



9-1-1 Association of Central Oklahoma Governments

Chair Mark Hamm
Moore Councilmember

Vice-Chair Ken Bartlett
Del City Vice Mayor

Secretary/Treasurer Elizabeth Waner
Edmond Councilmember

Executive Director
John G. Johnson

AGENDA

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS
1:00 p.m., May 25, 2017
ACOG Board Room
4205 N. Lincoln Boulevard, Oklahoma City, Oklahoma 73105

- I. CALL TO ORDER [[ATTACHMENT I](#)]
- II. INTRODUCTION OF GUESTS
- III. APPROVAL OF MINUTES
 - A. April 27, 2017 meeting [[ATTACHMENT III](#)]
- IV. COMMUNICATIONS
 - A. CHAIRMAN
 - B. EXECUTIVE DIRECTOR
- V. HEARING OF DELEGATIONS OR CITIZENS
- VI. CONSENT DOCKET (VI-A – VI-D)

INFORMATION: These items are placed on the agenda so that the Board of Directors, by unanimous consent, may designate these routine agenda items that they wish to be approved or acknowledged by one motion. If these items proposed do not meet with the approval of all Board Members, they will be heard in regular order. Staff recommends that Items VI-A – VI-D be placed on the Consent Docket.

ACTION REQUESTED: Motion to place Items VI-A – VI-D on the Consent Docket and approve or acknowledge these items, subject to any conditions included in these items.

- A. FINANCE REPORT – MAY 2017 CLAIMS [[ATTACHMENT VI-A](#)]

INFORMATION: Consideration of materials claims budgeted for the Association in the amount of \$54,008.51 for the month of May. Staff has found these claims to be in order and proper as to form, and are recommended for payment. A copy of the claims list is included in the agenda packet.

ACTION REQUESTED: Motion to authorize payment of the claims budgeted recurring expenses against the Association for the month of May.

B. RENEWAL OF COMPETITIVE LOCAL EXCHANGE CARRIERS (CLEC) CONTRACTS
([ATTACHMENT VI-B](#))

INFORMATION: Contracts for 9-1-1 service with various Competitive Local Exchange Carriers (CLEC) that are providing telephone service in the region are due for renewal in July.

ACTION REQUESTED: Motion to authorize the Executive Director to execute contract renewals for 9-1-1 service with various Competitive Local Exchange Carriers (CLEC) that are providing telephone service in the region.

C. RENEWAL OF INDEPENDENT LOCAL EXCHANGE CARRIERS CONTRACTS

INFORMATION: Contracts for 9-1-1 service from the following Incumbent Local Exchange Carriers (ILEC) are due for renewal in July.

1. Hinton Telephone Company
2. McLoud Telephone Company
3. Oklahoma Communication Systems, Inc. d/b/a TDS Telecom
4. Pioneer Telephone Cooperative
5. Pottawatomie Telephone Company
6. Southwestern Bell Telephone Company d/b/a AT&T
7. Windstream Communications

ACTION REQUESTED: Motion to authorize the Executive Director to execute contract renewals for 9-1-1 service with various Incumbent Local Exchange Carriers (ILEC) that are providing telephone service in the region.

D. CALENDAR YEAR 2018 9-1-1 SERVICE FEE RESOLUTION FOR CONSIDERATION BY COUNCIL/BOARD OF TRUSTEES OR COUNTY COMMISSION ([ATTACHMENT VI-C](#))

INFORMATION: Under the Oklahoma 9-1-1 Emergency Number Act, to enable collection of the locally authorized service fee on landline telephone bills to pay for E9-1-1 service, each local government must approve a resolution annually to set the actual fee and through 9-1-1 ACOG, notify the appropriate Incumbent Local Exchange Carriers (ILECs) or Competitive Local Exchange Carriers (CLECs) telephone service providers by September 1st for the following calendar year.

9-1-1 ACOG will provide information and a sample Resolution/Ordinance form to each of the 9-1-1 ACOG member entities regarding establishing the 9-1-1 Service Fee for calendar year 2018.

ACTION REQUESTED: Motion to approve staff's recommendation to maintain the landline service fees at their current rates.

VII. ITEMS REQUIRING INDIVIDUAL ACTION/DISCUSSION

A. AGREEMENT BETWEEN 9-1-1 ACOG AND THE PUBLIC SAFETY GROUP

INFORMATION: Staff recommends that the Association of Central Oklahoma Governments (9-1-1 ACOG) renew its Consultant Retainer Agreement with The Public Safety Group for an amount not to exceed \$15,000 to provide training services and certification of training courses, as well as other consulting services as deemed appropriate by both parties for FY 2017-2018 from July 1, 2017 to June 30, 2018.

ACTION REQUESTED: Motion to authorize the Executive Director to negotiate and execute a Consultant Retainer Agreement with The Public Safety Group not to exceed \$15,000 for FY 2017-2018 from July 1, 2017 to June 30, 2018.

B. RENEWAL OF AGREEMENT WITH GEOCOMM FOR 9-1-1 GIS DATA SUPPORT

INFORMATION: Staff recommends that 9-1-1 ACOG renew its agreement with GeoComm for certain Geographical Information System (GIS) data support for 9-1-1. Services related to this agreement include technical assistance, secondary quality assurance and control reports and maintenance and synchronization of a redundant GIS data set. These services are being proposed by GeoComm annually at \$138,426.00. Services under this agreement will be provided from July 1, 2017 through June 30, 2018. Accomplishing co-terminating all GeoComm contracts for the fiscal year.

ACTION REQUESTED: Motion to authorize the ACOG Executive Director to negotiate and execute an agreement with GeoComm for 9-1-1 geographical information services data support for FY 2017-2018 from July 1, 2017 through June 30, 2018.

C. AUTHORIZATION TO RENEW THE CONTRACT BETWEEN THE CITY OF OKLAHOMA CITY AND 9-1-1 ACOG FOR 9-1-1 PROFESSIONAL SERVICES

INFORMATION: The City of Oklahoma City has requested to contract again in FY 2017-2018 with 9-1-1 ACOG for professional services related to 9-1-1 administration. These services include: 9-1-1 database management; Master Street Address Guide (MSAG) management; technical assistance/coordination; training services; and sharing geographical information.

ACTION REQUESTED: Authorization for the Executive Director to negotiate and renew the contract in an amount not to exceed \$65,000.00 between the City of Oklahoma City and 9-1-1 ACOG for 9-1-1 professional services related to Oklahoma City and regional 9-1-1 administration.

VIII. GENERAL STATUS REPORT

INFORMATION: Staff will provide an update on current projects to the Board of Directors.

ACTION REQUESTED: None, for information only.

IX. NEW BUSINESS

X. ADJOURN

Next 9-1-1 ACOG Board Meeting is at 1:00 p.m. Thursday, June 29, 2017

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS

OFFICERS

HON. MARK HAMM
HON. KEN BARTLETT
HON. ELIZABETH WANER

CHAIR
VICE-CHAIR
SECRETARY/TREASURER

MOORE
DEL CITY
EDMOND

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA {1}	HON. JAMES WOODARD, MAYOR	MARCUS WOODARD, VICE-MAYOR
BETHANY {10}	HON. PHILLIP SHIREY, COUNCILMEMBER	VACANT
		VACANT
CEDAR VALLEY {1}	HON. STAN WIECZOREK, MAYOR	HON. TERRY HAMILTON, TRUSTEE
CHOCTAW {3}	HON. ROGER MALONE, COUNCILMEMBER	HON. LARRY GOELLER, COUNCILMEMBER
		HON. MIKE BIRDSONG, COUNCILMEMBER
DEL CITY {10}	HON. KEN BARTLETT, VICE-MAYOR	VACANT
		HON. BRIAN E. LINLEY, MAYOR
EDMOND {25}	HON. ELIZABETH WANER, COUNCILMEMBER	HON. VICTORIA CALDWELL, COUNCILMEMBER
EL RENO {8}	HON. MATT WHITE, MAYOR	HON. TIM ROBINSON, COUNCILMEMBER
FOREST PARK {1}	HON. MARIANNE YARBROUGH, TRUSTEE	HON. DOROTHY WINSTON, MAYOR
GUTHRIE {4}	HON. STEVENJ. GENTLING, MAYOR	HON. JEFF TAYLOR, COUNCILMEMBER
HARRAH {1}	HON. KIM BISHOP, COUNCILMEMBER	HON. TOM BARRON, COUNCILMEMBER
JONES CITY {1}	HON. RAY POLAND, MAYOR	VACANT
LAKE ALUMA {1}	NO DESIGNEE	VACANT
LEXINGTON {1}	HON. DAVID ADAMS, MAYOR	VACANT
LUTHER {1}	HON. CECILIA TAFT, MAYOR	HON. BIRLENE LANGLEY, TRUSTEE
MIDWEST CITY {24}	HON. MATT DUKES, MAYOR	HON. RICK DAWKINS, COUNCILMEMBER
		HON. PAT BYRNE, COUNCILMEMBER
MOORE {16}	HON. MARK HAMM, COUNCILMEMBER	HON. GLENN LEWIS, COUNCILMEMBER
		ANY MOORE COUNCILMEMBER
MUSTANG {4}	HON. JAY ADAMS, MAYOR	HON. BRIAN GRIDER, COUNCILMEMBER

CITY/ORGANIZATION	MEMBERS	ALTERNATES
NEWCASTLE (2)	HON. MIKE FULLERTON, COUNCILMEMBER	HON. JOE COVEY, VICE-MAYOR
		HON. GENE REID, MAYOR
NICHOLS HILLS (3)	HON. PETER HOFFMAN, MAYOR	VACANT
NICOMA PARK (1)	HON. JOE RANDALL, COUNCILMEMBER	HON. MARK COCHELL, MAYOR
NOBLE (2)	HON. MARGE HILL, COUNCILMEMBER	HON. GAIL HATFIELD, COUNCILMEMBER
		HON. DIANNE GRAY, COUNCILMEMBER
NORMAN (39)	HON. LYNNE MILLER, MAYOR	HON. ROBERT CASTLEBERRY, COUNCILMEMBER
PIEDMONT (1)	HON. JOHN BROWN, COUNCILMEMBER	HON. VALERIE THOMERSON, MAYOR
		HON. KEVAN BLASDEL, COUNCILMEMBER
SLAUGHTERVILLE (1)	HON. JOHN KOEHLER, MAYOR	VACANT
SMITH VILLAGE (1)	NO DESIGNEE	VACANT
		HON. KATHY JORDON, TRUSTEE
SPENCER (2)	HON. EARNEST WARE, MAYOR	HON. MARSHA JEFFERSON, VICE-MAYOR
TUTTLE (1)	HON. MARY SMITH, VICE-MAYOR	ANY TUTTLE COUNCILMEMBER
		HON. TOMMY JOE CHESTER, MAYOR
THE VILLAGE (6)	HON. DAVID BENNETT, MAYOR	HON. SONNY WILKINSON, VICE-MAYOR
		HON. CATHY CUMMINGS, COUNCILMEMBER
VALLEY BROOK (1)	NO DESIGNEE	VACANT
WARR ACRES (5)	HON. JIM MICKLEY, VICE-MAYOR	HON. PATRICK WOOLLEY, MAYOR
WOODLAWN PARK (1)	HON. JIM GILBERT, MAYOR	VACANT
YUKON (9)	HON. MIKE MCEACHERN, MAYOR	HON. RICHARD RUSSELL, COUNCILMEMBER
CANADIAN COUNTY (1)	HON. MARC HADER, COMMISSIONER	HON. JACK STEWART, COMMISSIONER
		HON. DAVID ANDERSON, COMMISSIONER
CLEVELAND COUNTY (2)	HON. ROD CLEVELAND, COMMISSIONER	HON. DARRY STACY, COMMISSIONER
		HON. HAROLD HARALSON, COMMISSIONER
LOGAN COUNTY (4)	HON. MARVEN GOODMAN, COMMISSIONER	HON. MICHAEL PEARSON, COMMISSIONER
		HON. MONTY PIEARCY, COMMISSIONER
OKLAHOMA COUNTY (3)	HON. WILLA JOHNSON, COMMISSIONER	HON. BRIAN MAUGHAN, COMMISSIONER
		HON. RAYMOND VAUGHN, COMMISSIONER

MINUTES
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
BOARD OF DIRECTORS MEETING
ACOG BOARD ROOM, OKLAHOMA CITY, OKLAHOMA
April 27, 2017

The regular meeting of the 9-1-1 Association of Central Oklahoma Governments Board of Directors convened at 1:01 p.m., on April 27, 2017, in the ACOG Board Room, 4205 N. Lincoln Boulevard, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING

Vice-Chair Hon. Mark Hamm, Councilmember, Moore

MEMBERS PRESENT

Hon. James Woodard, Mayor, Arcadia
Hon. Stan Wieczorek, Mayor, Cedar Valley
Hon. Roger Malone, Councilmember, Choctaw
Hon. Ken Bartlett, Vice-Mayor, Del City
Hon. Elizabeth Waner, Councilmember, Edmond
Hon. Steve Gentling, Mayor, Guthrie
Hon. Kim Bishop, Councilmember, Harrah
Hon. Ray Poland, Mayor, Jones City
Hon. Matt Dukes, Mayor, Midwest City
Hon. Jay Adams, Mayor, Mustang
Hon. Mike Fullerton, Councilmember, Newcastle
Hon. Jim Pumphrey, Councilmember, Nicoma Park
Hon. Lynne Miller, Mayor, Norman
Hon. John Brown, Councilmember, Piedmont
Hon. Kevin Blasdel, Councilmember, Piedmont
Hon. Earnest Ware, Mayor, Spencer
Hon. Mary Smith, Councilmember, Tuttle
Hon. Jim Mickley, Vice-Mayor, Warr Acres
Hon. Mike McEachern, Councilmember, Yukon
Hon. Rod Cleveland, Commissioner, Cleveland County
Hon. Marven Goodman, Commissioner, Logan County
Hon. Michael Pearson, Commissioner, Logan County
Hon. Willa Johnson, Commissioner, Oklahoma County

MEMBERS ABSENT

Hon. Phillip Shirey, Councilmember, Bethany
Hon. Matt White, Mayor, El Reno

MEMBERS ABSENT CONTD.

Hon. Marianna Yarbrough, Trustee, Forest Park
Hon. David Adams, Mayor, Lexington
Hon. Cecilia Taft, Mayor, Luther
Hon. Mark Hamm, Councilmember, Moore
Hon. Peter Hoffman, Mayor, Nichols Hills
Hon. Marge Hill, Councilmember, Noble
Hon. John Koehler, Mayor, Slaughterville
Hon. David Bennett, Mayor, The Village
Hon. Jim Gilbert, Mayor, Woodlawn Park
Hon. Marc Hader, Commissioner, Canadian County

GUESTS

Joe Randall, Councilmember, Nicoma Park
Tammy Batson, Office Manager, Logan County District 2
Eddie Odle, Blanchard

STAFF

John G. Johnson, Executive Director
Brent Hawkinson, 9-1-1 Division Director
Vellamae Fogarty, 9-1-1 Administrative Assistant
Robin Murray, 9-1-1 Programs Manager
Chris Camp, 9-1-1 Support Manager
Ben Bailey, 9-1-1 System Specialist 1
Kale Littlefield, 9-1-1 System Specialist 1
Mike Davis, 9-1-1 GIS Manager
Tanner Jones, 9-1-1 GIS Specialist
Rachel Tiger, 9-1-1 GIS Technician
Barbara Hurdman, Special Programs Officer
Debbie Cook, CPA
Jennifer McCollum, Public Relations and Outreach Division Director
Beverly Garner, Assistant to the Executive Director
Kathryn Wegner, Transportation Associate Planner

I. CALL TO ORDER

Chair Mark Hamm called the meeting to order at 1:01 p.m. A quorum was present.

II. INTRODUCTION OF GUESTS

Introduction of guests was made by John Johnson.

III. APPROVAL OF MINUTES – REGULAR MEETING MARCH 30, 2017

Director John Brown made a motion to approve the minutes of the March 30, 2017, 9-1-1 Board of Directors meeting. Director Ray Poland seconded the motion. The motion carried with the following votes:

AYE: Adams, Bartlett, Bishop, Cleveland, Dukes, Fullerton, Gentling, Goodman, Hamm, Malone, McEachern, Mickley, Miller, Pumphrey, Smith, Waner, Ware, Wieczorek, Woodard

NAY: None

ABSTAIN: None

IV. COMMUNICATIONS

Mr. Johnson gave a brief update that he is attending the 9-1-1 Statewide Management Authority meetings, and that the new 0911MA Coordinator Lance Terry is now in attendance and beginning to understand the magnitude of his duties. Mr. Johnson and Mr. Hawkinson will be meeting with Mr. Terry to discuss the 9-1-1 ACOG BOD expectations tomorrow. The OTC reported that collections are 15-20% below expectations.

Mr. Johnson also indicated to BOD members that if they have a need or request as it relates to 9-1-1 ACOG or ACOG, to please contact him first so management can assist and ensure that the right staff is selected to help to resolve the matter.

V. HEARING OF DELEGATIONS OR CITIZENS

None

VI. CONSENT DOCKET (VI-A)

Chair Mark Hamm presented the Consent Docket and said staff recommended that item VI-A be placed on the Consent Docket, and if this item that is proposed does not meet with the approval of all Board Members, it will be heard in regular order.

VI-A FINANCE REPORT- APRIL 2017 CLAIMS

Chair Mark Hamm reported that there was an Amendment to the April 2017 Claims List in the amount of \$178,512.10 increasing the Claims List from \$54,008.51 as previously reported in Item VI-A to \$232,520.61. He said the March Amended Claims List should be considered when accepting the finance report and approving payment of the April claims against the Association.

Director John Brown made a motion to place items VI-A on the Consent Docket and approve or acknowledge this item, subject to any conditions included in the item and the Amendment to the March claims. Director Jim Pumphrey seconded the motion. The motion carried with the following votes:

AYE: Adams, Bartlett, Bishop, Cleveland, Dukes, Fullerton, Gentling, Goodman, Hamm, Malone, McEachern, Mickley, Miller, Poland, Smith, Waner, Ware, Wieczorek, Woodard

NAY: None

ABSTAIN: None

VII. ITEMS REQUIRING INDIVIDUAL ACTION/DISCUSSION

None

VIII. GENERAL STATUS REPORT

Staff gave an update to the 9-1-1 Board on the General Status Report including reports on Rapid SOS, 9-1-1 Institute Classes, Text29-1-1, KAP GeoComm, and cell tower audits.

IX. NEW BUSINESS

None.

X. ADJOURN

Director Ray Poland made a motion to adjourn. Director Kim Bishop seconded the motion. The motion carried with the following votes:

AYE: Adams, Bartlett, Brown, Cleveland, Dukes, Fullerton, Gentling, Goodman, Hamm, Johnson, Malone, McEachern, Mickley, Miller, Pumphrey, Smith, Waner, Ware, Wieczorek, Woodard

NAY: None

ABSTAIN: None

There being no further business, the meeting adjourned at 1:18 p.m.

ADOPTED THIS 25th DAY OF MAY, 2017

CHAIRMAN

SECRETARY-TREASURER

BE IT RESOLVED, that on this 25th day of May 2017, the following claims are approved by the 9-1-1 Association of Central Oklahoma Governments; and the Director and Officers of this Association are directed to pay such claims.

9-1-1 Operating/Maintenance

AT&T (Network, Database)	\$ 43,049.44	
AT&T (Tribbey Circuit)	90.00	
Hinton Telephone Company	246.20	
Language Line	573.92	
Logix Communications	398.64	
McLoud Telephone	282.59	
MIDCON Recovery Solutions, LLC (Maintenance)	4,282.50	
Pioneer Telephone (9-1-1 Trunks)	260.60	
Pioneer Long Distance (Meet Point El Reno to Newcastle	206.72	
Pottawatomie Telephone Co (Tribbey Circuits)	138.02	
TierPoint Oklahoma, LLC (Maintenance)	4,750.00	
WEX Fleet Services	15.05	
Windstream	76.70	
<i>Total 9-1-1 Operating/Maintenance</i>		\$ 54,370.38
<i>Total May Claims</i>		\$ 54,370.38

ATTEST:

CHAIRMAN

SECRETARY-TREASURER

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT
FOR THE MONTH ENDED APRIL 2017**

	OPERATING ACCOUNT	SAVINGS ACCOUNT	CD	TOTAL
Beginning Balance <i>April 1, 2017</i>				
Cash on Deposit	<u>\$13,528,134.97</u>	<u>\$ 4,562,852.53</u>	<u>\$ 99,859.82</u>	<u>\$18,190,847.32</u>
Cash Receipts				
Fee Income	\$ 8,483.95	\$ -	\$ -	\$ 8,483.95
Fee Income - Wireless & VoIP	372,715.23			372,715.23
Contracts	-			-
Transfers of Funds				-
Interest Earned	29.68	748.76		778.44
Miscellaneous	<u>88.20</u>			<u>88.20</u>
Total Cash Receipts	<u>\$ 381,317.06</u>	<u>\$ 748.76</u>	<u>\$ -</u>	<u>\$ 382,065.82</u>
Total Cash Available	\$ 13,909,452.03	\$ 4,563,601.29	\$ 99,859.82	\$ 18,572,913.14
Cash Disbursements				
Claims/Operating Expense	\$ 232,520.61	\$ -	\$ -	\$ 232,520.61
9-1-1 Fund Disbursement	14,079.50			14,079.50
Transfers of Funds				-
Miscellaneous - Void Check	<u>-</u>			<u>-</u>
Total Cash Disbursements	<u>\$ 246,600.11</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 246,600.11</u>
Ending Balance <i>April 30, 2017</i>				
Cash on Deposit	<u>\$ 13,662,851.92</u>	<u>\$ 4,563,601.29</u>	<u>\$ 99,859.82</u>	<u>\$ 18,326,313.03</u>

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF FUND BALANCE
April 2017

Bethany	\$ 451.95
Cleveland Co.	447.73
Del City	504.05
Edmond	2,059.83
El Reno	568.81
Guthrie	1,054.55
Midwest City	1,309.39
Moore	1,382.61
Mustang	463.22
Newcastle	215.42
Nichols Hills	88.70
Noble	152.06
Norman	2,748.32
Oklahoma Co.	1,195.35
The Village	215.42
Tuttle	156.28
Warr Acres	237.94
Yukon	<u>827.87</u>
Total April Disbursements	<u>\$ 14,079.50</u>

CLEC Companies

8X8, Inc.
Access Point, Inc.
ACN Communications
Bandwidth.com, LLC
Birch Telecom
Broadview Networks, Inc.
BullsEye Telecom
Centurylink
Chickasaw Telecommunications
Cox Oklahoma Telecom
Dynalink Communications, Inc.
Earthlink Business, LLC
First Communications, LLC
FullTel Inc.
Granite Telecommunications, LLC
Head Start Telecom, Inc.
Ionex Communications, Inc.
Level (3) Communication
Logix Corp.
Matrix Telecom
MCIMetro Access Transmission Svcs Corp
Met Tel of OK
New Horizon Communications Group, Inc.
QuantumShift Communications, Inc.
TerraCom Inc.
Wholesale Carrier Services
Windstream Corporation
Vantage Telecom, LLC
XO Communication Service Inc.
Y Max Communications Corp



9-1-1 association of central oklahoma governments

ATTACHMENT VI-C

Chair Jay Adams
Mustang Mayor

Vice-Chair Mark Hamm
Moore Councilmember

Secretary/Treasurer Ken Bartlett
Del City Vice-Mayor

Executive Director
John G. Johnson

MEMORANDUM

DATE: May 25, 2017

TO: 9-1-1 ACOG Board of Directors

FROM: Brent Hawkinson, 9-1-1 & Public Safety Division Director

SUBJECT: Calendar Year 2018 9-1-1 Service Fee Resolution for Consideration by
Council/Board of Trustees or County Commission

INFORMATION: Under the Oklahoma 9-1-1 Emergency Number Act, to enable collection of the locally authorized service fee on landline telephone bills to pay for E9-1-1 service, each local government must approve a resolution/ordinance, on an annual basis, to set the actual fee and through 9-1-1 ACOG, notify the appropriate Incumbent Local Exchange Carriers (ILEC) or Competitive Local Exchange Carriers (CLEC) telephone service providers by September 1, 2017.

It is staff's recommendation for calendar year 2018 to maintain the landline service fees at their current rates.

9-1-1 service fees collected by wireless and VoIP providers are established under a separate statute and are not relevant under this resolution.

9-1-1 ACOG will provide information and an example of a Resolution/Ordinance form to each of the 9-1-1 ACOG member entities to assist in preparing their resolution establishing the 9-1-1 Service Fee for calendar year 2018.

Action Requested: Motion to approve staff's recommendation to maintain the landline service fees at their current rates.