

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., DECEMBER 15, 2008
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



9-1-1 association of central oklahoma governments

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

9-1-1 BOARD OF DIRECTORS
AGENDA
1:00 p.m., Thursday, December 18, 2008
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – NOVEMBER 20, 2008 meeting ([Attachment III](#))
- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. CONSENT DOCKET

INFORMATION: This item is placed on the agenda so that the Board of Directors, by unanimous consent, may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all board members that item will be heard in regular order. Staff recommends that item VI-A and VI-B be placed on the Consent Docket.

A. FINANCE REPORT – DECEMBER CLAIMS ([Attachment VI-A](#))

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$85,281.00 for the month of December. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the December recurring claims against the Association.

B. AUTHORIZATION FOR THE EXECUTIVE DIRECTOR TO EXECUTE A CONTRACT BETWEEN 9-1-1 ACOG AND BRENT HAWKINSON FOR CONSULTING SERVICES ([Attachment VI-B](#))

INFORMATION: Staff is requesting that 9-1-1 ACOG enter into a consulting agreement with Brent Hawkinson. Mr. Hawkinson recently retired after 30 years with AT&T most recently spending eight years on 9-1-1 projects in Oklahoma for the company. Brent will advise staff during the selection, design and implementation of the Next Generation 9-1-1 system that 9-1-1 ACOG is currently seeking proposals.

Action Requested: Motion to authorize the Executive Director to execute a contract between 9-1-1 ACOG and Brent Hawkinson for consulting services not to exceed \$10,000.

VII. ITEMS FOR INDIVIDUAL ACTION

A. AUTHORIZATION FOR STAFF, ON BEHALF OF THE BOARD, FORMALLY REQUEST TO THE OKLAHOMA STATE LEGISLATURE CREATION OF A SELECT-STUDY COMMITTEE ON 9-1-1 ISSUES IN OKLAHOMA ([Attachment VII-A](#))

INFORMATION: Staff will brief the 9-1-1 Board of Directors on current 9-1-1 legislative activities conducted by staff. Staff is recommending that the best approach to address the public safety, funding, legal and regulatory issues facing 9-1-1 in Oklahoma is through a “Select-Study Committee” consisting of state legislators during session to evaluate all aspects of 9-1-1 issues facing Oklahoma. The attached legislative briefing paper provides more information on these issues. Further, staff requests authorization to send a letter to legislators formally requesting this Select-Study Committee.

Action Requested: Authorization for staff on behalf of the board formally request to the Oklahoma State Legislature creation of a Select-Study Committee on 9-1-1 issues in Oklahoma.

VIII. GENERAL STATUS REPORT ([Attachment VIII](#))

IX. NEW BUSINESS

X. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
November 20, 2008**

The tenth meeting of the calendar year 2008 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:07 p.m., November 20, 2008 in the Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. Keith Bryan, Councilmember, Mustang

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Roger Malone, Councilmember, Choctaw
Hon. Wayne Page, Councilmember, Edmond
Hon. Marianne Yarbrough, Trustee, Forest Park
Hon. Ray Poland, Councilmember, Jones City
Hon. Kathy McMillan, Councilmember, Moore
Hon. Linda Molsbee, Councilmember, Newcastle
Hon. Kathy Walker, Mayor, Nichols Hills
Hon. Rachel Butler, Councilmember, Norman
Hon. Brian Routh, Councilmember, Tuttle
Hon. Ward Larson, Mayor, Yukon
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Willa Johnson, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Phil Shirey, Councilmember, Bethany
Hon. Ken Bartlett, Councilmember, Del City
Hon. Matt White, Mayor, El Reno
Hon. Chuck Burtcher, Mayor, Guthrie
Hon. Bill Lisby, Councilmember, Harrah
Hon. Laurel Anderson, Mayor, Lake Aluma
Hon. Mark Easton, Councilmember, Lexington
Hon. Margaret Graham, Trustee, Luther
Hon. Russell Smith, Mayor, Midwest City
Hon. James Pumphrey, Mayor, Nicoma Park
Hon. Gary Hayes, Mayor, Noble
Hon. John Brown, Councilmember, Piedmont
Hon. Bob Cleveland, Trustee, Slaughterville
Hon. Kathy Jordon, Trustee, Smith Village
Hon. Earnest Ware, Mayor, Spencer
Hon. Scott Symes, Mayor, The Village
No Designee, Valley Brook
Hon. Dean Johnson, Councilmember, Warr Acres
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Grant Hedrick, Commissioner, Canadian County
Hon. Rod Cleveland, Commissioner, Cleveland County

GUESTS

C. J. Molsbee, Citizen, Newcastle
Larry Kesler, Union City
Ronnie Freeman, AT&T

STAFF

John G. Johnson, Executive Director
Jane Sutter, Deputy Director
Debbie Cook, Finance Division Director
Stephen M. Willoughby, Division Director, E9-1-1 & Public Safety
Wendi Marcy, Special Programs Officer
Carolyn White, 9-1-1 Database Manager
Paulette Marshall, 9-1-1 Projects Coordinator
Johnny Irons, 9-1-1 Programs Manager
Diane McCullough, Grants Program Manager
Anita Kroth, Administrative Assistant, E9-1-1 & Public Safety
Susan Yingling, Administrative Assistant, Administration
Doug Rex, Division Director, Transportation Planning & Data Services
Jerry Church, Communications Program Coordinator

I. CALL TO ORDER

Chairman Keith Bryan called the meeting to order at 1:07 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

John Johnson, Executive Director, introduced Brian Routh, Councilmember from Tuttle, and Ronnie Freeman, AT&T.

III. APPROVAL OF MINUTES – October 30, 2008

Director Ward Larson, Yukon, made a motion to approve the minutes of the October 30, 2008, 9-1-1 Board of Directors meeting. Director James Woodard, Arcadia, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Page, Yarbrough, Poland, McMillan, Bryan, Molsbee, Walker, Butler, Routh, Larson, Sharpton, and Johnson

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Chairman’s Report:

None

Executive Director’s Report:

None

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. CONSENT DOCKET

INFORMATION: This item is placed on the agenda so that the Board of Directors, by unanimous consent, may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all board members that item will be heard in regular order. Staff recommends that item VI-A through VI-C-3 be placed on the Consent Docket.

A. FINANCE REPORT – NOVEMBER CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$174,927.83 for the month of November. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

John Johnson presented an amendment to the November claims in the amount of \$668.87 to Language Line Services for approval.

Action Requested: Motion to accept the finance report and approve payment of the November recurring claims against the Association and the amendment to claims to Language Line Services in the amount of \$668.87.

B. MCIMETRO ACCESS TRANSMISSION SERVICES, LLC (dba VERIZON ACCESS TRANSMISSION SERVICES) RENEWAL OF SERVICE APPLICATION AND AGREEMENT BETWEEN 9-1-1 ACOG AND NAVIGATOR TELECOMMUNICATIONS, LLC

INFORMATION: The contract with the Competitive Local Exchange Carrier (CLEC) MCIMetro Access Transmission Services, LLC (dba Verizon Access Transmission Services) (Facilities-Based) for the period July 1, 2008 through June 30, 2009 is due for renewal. The contract was not received by 9-1-1 ACOG until recently. Complete contract documentation is available for review at the ACOG offices.

Action Requested: Motion to authorize the Executive Director to execute a contract renewal for 9-1-1 service with Competitive Local Exchange Carrier (CLEC) MCIMetro Access Transmission Services, LLC for the period of July 1, 2008 through June 30, 2009.

C. 2009 MEETING DATES (VI-C-1, VI-C-2, VI-C-3)

INFORMATION: In accordance with the Oklahoma Open Meetings Act, the 9-1-1 Association needs to approve a meeting schedule for the calendar year 2009 for the 9-1-1 Association Board of Directors, 9-1-1 Technical Committee and Operation FireSAFE Operational Committee and Burn Prevention Committee. Once approved, the schedule will be submitted to the Oklahoma County Clerk.

Action Requested: Motion to approve the meeting dates for the calendar year 2009 for the 9-1-1 Board of Directors, 9-1-1 Technical Committee and Operation FireSAFE Operational Committee and Burn Prevention Committee.

Director Ray Poland, Jones City, made a motion to place items VI-A through VI-C-3 on the Consent Docket and approve those items, subject to any conditions included in that item. Director Rachel Butler, Norman, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Page, Yarbrough, Poland, McMillan, Bryan, Molsbee, Walker, Butler, Routh, Larson, Sharpton, and Johnson

NAY: None

ABSTAIN: None

VII. ITEMS REQUIRING INDIVIDUAL ACTION

A. AUTHORIZATION FOR THE EXECUTIVE DIRECTOR TO EXECUTE A ONE-YEAR EXTENSION TO MAINTENANCE CONTRACTS WITH AT&T FOR 9-1-1 HARDWARE, SOFTWARE AND UNINTERRUPTIBLE POWER SOURCE

Stephen Willoughby explained that on December 16th the contracts for maintenance of the existing TCI 9-1-1 hardware and software, as well as the Uninterruptible Power Source (UPS) units will expire. AT&T has agreed to extend the maintenance on these components for one additional year at a cost not to exceed \$360,269.

Director Ward Larson made a motion to authorize the Executive Director to execute a one-year extension to maintenance contracts with AT&T for 9-1-1 hardware, software and uninterruptible power source. Director Ray Poland seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Page, Yarbrough, Poland, McMillan, Bryan, Molsbee, Walker, Butler, Routh, Larson, Sharpton, and Johnson

NAY: None

ABSTAIN: None

VIII. NEW BUSINESS

Director Ward Larson complimented 9-1-1 ACOG for providing a wonderful asset and resource to city and county governments in ACOG's Central Oklahoman region through Johnny Irons who recently assisted the city of Yukon in implementing the 9-1-1 system installed at Yukon's new police headquarters. Mr. Larson said Mr. Irons helped to make the installation process go almost flawlessly.

IX. ADJOURNMENT

Chairman Keith Bryan asked for a motion to adjourn. Director Ray Poland made a motion to adjourn. Director Rachel Butler, Norman, seconded the motion.

The motion carried the following votes:

AYE: Woodard, Malone, Page, Yarbrough, Poland, McMillan, Bryan, Molsbee, Walker,
Butler, Routh, Larson, Sharpton, and Johnson

NAY: None

ABSTAIN: None

The meeting was adjourned at 1:12 p.m.

ADOPTED THIS _____ DAY OF DECEMBER 2008.

CHAIRMAN

SECRETARY-TREASURER

PAGE DOWN TO VIEW ATTACHMENT VI –A

BE IT RESOLVED, that on this 18th day of December 2008, the following claims are approved by the 9-1-1 Association of Central Oklahoma Governments; and the Director and Officers of this Association are directed to pay such claims.

ACOG Administrative Services

Consultant	\$	6,509.00	
Development		770.00	
Mileage		142.77	
Supplies		96.20	
Supplies - Software		14.99	
Telephone		360.31	
Temporary Labor		812.05	
Travel		572.28	
		<hr/>	
<i>Total MSAG/Education/Training</i>	\$		9,277.60
OKC Professional Services Agreement			-
		<hr/>	
Total ACOG Administrative Services	\$		9,277.60

9-1-1 Operating/Maintenance

AT&T (Network, Database, TSP & Frame Relay)	\$44,703.33	
AT&T (Wireless Phases I & II)	5,447.49	
AT&T Global Services (UPS Maintenance)	1,213.00	
AT&T (EMSA EMD Frame Relay)	196.06	
AT&T(DSL Connection)	103.09	
Chase Equipment Leasing Inc.	13,463.10	
Hinton Telephone Company	246.20	
Logix Communications	199.32	
McLoud Telephone	280.00	
MTM Solutions	540.00	
North American Group	7,785.30	
Oklahoma Communication Systems	1,217.67	
Pioneer Telephone (Newcastle Diagnostic Line)	55.25	
Pioneer Telephone (9-1-1 Trunks)	480.64	
Windstream	72.95	
	<hr/>	
<i>Total 9-1-1 Operating/Maintenance</i>		\$76,003.40
Total December Claims		<hr/> \$ 85,281.00 <hr/>

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED NOVEMBER 30, 2008**

	<u>SWEEP/OPERATING ACCOUNT</u>	<u>T-BILLS</u>	<u>TOTAL</u>
Beginning Balance <i>November 1, 2008</i> Cash on Deposit	\$ 3,104,886.56	\$ 794,835.58	\$ 3,899,722.14
Cash Receipts			
Fee Income	\$ 87,451.48	\$ -	\$ 87,451.48
Fee Income - Wireless Contracts	189,923.46 -	- -	189,923.46 -
Transfers of Funds	200,210.34	199,197.53	399,407.87
Interest Earned	1,360.65	1,855.67	3,216.32
Miscellaneous	30,276.30		30,276.30
Total Cash Receipts	<u>\$ 509,222.23</u>	<u>\$ 201,053.20</u>	<u>\$ 710,275.43</u>
Total Cash Available	\$ 3,614,108.79	\$ 995,888.78	\$ 4,609,997.57
Cash Disbursements			
Claims/Operating Expense	\$ 175,596.70	\$ -	\$ 175,596.70
9-1-1 Fund Disbursement	23,843.75	-	23,843.75
Transfers of Funds	199,197.53	200,000.00	399,197.53
Miscellaneous	78.34	-	78.34
Total Cash Disbursements	<u>\$ 398,716.32</u>	<u>\$ 200,000.00</u>	<u>\$ 598,716.32</u>
Ending Balance <i>November 30, 2008</i> Cash on Deposit	<u>\$ 3,215,392.47</u>	<u>\$ 795,888.78</u>	<u>\$ 4,011,281.25</u>

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
November 2008**

Arcadia	\$ 19.93
Bethany	1,179.07
Choctaw	341.30
Cleveland County	429.43
Del City	786.80
Edmond	4,483.78
El Reno	1,343.59
Forest Park	46.81
Guthrie	965.97
Harrah	206.41
Jones	97.26
Lexington	81.71
Midwest City	2,320.03
Moore	1,783.77
Mustang	650.56
Newcastle	355.33
Nichols Hills	255.84
Nicoma Park	109.37
Noble	245.02
Norman	4,621.23
Oklahoma County	777.32
Piedmont	209.05
Slaughterville	89.25
Spencer	145.55
The Village	405.89
Tinker AFB Fire Department	122.42
Tuttle	240.74
Warr Acres	486.30
Woodlawn Park	3.22
Yukon	1,046.80

Total November Disbursements	\$ 23,843.75
	=====



9-1-1 association of central oklahoma governments

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

MEMORANDUM

DATE: December 5, 2008

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Division Director

SUBJECT: Authorization for the Executive Director to Execute a Contract between 9-1-1 ACOG and Brent Hawkinson for Consulting Services

INFORMATION: 9-1-1 ACOG staff recommends entering into contract for consulting services with Brent Hawkinson as outlined in the attached Consultant Retainer Agreement for the remainder of FY 2009, ending June 30, 2009. The consulting services will include assisting staff in selection design and installation of the Next Generation 9-1-1 system currently out for proposal. In addition, Mr. Hawkinson will consult on the maintenance of the existing E9-1-1 system deployed at the 9-1-1 ACOG PSAPs.

Mr. Hawkinson has recently retired after 30 years of service at AT&T. He spent the last eight years on the AT&T Oklahoma 9-1-1 account team, most recently serving as the Project Manager for 9-1-1 ACOG. Mr. Hawkinson has been closely involved in several implementations of enhanced 9-1-1 systems including recent Next Generation 9-1-1 systems, such as being sought by 9-1-1 ACOG, and is an excellent resource for Central Oklahoma's enhanced 9-1-1 system.

Action Requested: Motion to authorize the Executive Director to execute a contract between 9-1-1 ACOG and Brent Hawkinson for consulting services not to exceed \$10,000.

CONSULTANT RETAINER AGREEMENT

This AGREEMENT made and entered into this ____ day of December, 2008, by and between the 9-1-1 Association of Central Oklahoma Governments (ACOG) and Brent Hawkinson, [Consultant];

WITNESSETH:

For and in consideration of the mutual promises and covenants of the parties hereto, to be kept and performed by them, it is hereby mutually agreed as follows:

Section 1.

Consultant agrees as follows:

- (a) To consult and assist 9-1-1 ACOG staff in planning, development, and operations of enhanced 9-1-1 services to the region; and
- (b) Provide other consulting services as deemed appropriate by both parties.

Section 2.

In consideration of the performance of services by Consultant, 9-1-1 ACOG hereby covenants and agrees to compensate Consultant on a monthly basis upon presentation of Consultant's statement itemizing services and charges. The rate of compensation shall be \$70.00 per hour. Consultant shall be compensated for travel and other expenses incurred in the performance of services for 9-1-1 ACOG, compensation for travel to be at the rate paid to regular employees of 9-1-1 ACOG, and other expenses at the actual cost thereof. Consultant shall document such expenses, upon request, to the satisfaction of 9-1-1 ACOG. It is agreed that all charges resulting from this agreement including consulting fees, travel and other expenses, shall not exceed \$10,000.00 for the period ending June 30, 2009. Prior to receiving any payment or compensation under this agreement, Consultant must furnish to 9-1-1 ACOG a Certificate of Insurance from Consultant's worker's compensation insurance carrier or a Certificate of Non-Coverage as issued by the Oklahoma Department of Labor.

Section 3.

This agreement shall be effective December 19, 2008. Either party may cancel this agreement by providing a 60-day written notice of cancellation to the other party.

IN WITNESS WHEREOF, the 9-1-1 Association of Central Oklahoma Governments has caused this Agreement to be executed on its behalf by the Executive Director of 9-1-1 ACOG, pursuant to authority duly vested by its Board of Directors, and by Brent Hawkinson, Consultant.

John G. Johnson, Executive Director
9-1-1 Association of Central Oklahoma Governments

Brent Hawkinson, Consultant

9-1-1 LEGISLATIVE BRIEFING

a Central Oklahoma Perspective

October 2008

911

saves lives

The Technology Chase

There are three basic concerns that threaten the viability of continued E9-1-1 services in Oklahoma.

- (1) The rapid pace of evolving communications technology has necessitated tremendous system investments while eroding revenue sources. The original source for 9-1-1 funding, landline phone service, is declining rapidly. Unrealistic caps have been placed on the ability to increase revenues from newer technologies, yet adapting 9-1-1 systems to these newer technologies continually requires expensive system upgrades.
- (2) The Oklahoma Corporation Commission has historically had regulatory authority over the landline communications companies, but the Federal Communications Commission (FCC) regulates new technologies such as wireless and VOIP companies, which hampers state and local efforts to resolve breakdowns of communication regarding processes necessary to best serve their customers and funding necessary for system improvements.
- (3) E9-1-1 services are not ubiquitous throughout our state. Some rural areas of the state have not been willing or able to generate the revenue needed to provide any type of E9-1-1 service.

History

Enhanced 9-1-1 systems provide a critical component to efficient delivery of public safety services because they connect people in crisis situations to police, fire and ambulance professionals who can help them. E9-1-1 systems throughout the country offer not only the means to connect, but to connect with vital information about where the emergency is occurring, lifesaving information should the caller be unable to describe his or her location.

Landline: The quest for the most advanced 9-1-1 system began in Oklahoma in the mid 1980's, followed by state legislative authorization for local communities to hold elections to establish service fees on landline telephone customers (basically everyone back then). Central Oklahoma's enhanced 9-1-1 system became active May 1, 1989, following elections in the spring of 1987 in which voters throughout the metropolitan area voted by 88% margin in favor of such a service fee on their telephone bills to build out and maintain an E9-1-1 system. In accordance with the state authorizing legislation, these fees were based on a percentage of the basic landline subscription rate, in our case 5% for the first year and

Recommendation:

We believe Oklahoma needs to evaluate a new methodology for funding the long-term viability of existing E9-1-1 systems in the state, and developing systems where there are none. Continuing to provide solutions by "chasing" technology is inefficient and inadequate. A system built on the technological possibilities and related funding mechanisms available in the 1980s simply will not carry us forward in the 21st Century. The citizens of this state expect and deserve a viable 9-1-1 system to connect them with the help they need in their moments of crisis.

3% for subsequent years. For a Southwestern Bell customer back then, that amounted to 65 cents/month and 39 cents/month respectively.

Deregulation and wireless advancements: The federal Telecommunications Act of 1996 deregulated the telephone industry bringing an onslaught of new players to the scene, requiring ACOG's 9-1-1 system to begin working with over 50 telecommunications companies rather than our original six. Then came the proliferation of cell phone use and the beginning evolution away from traditional landline to wireless services. Adapting 9-1-1 systems to this major technological shift required significant overhaul of 9-1-1 systems. A return to the legislature ultimately resulted in authorizing legislation for counties to go back to the people for a vote to charge themselves service fees on wireless phones to adapt the 9-1-1 system to be able to handle those calls and continue to provide the vital location and phone number information on which the E-9-1-1 systems were based. The legislation allowed a 50 cent per month fee but required new local elections. Once again, the citizens of Central Oklahoma showed strong support for funding 9-1-1 by an 80% plurality in elections held throughout the region Dec. 13, 2005.

The ACOG 9-1-1 system was upgraded accordingly and now provides call-takers with a latitude and longitude and mapped location of callers, regardless of their calls coming from a traditional landline phone or wireless phone. The legislature later adopted language to specifically add pre-paid wireless phone service customers. These actions and subsequent system improvements were just in time, because well over half of the calls that come into our system are now from wireless phones.

VOIP: But, no rest for the weary, as on the heels of this massive upgrade came the ability for voice communication through computer connections (Voice Over Internet Protocol—VOIP). 9-1-1 advocates returned to the legislature one more time to authorize charges to customers of VOIP for their ability to access to an E9-1-1 system. Recognizing that residents had shown strong support for funding viable 9-1-1 systems and that switching "phone" service. The legislature authorized cities and towns to approve a 50 cent service fee on VOIP customers.

Contact:

9-1-1 association of central oklahoma governments
405 234 2264

John G. Johnson, Executive Director
jgjohnson@acogok.org

Jane Sutter, Deputy Director
jsutter@acogok.org

Steve Willoughby, Division Director, E9-1-1 & Public Safety
swilloughby@acogok.org





9-1-1 association of central oklahoma governments

Chair Keith Bryan
Mustang Councilmember

Vice-Chair Ken Bartlett
Del City Councilmember

Secretary/Treasurer Dan O'Neil
Edmond Mayor

Executive Director
John G. Johnson

MEMORANDUM

DATE: December 10, 2008
TO: 9-1-1 Board of Directors
FROM: Stephen M. Willoughby, Division Director
SUBJECT: General Status Report

9-1-1 Training Institute

9-1-1 ACOG has publicized its 2009 Training Calendar for the 9-1-1 Institute. Since the mid 1990's the Institute has provided training at no or reduced costs for regional call-takers. The schedule has been provided to PSAPs and is available on ACOG's website. New classes being offered in 2009 include "Active Shooter Incidents" and "Crisis Negotiations and Mental Health for Dispatchers."

Wireless Compliancy Testing

Staff began wireless compliancy testing in September. The objective of compliancy testing is to determine how accurately wireless calls locate the caller and whether the calls route to the correct PSAP with complete information. 141 test calls have been made to date registering an accuracy of within 150-300 meters 72% of the time.

9-1-1 Database Server Upgrade

Plant/CML (9-1-1 ACOG's 9-1-1 equipment vendor) performed an upgrade to the central servers the first week of December. This upgrade improved database operational efficiency and redundancy.

9-1-1 System Migration

As approved by the 9-1-1 Board of Directors last month, staff released a Request for Proposal (RFP) on December 8th for a Next Generation 9-1-1 system to replace the existing system which is at the end of its life cycle. A mandatory vendor pre-proposal meeting is set for January 8, 2009 and vendor proposals are due February 9, 2009. A selection committee consisting of PSAP representatives and 9-1-1 staff will evaluate, interview and negotiate functionality, features and terms of a contract with a vendor and make a recommendation to the 9-1-1 Board of Directors.