Chair Jay Adams
Mustang Mayor

Vice-Chair Mark Hamm
Moore Councilmember

Secretary/Treasurer Ken Bartlett
Del City Vice-Mayor

Executive Director
John G. Johnson

acog

9-1-1 association of central oklahoma governments

AGENDA

9-1-1 TECHNICAL COMMITTEE MEETING
Tuesday, September 13, 2016, 9:30 a.m.
ACOG Board Room
21 E. Main, Suite 100
Oklahoma City, Oklahoma, 73104

I. CALL TO ORDER

II. INTRODUCTIONS

III. APPROVAL OF MINUTES - June 7, 2016 (ATTACHMENT III)

IV. DIRECTOR'S REPORT

V. GSR & 9-1-1 SYSTEMS UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 support and technical systems projects. This briefing will include:

- ALI Failure
- AT&T Fiber Cut
- Newcastle AT&T 4mb Metro-E Circuit
- Cox/Tuttle Cicuit
- TXT2 9-1-1
- Quarterly Maintenance with Failover Testing
- ASAP (ACOG Support & Assistance Program)
- PSAP Call Volume Statistics

Action Requested: None, for information only.

VI.   9-1-1 EDUCATION UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 training and public education activities. This briefing will include 9-1-1 Training Schedule.

Action Requested: None, for information only.

VII.   9-1-1 GIS UPDATE

INFORMATION: Staff will provide the Technical Committee with a briefing on current 9-1-1 GIS (Geographic Information Systems) activities. This briefing will include:

- Addressing for Logan and Cleveland Counties
- Entity Plat Updates
- Map Book Project for rural fire departments
- Completion of Workflow diagrams with GeoComm for Entity Updates

Action Requested: None, for information only.

VIII.   NEW BUSINESS

IX.   ADJOURNMENT

NEXT 9-1-1 ACOG TECHNICAL MEETING IS DECEMBER 6, 2016

9-1-1 ACOG TECHNICAL COMMITTEE MEETING MINUTES
June 7, 2016

The regularly scheduled meeting of the 9-1-1 ACOG Technical Committee convened at 9:35 a.m., on June 7, 2016 in the ACOG Conference Room, 21 E. Main St., Suite 100, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING

John Johnson, Executive Director

PRESENT

Matt Stillwell, Edmond
Matt Jackson, Oklahoma County SO
Paul Kinman, Village PD
Tischia Guthrie, Warr Acres PD
Angelo Orelice, Bethany
Tammy Koehn, Moore
Lance Terry, Norman

GUESTS

Bobby Blankenship, AT&T
Brent Trease, AT&T
Todd Carl, AT&T
Dustin Alexander, AT&T
Donna Pair, West

STAFF

Brent Hawkinson, 9-1-1 Division Director
Barbara Hurdman, 9-1-1 Analyst
Robin Murray, 9-1-1 Programs Manager
Lysa Baker, 9-1-1 Education Coordinator
Chris Camp, 9-1-1 Systems Support Manager
Tanner Jones, 9-1-1 GIS Tech
Carolyn White, 9-1-1 Wireless Specialist

I. **CALL TO ORDER**

John Johnson called the meeting to order at 9:35 a.m.

II. **INTRODUCTIONS**

Introductions were made around the room.

III. **APPROVAL OF MINUTES – MARCH 8, 2015**

Matt Jackson, Oklahoma SO made a motion to approve the minutes of the regularly scheduled March 8, 2015 9-1-1 Technical Committee meeting. Matt Stillwell, Edmond seconded the motion.

The motion carried with the following votes:

AYE: Stillwell, Stanford, Howard, Blair, Jones, Bower, Brence, and Bristol

NAY: None

ABSTAIN: None

IV. **DIRECTOR'S REPORT**

John Johnson spoke briefly on the HB3126. He said the governor signed the bill and it goes into effect on January 1, 2017.

V. **GSR & 9-1-1 SYSTEMS UPDATE**

Robin Murray discussed the Newcastle AT&T 4Mb Metro-E Circuit. She gave a brief discussion on TXT29-1-1 and the progress we are making with TXT29-1-1. Robin gave an update on the Nichols Hills PSAP move to the Village PSAP.

Robin Murray spoke briefly on the Viper IP Phone Set w/ ALI. ACOG has purchased a "Viper IP Phone Set w/ ALI" from Intrado for testing purposes, and technical staff has installed it in the Training PSAP.

She also said the *ASAP* (ACOG Support & Assistance Program) statistics and analytics regarding trouble reports to 9-1-1 Technical Support. The statistics and analytics were provided at the back table. These statistics include Calls to the *ASAP* Helpdesk, emails to *help@911acog.org* , and SysAid Portal notifications. The PSAP Call Volume Statistics were also provided at the back table.

VI. 9-1-1 EDUCATION UPDATE

Lysa Baker discussed the classes which are coming up:

Lead, Follow or Get out of the Way- June 9, 2016
APCO Communications Training Officer (CTO) – June 22-24, 2016
Critical Incidents Total Disaster Response – July 15, 2016
Introduction to 9-1-1 Management – September 9, 2016
APCO Communications center Supervisor – August 31 –September 2, 2016
APCO Public Safety Telecommunicator I – September 19-23, 2016

Lysa discussed the new software for training registration and record software. When registering for classes, from the ACOG website, you will be redirected to the registration website. You will be able to create personal log-ins and stay up to date on all of your personal training, as well as those in your center. She said she would be sending out more information soon.

VII. 9-1-1 GIS UPDATE

Brent Hawkinson provided the Technical Committee with a briefing on the Address Point Layer and the Aerial Update.

VIII. NEW BUSINESS

Billy Blankenship with AT&T TSC E911 provided the Technical Committee with an AT&T ESinet presentation.

IX. ADJOURNMENT

The meeting was adjourned at 11:35 a.m.