and **Oklahoma County**.

9-1-1 BOARD OF DIRECTORS WORKSHOP

9-1-1 ACOG Board of Directors will be conducting a workshop on Thursday, August 28. This will be an opportunity to review 9-1-1 history and discuss its future and the migration of equipment and software needed to address next generation technology.