

PLEASE NOTIFY ACOG AT 234-2264 (TTY 234-2217) BY 5:00 P.M., MARCH 24, 2008
IF YOU DESIRE A SIGN-LANGUAGE INTERPRETER AT THE MEETING



Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

9-1-1 association of central oklahoma governments

9-1-1 BOARD OF DIRECTORS AGENDA
1:00 p.m., Thursday, March 27, 2008
ACOG Conference Room
21 E. Main – Suite 100
Oklahoma City, Oklahoma, 73104

- I. CALL TO ORDER
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES – February 28, 2008 meeting ([Attachment III](#))
- IV. COMMUNICATIONS
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. FINANCE REPORT – MARCH CLAIMS ([Attachment VI](#))

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$163,504.75 for the month of March. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the March recurring claims against the Association.

- VII. INFORMATIONAL ITEMS
 - A. NATIONAL TELECOMMUNICATOR'S WEEK ([Attachment VII-A](#))

INFORMATION: In 1991, Congress passed a resolution naming the second **full** week in April "National Telecommunicator's Week." This week is celebrated nationwide to honor those public safety dispatchers and call-takers that play such an important role in public safety. These professionals are an integral part of the world of public safety; one could even say they are "The HEART of Public Safety," which is the theme chosen for this year's activities. During the week of April 13-19, 2008, 9-1-1 ACOG will be honoring our region's 9-1-1 professionals with a variety of activities, and we encourage your city and county officials to do the same.

9-1-1 ACOG is encouraging each city council and county commission in our region to adopt a formal resolution or proclamation recognizing the week and its significance in their community. A similar proclamation included in this agenda was also sent to each city council and county commission.

Action Requested: Motion to approve the attached proclamation from the 9-1-1 Association of Central Oklahoma Governments for National Telecommunicator's Week recognizing the dedicated 9-1-1 professionals in the region and proclaiming the week of April 13-19 National Telecommunicator's Week.

B. WIRELESS 9-1-1 CENSUS REPORT ([Attachment VII-B](#))

INFORMATION: In December staff sent letters to all the known wireless carriers operating in the region reminding them of the census of wireless customers that is required each year by state law. Responses from the carriers were due February 1. Staff will provide the board an analysis of which carriers have complied and those who have been unresponsive.

Action Requested: None, for information only.

VIII. GENERAL STATUS REPORT ([Attachment VIII](#))

INFORMATION: Information on current projects for review and discussion.

Action Requested: None, for information only.

IX. NEW BUSINESS

X. ADJOURNMENT

**MINUTES OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG CONFERENCE ROOM
FEBRUARY 28, 2008**

The second meeting of the calendar year 2008 of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:00 p.m., February 28, 2008 in the ACOG Conference Room, 21 E. Main, Suite 100, Oklahoma City, Oklahoma. This meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG Offices, 21 E. Main, Suite 100, at least twenty-four (24) hours prior to the meeting.

PRESIDING

Hon. David Hopper, Councilmember, Norman

MEMBERS PRESENT

Hon. James Woodard, Councilmember, Arcadia
Hon. Roger Malone, Councilmember, Choctaw
Hon. Ken Bartlett, Councilmember, Del City
Hon. Dan O'Neil, Mayor, Edmond
Hon. Chuck Burtcher, Mayor, Guthrie
Hon. Bill Lisby, Councilmember, Harrah
Hon. Margaret Graham, Councilmember, Luther
Hon. Russell Smith, Mayor, Midwest City
Hon. Kathy McMillan, Councilmember, Moore
Hon. John Brown, Councilmember, Piedmont
Hon. Bobby Cleveland, Trustee, Slaughterville
Hon. Earnest Ware, Mayor, Spencer
Hon. Rod Cleveland, Commissioner, Cleveland County
Hon. Mark Sharpton, Commissioner, Logan County
Hon. Monty Pearcey, Commissioner, Logan County
Hon. Willa Johnson, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Phillip Shirey, Councilmember, Bethany
Hon. Matt White, Mayor, El Reno
Hon. Marianne Yarbrough, Trustee, Forest Park
Hon. Ray Poland, Councilmember, Jones City
Hon. Laurel Anderson, Mayor, Lake Aluma
Hon. Mark Easton, Councilmember, Lexington
Hon. Keith Bryan, Councilmember, Mustang
No Designee, Newcastle
Hon. Kathy Walker, Councilmember, Nichols Hills
Hon. James Pumphrey, Mayor, Nicoma Park
Hon. Gary Hayes, Mayor, Noble
Hon. Kathy Jordon, Trustee, Smith Village
No Designee, Tuttle
No Designee, Valley Brook
Hon. Scott Symes, Mayor, The Village
Hon. Jeff Martinez, Councilmember, Warr Acres

ABSENT (continued)

Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Ward Larson, Councilmember, Yukon
Hon. Grant Hedrick, Commissioner, Canadian County

GUESTS

David Barnes, Oklahoma County Emergency Management
Max Pruitt, City of Guthrie
Larry Kesler, Union City
Elizabeth Kesler, Union City
Ronnie Freeman, AT&T

STAFF

John G. Johnson, Interim Executive Director
Jane Sutter, Division Director, Intergovernmental Services
Debbie Cook, Division Director, Finance
Doug Rex, Division Director, Transportation Planning & Data Services
Jerry Church, Communications Program Coordinator
Stephen M. Willoughby, E9-1-1 & Public Safety Programs Director
Carolyn White, 9-1-1 Database Manager
Johnny C. Irons, III, 9-1-1 Projects Coordinator/Analyst
Diane McCullough, Projects Coordinator
Anita Kroth, 9-1-1 Administrative Assistant

I. CALL TO ORDER

Chairman David Hopper called the meeting to order at 1:00 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Interim Executive Director John G. Johnson welcomed Mrs. Elizabeth Kesler from Union City; and Ronnie Freeman, AT&T.

III. APPROVAL OF MINUTES – January 31, 2008 Meeting

Director John Brown, Piedmont, made a motion to approve the minutes of the January 31, 2008 meeting. Director Kathy McMillan, Moore, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O’Neil, Burtcher, Lisby, Graham, Smith, McMillan, Hopper, Brown, Cleveland, Ware, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Chairman’s Report: None

Interim Executive Director's Report:

John Johnson reported that we are working with AT&T in rectifying the elimination of the Exhibit One. The Exhibit One is an authorization 9-1-1 ACOG has to sign-off on before a new telephone service provider can gain access into our 9-1-1 system.

Mr. Johnson reported that currently there are 25 wireless carriers operating in the ACOG region who are suppose to provide 9-1-1 ACOG wireless census information regarding the number of subscribers they have in the ACOG region, and 9-1-1 service fees.

Mr. Johnson reported to date, 11 of the 25 have responded to our written request for that information. Their information represents about 80% of the bulk of the subscribers. The carriers that have not responded represent the low subscriber carriers. He recommended that we send a demand letter to them to get their census information.

Director Ken Bartlett asked if the Oklahoma Corporation Commission regulates those non-responsive carriers. Mr. Johnson said they have no authority over the wireless carriers. He said the Federal Communications Commission has jurisdiction over wireless carriers.

Mr. Johnson said if the carriers remain unresponsive after receiving the demand letter, our approach would be to have the Attorney General's Office, Consumer Division, respond to them. We will seek help on this issue from larger agencies.

Chairman David Hopper suggested that before we take further action on the non-responsive carriers that we prepare a cost comparison of the costs to pursue them versus the amount of possible revenue we might receive from them. Mr. Johnson said he would follow that suggestion, if it comes to that point.

V. HEARING OF DELEGATIONS OR CITIZENS

Larry Kesler, Union City, said he has called 9-1-1 twice from his cell phone while in Canadian County and once while driving on the cross-town and the call went to the Tulsa AT&T call center.

Stephen Willoughby explained that a couple of months ago AT&T was in the process of switching their wireless network and in that process some default routing calls got mixed up and some calls were default routed to Tulsa. That was rectified in a few hours and since that time we have had reassurances from AT&T wireless that those calls will not be defaulted to route to Tulsa.

VI. CONSENT DOCKET

INFORMATION: This item is placed on the agenda so that the Board of Directors, by unanimous consent, may designate those routine agenda items that they wish to be approved or acknowledged by one motion. If any item proposed does not meet with the approval of all board members, those items will be heard in regular order. Staff recommends that Items VI-A through VI-B be placed on the Consent Docket.

A. FINANCE REPORT – FEBRUARY 2008 CLAIMS

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$235,858.14 for the month of February. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

Action Requested: Motion to accept the finance report and approve payment of the February recurring claims against the Association.

B. DISPOSAL OF UNSERVICEABLE UNINTERRUPTIBLE POWER SUPPLY (UPS) UNITS

INFORMATION: The replacement of 68 Uninterruptible Power Supply (UPS) units located at 9-1-1 ACOG PSAPs makes it necessary to appropriately dispose of the unserviceable units.

Action Requested: Motion to authorize the appropriate disposal of the 68 unserviceable Uninterruptible Power Supply (UPS) units.

Director John Brown made a motion to place the items on the Consent Docket and approve or acknowledge those items, subject to any conditions included in that item. Director James Woodard, Arcadia, seconded the motion. The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O’Neil, Burtcher, Lisby, Graham, Smith, McMillan, Hopper, Brown, Cleveland, Ware, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

VII. ITEMS REQUIRING INDIVIDUAL ACTION

A. CONSIDER AUTHORIZATION TO MODIFY THE AT&T CONTRACT TO INCLUDE EXPENSES FOR ADDITIONAL 9-1-1 WORKSTATION MEMORY

Stephen Willoughby explained that recently the 9-1-1 workstations have experienced memory related error messages due to lack of resources. In working with our existing maintenance provider AT&T we recommend the purchase of additional Random Access Memory for the 65 9-1-1 workstations should correct the memory to those workstations.

ACOG’s purchasing policy requires that anything costing more than \$5,000 requires an agreement with the board. The cost for the additional memory is \$6,318. Staff recommends that the board authorize modification of the existing maintenance agreement with AT&T to make this purchase.

Director John Brown made a motion to authorize the Interim Executive Director to modify the existing maintenance agreement with AT&T to purchase additional Random Access Memory for the 65 9-1-1 workstations. Director Margaret Graham, Luther, seconded the motion.

The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Burtcher, Lisby, Graham, Smith, McMillan, Hopper, Brown, Cleveland, Ware, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

VIII. GENERAL STATUS REPORT

Stephen Willoughby reported that staff earlier this month participated in a web conference with the Federal Communications Commission discussing "Next Generation 9-1-1." This is a term used to describe technological advancements and interconnections that will be needed in the future to provide 9-1-1 call-takers with more and better 9-1-1 information.

Mr. Willoughby reported that the Geographical Information Services (GIS) Technical Committee is currently analyzing aerial photography needs in the region. He said this review not only attempts to address the short-term need for updated aerial photography for ACOG GIS work, but also is evaluating the feasibility of group aerial photography purchases in the future that could reduce costs.

Mr. Willoughby said that staff is currently monitoring House Bill 2822 which provides additional liability protection to 9-1-1 agencies. Also, House Bill 2502 which re-establishes the 9-1-1 grant fund at the Oklahoma Corporation Commission. This bill passed Committee this Wednesday, February 27. The new grant would be funded through a state appropriation, he said.

Also, the U.S. Senate recently passed a version of the federal version of the 9-1-1 Modernization Act which puts into law what the FCC had ordered a couple of years ago deferring the ability for local governments to be able to enact 9-1-1 service fees, such as VoIP, as well as other requirements on those providers, based on local governments being able to do that.

IX. NEW BUSINESS

Director Dan O'Neil, Edmond, asked for an explanation of a Reverse 9-1-1 call. Mr. Willoughby said that Reverse 9-1-1 is a term used for an early warning notification system. These are systems that can notify citizenry of a myriad of situations that might require immediate action on their part. For an example, he said a community is able to map out an area to conduct an evacuation and instruct citizens located in that designated area via the notification system on what they should do. Mr. Willoughby said that the city of Edmond has an emergency notification system. He said this is a product that is purchased by individual cities, not 9-1-1 ACOG.

X. ADJOURNMENT

Chairman David Hopper asked for a motion to adjourn. Director John Brown made a motion to adjourn. Director Mark Sharpton seconded the motion.

The motion carried the following votes:

AYE: Woodard, Malone, Bartlett, O'Neil, Burtcher, Lisby, Graham, Smith, McMillan,
Hopper, Brown, Cleveland, Ware, Cleveland, Sharpton and Johnson

NAY: None

ABSTAIN: None

The meeting was adjourned at 1:18 p.m.

ADOPTED THIS ____ DAY OF _____ 2008.

Chairman

Secretary-Treasurer

PAGE DOWN TO VIEW ATTACHMENT VI

BE IT RESOLVED, that on this 27th day of March 2008, the following claims are approved by the 9-1-1 Association of Central Oklahoma Governments; and the Director and Officers of this Association are directed to pay such claims.

ACOG Administrative Services

Personnel	64,601.32		
Consultant	20,509.00		
Development	230.02		
Maintenance & Repairs	746.88		
Mileage	99.78		
Parking	220.50		
Postage	155.29		
Printing	160.00		
Professional Dues	270.00		
Supplies	66.58		
Telephone	229.38		
Xerox	428.35		
<i>Total MSAG/Education/Training</i>		\$ 87,717.10	
OKC Professional Services Agreement		7,981.63	
Total ACOG Administrative Services			\$ 95,698.73

9-1-1 Operating/Maintenance

AT&T (Network, Database, TSP & Frame Relay)	\$ 43,822.22		
AT&T (Wireless Phases I & II)	5,447.49		
AT&T Global Services (UPS Maintenance)	1,213.00		
AT&T (Frame Relay EMD Parkview EMS)	463.94		
AT&T (EMSA EMD Frame Relay)	193.95		
AT&T (DSL Connection)	103.32		
Chase Equipment Leasing Inc.	13,463.10		
Hinton Telephone Company	246.20		
Language Line	312.71		
Logix Communications	199.32		
McCloud Telephone	280.00		
Oklahoma Communication Systems	1,217.67		
Pioneer Telephone (Newcastle Diagnostic Line)	52.86		
Pioneer Telephone (9-1-1 Trunks)	479.58		
Pioneer Telephone (Newcastle Frame Relay)	238.59		
Windstream	72.07		
<i>Total 9-1-1 Operating/Maintenance</i>			67,806.02
Total March Claims			\$ 163,504.75

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED FEBRUARY 29, 2008**

	<u>OPERATING</u>	<u>SAVINGS</u>	<u>TOTAL</u>
Beginning Balance <i>February 1, 2008</i>			
Cash on Deposit	\$ 1,699,968.66	\$ 691,995.90	\$ 2,391,964.56
Cash Receipts			
Fee Income	\$ 132,330.24	\$ -	\$ 132,330.24
Fee Income - Wireless	362,108.39	-	362,108.39
Contracts	-	-	-
Transfers of Funds	100,761.20	199,123.20	299,884.40
Interest Earned	2,563.73	2,391.28	4,955.01
Miscellaneous	375.90	-	375.90
Total Cash Receipts	<u>\$ 598,139.46</u>	<u>\$ 201,514.48</u>	<u>\$ 799,653.94</u>
Total Cash Available	\$ 2,298,108.12	\$ 893,510.38	\$ 3,191,618.50
Cash Disbursements			
Claims/Operating Expense	\$ 235,858.14	\$ -	\$ 235,858.14
9-1-1 Fund Disbursement	23,843.75	-	23,843.75
Transfers of Funds	198,362.00	100,761.20	299,123.20
Miscellaneous	-	-	-
Total Cash Disbursements	<u>\$ 458,063.89</u>	<u>\$ 100,761.20</u>	<u>\$ 558,825.09</u>
Ending Balance <i>February 29, 2008</i>			
Cash on Deposit	<u>\$ 1,840,044.23</u>	<u>\$ 792,749.18</u>	<u>\$ 2,632,793.41</u>

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
FEBRUARY 2008**

Arcadia	\$ 28.52
Bethany	1,151.17
Choctaw	433.58
Cleveland County	314.55
Del City	837.95
Edmond	4,169.39
El Reno	1,320.39
Forest Park	48.65
Guthrie	1,182.20
Harrah	232.11
Jones	111.94
Lexington	95.77
Midwest City	2,328.65
Moore	1,805.44
Mustang	628.69
Newcastle	345.54
Nichols Hills	269.30
Nicoma Park	114.53
Noble	261.38
Norman	4,663.62
Oklahoma County	723.57
Piedmont	203.38
Slaughterville	96.15
Spencer	149.67
The Village	409.95
Tinker AFB Fire Department	112.11
Tuttle	232.67
Warr Acres	494.44
Woodlawn Park	3.93
Yukon	1,074.51

Total February Disbursements	\$ 23,843.75
	=====



9-1-1 association of central oklahoma governments

ATTACHMENT VII-A

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

MEMORANDUM

DATE: March 18, 2008

TO: 9-1-1 ACOG Board of Directors

FROM: Wendi Marcy, Special Programs Officer

SUBJECT: National Telecommunicator's Week - April 13-19, 2008

INFORMATION: In 1991 a Congressional resolution designated the second full week in April each year as National Telecommunicator's Week. For the past several years, public safety agencies nationwide have recognized the pivotal role played by telecommunicators, dispatchers, communication operators, radio control personnel; all of which utilize telephones, radios, computers and technical skills to provide support to law enforcement, fire services, emergency medical services and other governmental field personnel.

Public safety dispatchers are the "unseen first responders," who provide a critical service to the community and all emergency personnel while performing their duties with integrity, quality, accountability and respect. As the first person on the scene of nearly every crime, fire and medical emergency, the 9-1-1 dispatcher continues to be an invaluable resource for agencies of all sizes. This week is celebrated in an effort to help empower these individuals and recognize their importance to public safety.

In recognition of the dispatchers in our region, 9-1-1 ACOG has chosen the theme "9-1-1 The HEART of Public Safety" for the week.

9-1-1 ACOG has planned several activities including a decorating contest, a gift that will be given to each call-taker, as well as other fun prizes that have been provided by vendors and local businesses.

In addition to these activities, 9-1-1 ACOG would like to formally recognize our area's 9-1-1 telecommunicators with a signed proclamation noting the week and its significance and we have sent a sample resolution to our individual city councils and county commissions encouraging them to do the same for their respective PSAP's.

Action Requested: Motion to approve the attached proclamation from the 9-1-1 Association of Central Oklahoma Governments for National Telecommunicator's Week recognizing the dedicated 9-1-1 professionals in the region and proclaiming the week of April 13-19, 2008 National Telecommunicator's Week.

RESOLUTION/PROCLAMATION

WHEREAS, in 1991 Congressional resolution named the second full week in April of every year, National Telecommunicator’s Week; and

WHEREAS, emergencies can occur at anytime or any place and require the assistance of police, fire or emergency medical services; and

WHEREAS, 9-1-1 is the Hotline for Help for people in emergency situations, and the 9-1-1 call-taker’s voice is the first assurance that help is on the way; and

WHEREAS, 9-1-1 professionals regularly meet the challenges of extremely stressful situations with calmness and efficiency; and

WHEREAS, when an emergency occurs, the prompt response of police officers, firefighters and paramedics is critical to the protection of life and preservation of property; and

WHEREAS, the safety of these emergency responders is dependent upon the quality and accuracy of information obtained from citizens who telephone the 9-1-1 communications center; and

WHEREAS, Public Safety Dispatchers are the “heart of public safety,” providing assistance before any other emergency services arrive on scene; and

WHEREAS, Public Safety Dispatchers are a vital link for our emergency responders by monitoring their activities by radio, providing them information and insuring their safety; and

WHEREAS, Public Safety Dispatchers in the ACOG region contribute substantially to the apprehension of criminals, suppression of fires and treatment of injuries and illnesses on a daily basis; and

WHEREAS, each dispatcher has exhibited compassion, understanding and professionalism during the performance of his or her daily job duties;

NOW, THEREFORE, BE IT RESOLVED that the 9-1-1 Association of Central Oklahoma Governments declares the week of April 13th through the 19th, 2008 to be National Telecommunicator’s Week in honor of the men and women whose diligence and professionalism keep our region’s citizens and emergency responders safe.

ADOPTED this _____ day of _____, 2008.

Chairman of 9-1-1 ACOG

Interim Executive Director

{SEAL}



9-1-1 association of central oklahoma governments

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

MEMORANDUM

DATE: March 20, 2008

TO: 9-1-1 ACOG Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: Wireless 9-1-1 Census Status Report

In December staff sent a letter to all the known wireless carriers operating in the region reminding them of the census of wireless customers that is required each year by state law. This census information is used by ACOG, the substate planning district, to account and distribute wireless 9-1-1 service fees received. The census is a snapshot of the number of customers each carrier has in each community as of December 31, 2007. This information is due to the substate planning district by February 1, 2008.

Currently there are 26 wireless carriers that are suspected of operating in the ACOG region. This includes one new carrier, PNG, which has only recently begun providing service in our area. ACOG has sent an initial request letter to obtain their census.

Ten of the 26 wireless carriers are regularly remitting 9-1-1 service fees and have provided ACOG an annual census of their customers. There are six wireless carriers that are regularly remitting 9-1-1 service fees, but have failed to provide ACOG annual census information, and nine carriers who have been unresponsive.

On March 10th, ACOG sent the 15 wireless carriers that have not provided their annual census a letter demanding they comply with state statute.

Attached is a list of the 26 known wireless carriers and their current status regarding remittance and census information.

**STATUS OF WIRELESS CARRIERS IN THE ACOG REGION
AS OF MARCH 20, 2008**

Company Name	Remittance	Census
Alltel Communications Inc.	Yes	Yes
Amp'd Mobile	No	No
AT&T Mobility	Yes	Yes
Choice Wireless	No	No
Comtel	Yes	Yes
Cricket Communications	No	No
Cross Telephone Company	N/A	Letter saying no service in area
Dobson Wireless	Yes	Yes
Epic Touch Company	N/A	Letter saying no service in area
Global Star	Yes	No
Helio LLC	Yes	No
Oklahoma Western Telephone Company	No	No
OnStar/General Motors Corp.	Yes	Yes
Panhandle Telecommunication Systems Inc.	No	No
Pine Cellular	No	No
Pioneer Cellular	Yes	Yes
PNG Telecommunications	Yes	New - sent letter March 13th
Sprint/Nextel	Yes	Yes
T-Mobile USA Inc.	Yes	Yes
TracFone Wireless Inc.	No	No
US Cellular	Yes	Yes
Valley Communications	No	No
Verizon Wireless	Yes	No
Virgin Mobile	Yes	No
Working Assets Funding Service Inc.	Yes	Yes
Z-Tar	Yes	Yes



9-1-1 association of central oklahoma governments

Chair David Hopper
Norman Councilmember

Vice-Chair Kathy McMillan
Moore Councilmember

Secretary/Treasurer Keith Bryan
Mustang Councilmember

Interim Executive Director
John G. Johnson

MEMORANDUM

DATE: March 12, 2008

TO: 9-1-1 Board of Directors

FROM: Stephen M. Willoughby, Director
E9-1-1 & Public Safety Programs

SUBJECT: General Status Report

VOICE OVER INTERNET PROTOCOL (VoIP)

Staff met earlier this month with a subject matter expert with AT&T on Voice over Internet Protocol (VoIP). This meeting was to better understand how VoIP currently interacts with the 9-1-1 network. Also discussed was the evolution of how VoIP could potentially interact with 9-1-1 better and more reliable 9-1-1 information and connectivity.

This meeting was the beginning stages of staff's evaluation of establishing a "task force" to address next generation technologies and how they interact with 9-1-1 ACOG's system. As you will recall this is a similar approach 9-1-1 ACOG used to address Competitive Local Exchange Carriers (CLECs) when the relationship was in its infancy. The results of the CLEC task force included regulatory and legislative changes that ensured CLECs maintained a positive relationship with 9-1-1.

"EXHIBIT ONE" INTERCONNECTION AUTHORIZATION PROCESS

The Exhibit One is a form that was created by AT&T that detailed 9-1-1 trunking and routing information related to 9-1-1 for CLECs, wireless carriers, and VoIP service gateway providers. This form was to be approved by the local 9-1-1 agency before AT&T allowed these telecommunications providers to access the 9-1-1 network. Staff recently learned that AT&T had discontinued this process.

AT&T claims that this was not a unilateral decision by them to dispense with this requirement, but was rather the result of an Order entered by the Oklahoma Corporation Commission regarding the CLEC joint petitioners against SBC Oklahoma. We have asked AT&T to provide us specifically which portions of the Order they believe apply to their decision to discontinue this checkpoint and utilization of Exhibit One.

REGIONAL EMERGENCY MEDICAL DISPATCH (EMD) PROJECT

9-1-1 ACOG has again began holding stakeholder meetings for the seven 9-1-1 centers that provide emergency medical dispatch to the region. EMD is a highly structured protocol system that is nationally approved that allows dispatchers to give pre-arrival instructions under medical direction. 9-1-1 ACOG implemented the program in 2004 initially utilizing manual cards, but later obtained a homeland security grant for the computerized version and placed the system on the 9-1-1 network. In total, this is a \$250,000 regional investment.

OKLAHOMA CITY MSAG/GIS DATA COMPARE

As a part of the annual contract 9-1-1 ACOG has with the City of Oklahoma City, staff is currently conducting an audit of Oklahoma City's Master Street Address Guide (MSAG). The MSAG helps determine 9-1-1 routing of individual addresses. This process includes comparing the MSAG with the regional geographical information system (GIS) to ensure accuracy. Once completed, this project will ensure that 9-1-1 calls for Oklahoma City will more accurately plot on the map displayed at each 9-1-1 center.