



9-1-1 association of central oklahoma governments

Chair Jay Adams
Mustang Mayor

Vice-Chair Mark Hamm
Moore Councilmember

Secretary/Treasurer Ken Bartlett
Del City Vice-Mayor

Executive Director
John G. Johnson

AGENDA

9-1-1 TECHNICAL COMMITTEE MEETING
Tuesday, December 8, 2015, 9:30 a.m.
ACOG Board Room
21 E. Main, Suite 100
Oklahoma City, Oklahoma, 73104

- I. CALL TO ORDER
- II. INTRODUCTIONS
- III. APPROVAL OF MINUTES - September 8, 2015 ([ATTACHMENT III](#))
- IV. DIRECTOR'S REPORT
- V. GSR & 9-1-1 SYSTEMS UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 support and technical systems projects. This briefing will include:

- IP Phone with ALI
- PSAP Call Volume Statistics

Action Requested: None, for information only.

- VI. 9-1-1 EDUCATION UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 training and public education activities. This briefing will include:

- 9-1-1 Training Institute
- Upcoming Training

Action Requested: None, for information only.

VII. 9-1-1 GIS UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 GIS (Geographic Information Systems) activities. This briefing will include:

- Address Point Layer
- GeoLynx Server Update
- Aerial Update

Action Requested: None, for information only.

VIII. NEW BUSINESS

A. INTRADO NG 9-1-1 SOLUTION

INFORMATION: Carl Bane from Intrado will discuss ways to carefully migrate to a fully managed, complete NG 9-1-1 solution, adhering to i3 standards. Learn the inherent risks of implementation & deployment as you travel from Legacy environment to future systems. Included is a discussion of critical success factors such as a reliable network; a fully integrated and secure delivery platform; the ability to support existing E9-1-1 functions; and emerging non-voice technology features

Action Requested: None, for information only.

IX. ADJOURNMENT

9-1-1 ACOG TECHNICAL COMMITTEE MEETING MINUTES
September 8, 2015

The regularly scheduled meeting of the 9-1-1 ACOG Technical Committee convened at 9:34 a.m., on September 8, 2015 in the ACOG Conference Room, 21 E. Main St., Suite 100, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING

John G. Johnson, ACOG Executive Director

PRESENT

Marsha Blair, Slaughterville
Cindy Howard, Norman
Tammy Koehn, Moore
Robin Murray, Nichols Hills
Chuck Foley, Mustang PD
Matt Stillwell, Edmond
Mike Bower, Midwest City

GUESTS

Johnny Irons, ECaTS
Tiffany Chambers, ECaTS

STAFF

Barbara Hurdman, 9-1-1 Analyst
Brent Hawkinson, 9-1-1 Division Director
Mike Davis, 9-1-1 GIS Specialist
Tanner Jones, 9-1-1 GIS Tech

I. CALL TO ORDER

John Johnson called the meeting to order at 9:34 a.m.

II. INTRODUCTIONS

Introductions were made around the room.

III. APPROVAL OF MINUTES – June 9, 2015

Marsha Blair, Slaughterville made a motion to approve the minutes of the regularly scheduled June 9, 2015 9-1-1 Technical Committee meeting. Robin Murray, Nichols Hills seconded the motion.

The motion carried with the following votes:

AYE: Koehn, Murray, Howard, Stillwell, Bower, and Blair

NAY: None

ABSTAIN: None

IV. DIRECTOR'S REPORT

NONE

V. 9-1-1 SYSTEMS UPDATE

Brent Hawkinson said 9-1-1 ACOG has secured a TXT29-1-1 (Texting to 9-1-1) Quote from Intrado, and has included procurement of such in the ACOG Fiscal Year 2016 Budget. This is a premise based solution, with TX29-1-1 s/w integrated on each Power911 workstation and ITS (Intrado Transport Services) h/w & s/w integrated on the Viper Host the TierPoint datacenter.

Brent spoke briefly on the Viper IP Phone Set w/ ALI. ACOG has purchased a "Viper IP Phone Set w/ ALI" from Intrado for testing purposes, and technical staff will install in the Training PSAP.

He also discussed the ASAP (ACOG Support & Assistance Program) statistics and analytics regarding trouble reports to 9-1-1 Technical Support. The statistics and analytics were provided at the back table: These statistics include Calls to the ASAP Helpdesk, emails to help@911acog.org, and SysAid Portal notifications.

VI. 9-1-1 EDUCATION UPDATE

Brent Hawkinson gave updates for Lysa Baker on the APCO Institute Training classes.

VII. 9-1-1 GIS UPDATE

Mike Davis provided the Technical Committee with a briefing on the Address Point Layer, GeoLynx Server Update, and the Aerial Update.

Mike said GIS (Geographic Information System) map layering is the next evolution of our GIS data to ensure 9-1-1 ACOG is ready for Next Generation 9-1-1 (NG 9-1-1). By associating an

exact address for each structure, this layer will more precisely locate callers. This more precise data is ideal in NG 9-1-1, because in the future 9-1-1 calls will be routed based upon GIS location instead of the tabular database used today. This layer also has a more immediate impact to emergency responders by having structures identified within the 9-1-1 mapping data, because dispatchers will be able to associate an exact address to callers using wireless phones which transmit a GPS location. This all leads to a more rapid identification of the location when every second matters.

Mike gave a brief discussion on the GeoLynx Server update, staff will be implementing an update that will fix the zooming issues that are present and some smaller issues. The update will be after the Multi-node has been completed.

Mike spoke briefly about the Aerial Updates.

VIII. NEW BUSINESS

Johnny Irons, Sales engineer and Tiffany Chambers, Sales Director from ECaTS gave a presentation on how ECaTS works. ECaTS is an acronym for Emergency Tracking System. ECaTS is the first universal 911 Reporting System built on the concept of simplicity. Its reporting modules, provides authorized users the ability to generate real-time depending (on the implementation) reports by simply selecting the report, selecting the time frame and PSAP (or collection of PSAPs) to be used in reports, that can be scheduled, customized and easily accessed from anywhere with access to the internet.

IX. ADJOURNMENT

The meeting was adjourned at 11:03 a.m.