THURSDAY, MAY 27, 2021, 1 P.M.

IF UNABLE TO ATTEND IN-PERSON, PLEASE ACCESS THE CALL-IN INSTRUCTIONS:
DIAL-IN NUMBER: 1-800-326-0013
PARTICIPANT PASSCODE: 5987365
AGENDA

1. CALL TO ORDER (ATTACHMENT 1)

2. APPROVAL OF APRIL 29, 2021 MINUTES (ATTACHMENT 2)

3. COMMUNICATIONS:
   A. CHAIRPERSON’S REPORT
   B. EXECUTIVE DIRECTOR’S REPORT

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

BEGINNING OF CONSENT DOCKET

5. APPROVAL OF THE CONSENT DOCKET:
   INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

   CONSENT DOCKET ITEMS:
   A. Finance Report – April 2021 Claims - Deborah Cook, CPA, Director of Finance (ATTACHMENT 5-A) Action requested

END OF CONSENT DOCKET
6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOARD OF DIRECTORS ACTION:

A. Election of FY 2022 Officers For the 9-1-1 ACOG Board of Directors – Mark W. Sweeney, AICP, Executive Director, (ATTACHMENT 6-A) Action requested.

B. 9-1-1 ACOG Board of Directors Custodians’ Resolution - Banking Signatures– Deborah Cook, CPA, Director of Finance (ATTACHMENT 6-B) Action requested.

C. City of Blanchard 9-1-1 ACOG Membership – Brent L. Hawkinson, Director of 9-1-1 and Public Safety (ATTACHMENT 6-C) Information only.

D. City of Blanchard Primary PSAP Expenditures – Brent L. Hawkinson, Director of 9-1-1 and Public Safety(ATTACHMENT 6-D) Action requested.


F. Authorization to Renew the 9-1-1 Professional Services Contract with the City of Oklahoma City – Brent L. Hawkinson, Director of 9-1-1 and Public Safety (ATTACHMENT 6-F) Action requested.

G. Next Generation 9-1-1 Program Update – Brent Hawkinson, Director of 9-1-1 and Public Safety (ATTACHMENT 6-G) Information only.

H. Cyber Security Services for Next Generation 9-1-1 – Mark W. Sweeney, AICP, Executive Director (ATTACHMENT 6-H) Action requested.

7. GENERAL STATUS REPORT- Brent Hawkinson, Director of 9-1-1 & Public Safety
For information only.

8. NEW BUSINESS

9. ADJOURN

NEXT MEETING:
Thursday, June 24, 2021
<table>
<thead>
<tr>
<th>CITY/ORGANIZATION</th>
<th>MEMBERS</th>
<th>ALTERNATES</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARCADIA (1)</td>
<td>Hon. James Woodard Mayor</td>
<td>Hon. Marcus Woodard Vice-Mayor</td>
</tr>
<tr>
<td>BETHANY (8)</td>
<td>Hon. Nikki Lloyd Mayor</td>
<td>Hon. Kathy Larsen Councilmember</td>
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<tr>
<td></td>
<td></td>
<td>Hon. Chris Powell Vice-Mayor</td>
</tr>
<tr>
<td>CEDAR VALLEY (1)</td>
<td>Hon. Chad Williams Mayor</td>
<td>Hon. Jeannie Abts Trustee</td>
</tr>
<tr>
<td>CHOCTAW (5)</td>
<td>Hon. Mike Birdsong Councilmember</td>
<td>Hon. Roger Malone Councilmember</td>
</tr>
<tr>
<td>DEL CITY (9)</td>
<td>Hon. Floyd Eason Mayor</td>
<td>Hon. Pam Finch Councilmember</td>
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<td>Hon. Michael Dean Councilmember</td>
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<tr>
<td>EDMOND (33)</td>
<td>Hon. Josh Moore Councilmember</td>
<td>Hon. Darrell Davis Mayor</td>
</tr>
<tr>
<td>EL RENO (7)</td>
<td>Hon. Matt White Mayor</td>
<td>Hon. Tim Robinson Councilmember</td>
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<tr>
<td>FOREST PARK (1)</td>
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<tr>
<td>GUTHRIE (4)</td>
<td>Hon. Steven J. Gentling Mayor</td>
<td>Hon. Jeff Taylor Councilmember</td>
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<tr>
<td>HARRAH (2)</td>
<td>No Designee</td>
<td>Hon. Tom Barron Councilmember</td>
</tr>
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<td>JONES CITY (1)</td>
<td>Hon. Ray Poland Mayor</td>
<td>No Designee</td>
</tr>
<tr>
<td>LAKE ALUMA (1)</td>
<td>Hon. John Kenney Mayor</td>
<td>Hon. Tom Steiner Treasurer</td>
</tr>
<tr>
<td>LEXINGTON (1)</td>
<td>Hon. Mike Donovan Councilman</td>
<td>Hon. Max Punneo Vice-Mayor</td>
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<tr>
<td>LUTHER (1)</td>
<td>Hon. William Arps Mayor</td>
<td>Hon. Joshua Rowton Trustee</td>
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<tr>
<td></td>
<td></td>
<td>Hon. Carla Caruthers Trustee</td>
</tr>
<tr>
<td>MERIDIAN (1)</td>
<td>Hon. Ronald Dumas Mayor</td>
<td>Hon. Joyce Swanson Vice-Mayor</td>
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9-1-1 ACOG BOARD OF DIRECTORS
<table>
<thead>
<tr>
<th>CITY/ORGANIZATION</th>
<th>MEMBERS</th>
<th>ALTERNATES</th>
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<tr>
<td>MIDWEST CITY (24)</td>
<td>Hon. Matt Dukes Mayor</td>
<td>Hon. Pat Byrne Councilmember</td>
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<tr>
<td></td>
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<td>Hon. Christine Allen Councilmember</td>
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<tr>
<td>MOORE (24)</td>
<td>Hon. Mark Hamm Councilmember</td>
<td>Hon. Glenn Lewis Councilmember</td>
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<tr>
<td></td>
<td></td>
<td>Any Moore Councilmember</td>
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<tr>
<td>MUSTANG (8)</td>
<td>Hon. Brian Grider Mayor</td>
<td>Hon. Michael Ray Councilmember</td>
</tr>
<tr>
<td>NEWCASTLE (4)</td>
<td>Hon. Mike Fullerton Vice-Mayor</td>
<td>Hon. Joe Covey Councilmember</td>
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<tr>
<td></td>
<td></td>
<td>Hon. Marci White Councilmember</td>
</tr>
<tr>
<td>NICHOLS HILLS (2)</td>
<td>Hon. Peter Hoffman Vice-Mayor</td>
<td>No Designee</td>
</tr>
<tr>
<td>NICOMA PARK (1)</td>
<td>Hon. Brian Foughty Mayor</td>
<td>Hon. Mike Czerczyk Vice-Mayor</td>
</tr>
<tr>
<td>NOBLE (3)</td>
<td>Hon. Phil Freemen Mayor</td>
<td>Hon. Ezra Roesler Vice-Mayor</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hon. Gary Hicks Councilmember</td>
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<tr>
<td>NORMAN (37)</td>
<td>Hon. Breea Clark Mayor</td>
<td>Hon. Stephen Holman Councilmember</td>
</tr>
<tr>
<td>PIEDMONT (3)</td>
<td>Hon. Kevan Blasdel Councilmember</td>
<td>Hon. Melissa Ashford Councilmember</td>
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<td>Hon. Austin Redus Councilmember</td>
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<tr>
<td>SLAUGHTERVILLE (2)</td>
<td>Hon. Valerie Stockton Trustee</td>
<td>Hon. Steve Easom Mayor</td>
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<tr>
<td>SMITH VILLAGE (1)</td>
<td>No Designee</td>
<td>Hon. Kathy Jordan Trustee</td>
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<tr>
<td>SPENCER (2)</td>
<td>Hon. Frank Calvin Mayor</td>
<td>Hon. John Scalan Vice-Mayor</td>
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<tr>
<td></td>
<td></td>
<td>Hon. Renita Fair Councilmember</td>
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<tr>
<td>THE VILLAGE (4)</td>
<td>Hon. Cathy Cummings Councilmember</td>
<td>Hon. Sonny Wilkinson Mayor</td>
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<tr>
<td></td>
<td></td>
<td>Hon. Adam Graham Vice-Mayor</td>
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## 9-1-1 ACOG BOARD OF DIRECTORS (CONT.)

<table>
<thead>
<tr>
<th>CITY/ORGANIZATION</th>
<th>MEMBERS</th>
<th>ALTERNATES</th>
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<tr>
<td>TUTTLE (3)</td>
<td>Hon. Mary Smith Vice-Mayor</td>
<td>Hon. Austin Hughes Councilmember</td>
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<td>VALLEY BROOK (1)</td>
<td>No Designee</td>
<td>No Designee</td>
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<tr>
<td>WARR ACRES (4)</td>
<td>Hon. Jim Mickley Mayor</td>
<td>Hon. Roger Godwin Councilmember</td>
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<tr>
<td>WOODLAWN PARK (1)</td>
<td>Hon. Jim Gilbert Mayor</td>
<td>No Designee</td>
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<tr>
<td>YUKON (10)</td>
<td>Hon. Shelli Selby Mayor</td>
<td>Hon. Rick Cacini Councilmember</td>
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<tr>
<td>CANADIAN COUNTY (3)</td>
<td>Hon. Marc Hader Commissioner</td>
<td>Hon. Jack Stewart Commissioner</td>
</tr>
<tr>
<td>CLEVELAND COUNTY (6)</td>
<td>Hon. Rod Cleveland Commissioner</td>
<td>Hon. Darry Stacy Commissioner</td>
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<tr>
<td>LOGAN COUNTY (12)</td>
<td>Hon. Kody Ellis Commissioner</td>
<td>Hon. Marven Goodman Commissioner</td>
</tr>
<tr>
<td>OKLAHOMA COUNTY (9)</td>
<td>Hon. Carrie Blumert Commissioner</td>
<td>Hon. Brian Maughan Commissioner</td>
</tr>
</tbody>
</table>
ATTACHMENT 2

SUBJECT:
MINUTES OF THE 9-1-1 ACOG BOARD OF DIRECTORS MEETING

DATE:
April 29, 2021

The regular meeting of the 9-1-1 Association of Central Oklahoma Governments Board of Directors was convened at 1:00 p.m., on April 29, 2021, in the Oklahoma County Ballroom (behind ACOG Board Room), 4205 N. Lincoln Boulevard, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING
Hon. Mark Hamm, Councilmember

ENTITY/AGENCY
Moore

BOARD MEMBERS PRESENT
Hon. James Woodard, Mayor
Hon. Chris Powell, Councilmember
Hon. Chad Williams, Councilmember
Hon. Josh Moore, Councilmember
Hon. Steven Gentling, Mayor
Hon. Chris Lally, Councilmember
Hon. Ray Poland, Mayor
Hon. John Kenney, Mayor
Hon. Ronald Dumas, Mayor
Hon. Joyce Swanson, Vice-Mayor
Hon. Brian Grider, Vice-Mayor
Hon. Michael Ray, Councilmember
Hon. Mike Fullerton, Vice-Mayor
Hon. Breea Clark, Mayor
Hon. Kevan Blasdel, Councilmember
Hon. Valerie Stockton, Trustee
Hon. David Bennett, Mayor
Hon. Cathy Cummings, Councilmember
Hon. Mary Smith, Vice-Mayor
Hon. John Knipp, Councilmember
Hon. Marc Hader, Commissioner

Arcadia
Bethany
Choctaw
Edmond
Guthrie
Harrah
Jones City
Lake Aluma
Meridian
Meridian
Mustang
Mustang
Newcastle
Norman
Piedmont
Slaughterville
The Village
The Village
Tuttle
Warr Acres
Canadian County

BOARD MEMBERS ABSENT
Hon. Stan Wieczorek, Mayor
Hon. Floyd Eason, Mayor
Hon. Matt White, Mayor
No Designee
Hon. Max Punneo, Vice Mayor
Hon. Jenni White, Mayor
Hon. Matt Dukes, Mayor
Hon. Peter Hoffman, Vice-Mayor
Hon. Brian Foughty, Mayor
Hon. Marge Hill, Councilmember

Cedar Valley
Del City
El Reno
Forest Park
Lexington
Luther
Midwest City
Nichols Hills
Nicomah Park
Noble
BOARD MEMBERS ABSENT (Cont.)
Hon. Ronnie Faulks, Trustee  
Hon. Kathy Jordan, Trustee  
Hon. Frank Calvin, Mayor  
No Designee  
Hon. Jim Gilbert, Mayor  
Hon. Shelli Selby, Mayor  
Hon. Rod Cleveland, Commissioner  
Hon. Kody Ellis, Commissioner  
Hon. Carrie Blumert, Commissioner  
Slaughterville  
Smith Village  
Spencer  
Valley Brook  
Woodlawn Park  
Yukon  
Cleveland County  
Logan County  
Oklahoma County

GUESTS
Pete White  
Hon. Shelia Stevenson, Mayor  
David Jones, Senior Vice-President  
Molly Falls, Senior Tech Specialist  
Bonnie Maney, Enterprise Client Manager  
Stacey Baker, Operations SME  
Karen Henry, J.D. Communications Consultant  
ACOG Legal Counsel  
Langston City  
Mission Critical Partners  
Mission Critical Partners  
Mission Critical Partners  
Mission Critical Partners

STAFF
Mark W. Sweeney  
Brent Hawkins  
John M. Sharp  
Rachel Meinke  
Debbie Cook (CALL-IN)  
Patricia Buckley  
Beverly Garner  
Shana Sapp  
Executive Director  
9-1-1 & Public Safety Director  
Deputy Director  
Public Information Director  
Finance Director  
Chief Accountant  
Executive Assistant  
9-1-1 Administrative Assistant

1. CALL TO ORDER
Chairman Mark Hamm called the meeting to order at 1:10 p.m. A quorum was present.

2. APPROVAL OF MINUTES - REGULAR MEETING MARCH 25, 2021
Director David Bennett made a motion to approve the March 25, 2021 minutes. Director Ray Poland seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

A. CHAIRPERSON’S REPORT - None

B. EXECUTIVE DIRECTOR’S REPORT - Mr. Sweeney stated that as part of the NG 9-1-1 implementation process, we are receiving new equipment, but there is no place to store it before installation at the PSAPs. He said there is a vacant office space in this building and that staff has entered into an agreement with Oklahoma County to lease an additional 1,532 sq. ft. for storing equipment. He said the lease will go to the end of this fiscal year, which is June 30; staff will then renew the contract for an additional four months. He said the cost for the additional space will be $13.25 per sq. ft. which will total $1,691.58 per month. He said that at the end of six months, the total cost will be a little over $10,000. The convenience of having the equipment nearby will give staff easy access and allow them to quickly engage with the PSAPs. He said it would be an additional cost that will be added to the implementation of NG 9-1-1.
4. **PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS**

None

5. **CONSENT DOCKET**

Chairman Hamm presented the Consent Docket, saying staff recommended that item 5-A be placed on the Consent Docket, and if this item that is proposed does not meet with the approval of all Board of Directors, it will be heard in regular order.

A. Finance Report - Authorization of Payment of March 2021 Claims

Director Ray Poland made a motion to approve that all the items under the consent docket to be considered in one vote. Director Josh Moore seconded the motion. The motion carried unanimously.

6. **REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOARD OF DIRECTORS ACTION**

A. Communications Roadmap for NG9-1-1 Implementation

Ms. Meinke went over the Communications Roadmap for NG9-1-1 Implementation. She said that to inform Central Oklahomans about the Next Generation 9-1-1 (NG9-1-1) implementation, the ACOG Public Information Department, with the assistance of the 9-1-1 & Public Safety Division, has developed a Communications Roadmap in partnership with our consultant, Mission Critical Partners. She said the goal of this communications campaign is to educate board members, PSAP leaders, RPAC members, and citizens living in the 9-1-1 ACOG service area on NG9-1-1 basics, by providing an implementation timeline, project updates, and PSAP staff training schedules, as well as a useful list of frequently asked questions (FAQs). She said the attached table is an outline of the communications initiatives that will be executed throughout the process. The first information one-page flyers will be prepared and presented at the May 27 9-1-1 ACOG Board meeting.

Mr. Sweeney added that the information being provided is for the board members to have a public relations toolkit to explain the process to other elected officials and citizens. He said staff will be providing reports on the ACOG website for board members, as well as citizens. He said Commissioner Rod Cleveland of Cleveland County was one of the directors that brought up the need for a toolkit and the board will begin to see the implementation of this communications plan over the course of the next several months. He said after the implementation, staff will begin to follow up on other issues that will need to be addressed. Mr. Sweeney thanked MCP for their assistance and for helping staff with the plan design.

Ms. Meinke added that all the information will be provided on the ACOG website for board members to download.
B. Public Safety Answering Point (PSAP) Operational Efficiency Study

Mr. Hawkinson introduced Bonnie Maney, Enterprise Client Manager from Mission Critical Partners, and Molly Falls, Senior Tech Specialist from Mission Critical Partners. He said they will be presenting the findings of the 9-1-1 PSAP Operational Efficiency Study.

After the presentation, Director Poland asked about the turnover rate under a flat organization. Ms. Maney replied that there is a possibility for turn-over. She said an organization with 10 to 15 employees may not have the organizational structure for advancement to be in a supervisory level. She said if they want advancement, they usually have to go to another organization for supervisory opportunity.

Director Poland asked if individual communities have to adhere to a certain security standard. Ms. Maney answered that any policies for security support would be decided by the municipalities. Mr. Sweeney added that staff is re-evaluating the selection of cyber security services and that currently there is a security system in place with TierPoint. Mr. Hawkinson added that ACOG has a closed network and that there is no internet connection outside of the network. He said the majority of Next Generation core services are going to be cloud services and that TierPoint is providing a firewall management service for the existing network. Director Poland asked if there was a possibility of contamination. Mr. Hawkinson responded that 9-1-1 division staff will have cloud services that will only initiate from the primary (Tierpoint) and the secondary (Midcon) host. He said the PSAPs will not have any internet connections to an individual workstation outside of the 9-1-1 system. Mr. Sweeney added that there is a line of separation where ACOG’s equipment and services ends and where the county/city responsibilities for security begin, and that staff is not in a position to control individual jurisdiction’s cyber security issues. He said that each local government has to address the cyber security issue through their own process.

Director Stevenson asked what the process would be if there were issues due to inclement weather. Ms. Falls answered that having a backup would be the alternate approach. Director Gentling asked about the possibility of moving to another facility and if there is a plan in place if a facility was relocated. Ms. Maney answered that strategic planning needs to be flexible. She said it is important to have all the stakeholders involved in the decision-making process. Director Poland asked what the risk would be for a community opening a PSAP facility. Mr. Sweeney said Oklahoma County and the nine cities will need to have emergency service and a new facility would be logical. Director Moore asked how long a strategic plan would take. Ms. Maney answered that it would take six months. Mr. Hawkinson added that issues, such as radio maintenance, need to remain a consideration of the PSAP. Director Powell asked how much friction there has been in terms of different policies between dispatch centers and the resources being dispatched. Ms. Maney said it would depend on the size of the entities. Mr. Jones added that the main focus is how to improve and provide the best level of service. He said it is important to be operationally efficient.

C. NG9-1-1 Implementation Status Report

Mr. Hawkinson went over the NG9-1-1 Implementation Status Report. He said NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 9-1-1 staff and vendors are making with implementing the NG9-1-1 Program. He said staff has received the Cross Connect Circuits from the NGA 911 network and that circuits were delivered to the TierPoint and MidCon data centers. He said NGA 911 network equipment was also delivered to the data centers and the installation was coordinated and completed with staff. He said the Cross Connect Circuits was terminated to NGA 911 Network Equipment, and communication testing was successfully completed.

Mr. Hawkinson said the Solacom host equipment was installed and successfully tested at TierPoint and MidCon data centers. He said the training PSAP was installed and successfully tested. He said that the testing from the host through the NGA network, and from the training PSAP to the host to the NGA 911 network will not be accomplished until staff successfully segregates the primary AT&T fiber network and the secondary Cox fiber network. He said once the networks have been segregated, Solacom will be able to implement all of the PSAP equipment through the Cox circuits and that will be apart from the existing viper network used to support the PSAPs. He said the network segregation is expected to be completed the week of May 3.

7. GENERAL STATUS REPORT

9-1-1 Administrative:

Personnel- In alignment with the NG9-1-1 Program, staff will be advertising the 9-1-1 Programs Manager position in May, with plans to hire in July. This budgeted position will report directly to the Director of 9-1-1 & Public Safety.

9-1-1 Operations:

Technical Staff- Prepared for implementation of ESInet by segregating the AT&T and Cox Metro-E Fiber Networks at the TierPoint and MidCon Data Centers.

PSAP Requests – Staff is managing PSAP moves for Warr Acres, Yukon, and Tuttle.

Personnel – Staff has hired Ben Bailey for the 9-1-1 Systems Specialist II Position. Mr. Bailey was previously an ACOG Employee, holding the positions of 9-1-1 System Specialist I and IT Specialist. His start date is May 10, and he will be re-introduced at the May 27 Board meeting.

9-1-1 GIS:

GIS Staff- While continuing to provide data and information to Solacom, our 9-1-1 Call Handling Solution vendor, staff is working through multiple map requests from PSAPs and member entities, Cell Tower Routing Sheet changes, 9-1-1 Address Requests, MSAG Updates, and Plat updates.

9-1-1 Institute:

APCO Communications Training Officer Course- May 10 – 12. This 3-day Communications Training Officer (CTO) course is APCOs 5th Edition of their premier training program. The course focuses on the development and maintenance of an agency’s one-on-one training program.
**Personnel** – Please join me in welcoming Kristin Gonul, our new 9-1-1 Education Coordinator and a direct report to Robin Murray, our 9-1-1 Institute Programs Manager. Among other duties, Ms. Gonul will become a Certified APCO Trainer, fulfilling a much-needed role as back-up to Ms. Murray.

Ms. Gonul retired from the Oklahoma Department of Corrections, where she served as the Manager of Sentence Administration and Offender Records & Registries. She obtained her master’s degree in Criminal Justice Management & Administration from the University of Central Oklahoma, and she has over ten years’ experience as a Public Safety Telecommunicator with the Nichols Hills PSAP.

**PSAP Call Volume Statistics:**

Monthly PSAP Call Volume Statistics are available for you on the front table.

8. **NEW BUSINESS:**

   No new business was discussed.

9. **ADJOURN**

   There being no further business to discuss, Chair Mark Hamm adjourned the meeting at 2:19 p.m.

   ADOPTED THIS 27TH DAY OF MAY 2021.

__________________________________________  ________________________________
CHAIR  SECRETARY-TREASURER
CONSENT
DOCKET
SUBJECT:
FINANCE REPORT - APRIL 2021 CLAIMS

DATE:
MAY 27, 2021

FROM:
DEBORAH COOK, CPA
Finance Director

INFORMATION:
In accordance with the revised ACOG claims list process, April claims were paid biweekly during the month. A copy of the claims list for payments made during April is included for ratification. The April cash status report is also included for information.

ACTION REQUESTED:
Motion to ratify payment of all claims paid during the month of April 2021.
In accordance with the revised claims process, this list of claims paid in April is offered for the Board of Directors to ratify.

### ACOG Administrative Services

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<td>Special Projects - Institute</td>
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<td><strong>Total MSAG/Education/Training</strong></td>
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<td><strong>Items in 9-1-1 ACOG Budget</strong></td>
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<td>OKC Professional Services Agreement</td>
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### 9-1-1 Operating/Maintenance

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<td>AT&amp;T (Tribee Circuit)</td>
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<td>AT&amp;T (Service - Help Desk/IPads)</td>
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<td>GeoComm, Inc. (GeoLynx Server Maintenance &amp; Add-on)</td>
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</tr>
<tr>
<td>Pioneer Long Distance (Meet Point El Reno to Newcastle)</td>
<td>207.32</td>
</tr>
<tr>
<td>Potawatomie Telephone Co (Tribee Circuits)</td>
<td>138.02</td>
</tr>
<tr>
<td>Synergy Datacom Supply (Tools &amp; Supplies)</td>
<td>672.00</td>
</tr>
<tr>
<td>TerPoint Oklahoma, LLC (Maintenance)</td>
<td>6,600.00</td>
</tr>
<tr>
<td>WEX Fleet Services</td>
<td>136.16</td>
</tr>
<tr>
<td>Windstream</td>
<td>80.70</td>
</tr>
<tr>
<td><strong>Total 9-1-1 Operating/Maintenance</strong></td>
<td>183,426.36</td>
</tr>
<tr>
<td><strong>Total April Claims</strong></td>
<td>$289,511.35</td>
</tr>
</tbody>
</table>

**ATTEST:**

**CHAIRMAN**

**SECRETARY/TREASURER**
## 9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS

### CASH STATUS REPORT

**FOR THE MONTH ENDED APRIL 30, 2021**

<table>
<thead>
<tr>
<th></th>
<th>OPERATING ACCOUNT</th>
<th>SAVINGS ACCOUNT</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Beginning Balance</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>April 1, 2021</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash on Deposit</td>
<td>$ 8,132,716.51</td>
<td>$ 12,023,615.01</td>
<td>$ 20,156,331.52</td>
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<tr>
<td><strong>Cash Receipts</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fee Income - Wireline</td>
<td>$ 32,190.51</td>
<td>$ -</td>
<td>$ 32,190.51</td>
</tr>
<tr>
<td>Fee Income - OTC</td>
<td>$ 419,938.52</td>
<td>-</td>
<td>$ 419,938.52</td>
</tr>
<tr>
<td>Contracts</td>
<td>6,797.61</td>
<td>-</td>
<td>6,797.61</td>
</tr>
<tr>
<td>Transfers of Funds</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Interest/Dividend Earned</td>
<td>-</td>
<td>$ 97.39</td>
<td>97.39</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$ 2,100.60</td>
<td>-</td>
<td>2,100.60</td>
</tr>
<tr>
<td><strong>Total Cash Receipts</strong></td>
<td>$ 461,027.24</td>
<td>$ 97.39</td>
<td>$ 461,124.63</td>
</tr>
<tr>
<td><strong>Cash Disbursements</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Claims/Operating Expense</td>
<td>$ 289,511.35</td>
<td>$ -</td>
<td>$ 289,511.35</td>
</tr>
<tr>
<td>9-1-1 Fund Disbursement</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>OTC Service Fees Disb</td>
<td>$ 111,160.20</td>
<td>-</td>
<td>111,160.20</td>
</tr>
<tr>
<td>Transfers of Funds</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Miscellaneous - Void Check</td>
<td></td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Total Cash Disbursements</strong></td>
<td></td>
<td>$ -</td>
<td>$ 400,671.55</td>
</tr>
<tr>
<td><strong>Ending Balance</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>April 30, 2021</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash on Deposit</td>
<td>$ 8,193,072.20</td>
<td>$ 12,023,712.40</td>
<td>$ 20,216,784.60</td>
</tr>
</tbody>
</table>
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS  
DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES  
APRIL 2021

<table>
<thead>
<tr>
<th>Location</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bethany</td>
<td>$3,696.21</td>
</tr>
<tr>
<td>Cleveland County</td>
<td>3,943.28</td>
</tr>
<tr>
<td>Del City</td>
<td>3,932.99</td>
</tr>
<tr>
<td>Edmond</td>
<td>19,250.27</td>
</tr>
<tr>
<td>El Reno</td>
<td>4,405.48</td>
</tr>
<tr>
<td>Guthrie</td>
<td>5,886.98</td>
</tr>
<tr>
<td>Midwest City</td>
<td>10,376.17</td>
</tr>
<tr>
<td>Moore</td>
<td>11,133.69</td>
</tr>
<tr>
<td>Mustang</td>
<td>3,439.57</td>
</tr>
<tr>
<td>Newcastle</td>
<td>1,780.35</td>
</tr>
<tr>
<td>Nichols Hills</td>
<td>674.68</td>
</tr>
<tr>
<td>Noble</td>
<td>1,276.12</td>
</tr>
<tr>
<td>Norman</td>
<td>20,994.62</td>
</tr>
<tr>
<td>Oklahoma County</td>
<td>9,398.03</td>
</tr>
<tr>
<td>The Village</td>
<td>1,694.51</td>
</tr>
<tr>
<td>Tuttle</td>
<td>1,258.03</td>
</tr>
<tr>
<td>Warr Acres</td>
<td>1,926.32</td>
</tr>
<tr>
<td>Yukon</td>
<td>6,092.90</td>
</tr>
</tbody>
</table>

Total April Disbursements $111,160.20
REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOD ACTION
SUBJECT: ELECTION OF FY 2022 OFFICERS FOR THE 9-1-1 ACOG BOARD OF DIRECTORS

DATE: May 27, 2021

FROM: MARK W. SWEENEY, AICP Executive Director

INFORMATION: The ACOG Nominations Committee met on May 12, 2021 to consider Chair, Vice Chair and Secretary/Treasurer Nominees for FY 2022 (July 1, 2021 – June 30, 2022). The Committee recommended that the following persons be nominated for these offices:

  Chair: Rod Cleveland, Commissioner, Cleveland County
  Vice-Chair: Carrie Blumert, Commissioner, Oklahoma County
  Secretary/Treasurer: Brian Grider, Mayor, Mustang

ACTION REQUESTED: Motion to approve the recommendations of the ACOG Nominations Committee and/or any additional recommendations made by the Board in the meeting, and to elect the nominees as officers of the 9-1-1 Association of Central Oklahoma Governments Board of Directors for FY 2022.
ATTACHMENT 6-B

SUBJECT:
9-1-1 ACOG BOARD OF DIRECTORS CUSTODIANS’ RESOLUTION – BANKING SIGNATURES

DATE:
MAY 27, 2021

FROM:
DEBORAH Cook, CPA
Director of Finance

INFORMATION:
With the election of new officers, it is necessary to approve an updated official custodians’ resolution (attached) authorizing the appropriate personnel to act as signatories to conduct business with 9-1-1 ACOG financial institutions.

ACTION REQUESTED:
Motion to approve the updated official custodians’ resolution for FY 2022.
RESOLUTION

THE BOARD OF DIRECTORS OF THE
9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
4205 N. LINCOLN BOULEVARD
OKLAHOMA CITY, OKLAHOMA 73105

Be it resolved that:

_______________________________  Rod Cleveland, Chair

_______________________________  Carrie Blumert, Vice-Chair

_______________________________  Brian Grider, Secretary-Treasurer

_______________________________  Mark W. Sweeney, Executive Director

_______________________________  John M. Sharp, Deputy Director

of this Association whose signature(s) appear(s) above are appointed as official
custodians of the Association's funds. They have plenary authority, including control,
over funds owned by the Association. Control includes possession, as well as the
authority to establish accounts for the funds in insured depository institutions and to
make deposits, withdrawals and disbursements of such funds. Two (2) signatures, at least
one of which is a board officer, shall be required on checks against the accounts. This
supersedes all prior authorizations, which are hereby cancelled.

I hereby certify that the foregoing is a full, true and correct copy of a resolution adopted
on May 27, 2021 by the Board of Directors of the 9-1-1 Association of Central Oklahoma
Governments and is in full force; that the signatures above are genuine and of the
respective officers of said Association as designated thereon.

WITNESS my hand and seal of said 9-1-1 Association this 27th day of May 2021.

(SEAL)

____________________________________
SECRETARY
SUBJECT:
CITY OF BLANCHARD 9-1-1 ACOG MEMBERSHIP

DATE:
May 27, 2021

FROM:
BRENT HAWKINSON
Director of 9-1-1 & Public Safety

INFORMATION:
Per the 1988 Agreement Creating the 9-1-1 Association of Central Oklahoma Government – “Units of local government may join the 9-1-1 Association by passage of an ordinance, resolution or otherwise pursuant to the law of the governing body seeking membership, and upon signing this Agreement. Such signatories shall be designated as members. Each member shall select its voting board member to the 9-1-1 Association, along with not more than two alternates. Such designees shall be members of the governing board of the member. Such appointment shall be in writing, duly authorized, and executed by the appropriate official (s) of the appointing member.”

The City Council of the City of Blanchard, which is located in McClain County, officially approved the 9-1-1 ACOG Agreement for membership by way of resolution on March 23, 2021. A copy of the 9-1-1 ACOG Agreement, signed by the 9-1-1 ACOG Board of Directors Chair, will be emailed to City of Blanchard Mayor for counter signature, establishing Blanchard Police Department (PD) as a Primary PSAP within the 9-1-1 ACOG Regional System.

ACTION REQUESTED:
For information only.
SUBJECT: CITY OF BLANCHARD PRIMARY PSAP EXPENDITURES

DATE: MAY 27, 2021

FROM: BRENT HAWKINSON
Director of 9-1-1 & Public Safety

INFORMATION:
The City of Blanchard agrees to reimburse 9-1-1 ACOG all one-time (Non-recurring costs) for a Primary PSAP at Blanchard Police Department within the 9-1-1 ACOG Next Generation 9-1-1 Call Routing and Call Handling System, at an amount not to exceed $200,000.00.

To support the monthly-recurring costs of the PSAP, the City of Blanchard also agrees to assign 9-1-1 Wireline Telephone Remittance Fees to 9-1-1 ACOG, and direct Oklahoma Tax Commission to forward Wireless, Pre-paid Wireless, and VoIP 9-1-1 Remittance Fees to 9-1-1 ACOG. Fees to be remitted to McClain County 9-1-1, current 9-1-1 provider, until implementation of 9-1-1 ACOG System. This is projected to be in late October 2021.

ACTION REQUESTED:
Motion to authorize the Executive Director to procure Next Generation 9-1-1 Call Routing, Call Handling, and Network Equipment & Services through 9-1-1 ACOG’s Contracted Vendors, at a total one-time cost not to exceed $200,000.00.
SUBJECT: 
RENEWAL OF GEOCOMM AGREEMENT FOR 9-1-1 GIS DATA SUPPORT

DATE: 
MAY 27, 2021

FROM: 
BRENT HAWKINSON 
Director of 9-1-1 & Public Safety

INFORMATION: 
Staff recommends the 9-1-1 ACOG renew its agreement with GeoComm for certain Geographical Information System (GIS) data support for 9-1-1. Services related to this agreement include technical assistance, secondary quality assurance and control reports and maintenance and synchronization of a redundant GIS data set. These services are being proposed by GeoComm annually at $93,228. Services under this agreement will be provided from July 1, 2021 to June 30, 2022, with a 30-day termination clause. GeoComm GeoLynx DMS Software Support and GeoLynx Server Support Services will be terminated following implementation of Solacom Guardian Map.

ACTION REQUESTED: 
Motion to authorize the Executive Director to negotiate and execute an agreement in an amount not to exceed $93,228.00 with GeoComm for certain Geographical Information System (GIS) data support for 9-1-1, FY 2022 (July 1, 2021 through June 30, 2022).
SUBJECT:
AUTHORIZATION TO RENEW THE 9-1-1 PROFESSIONAL SERVICES CONTRACT WITH THE CITY OF OKLAHOMA CITY

DATE:
MAY 27, 2021

FROM:
BRENT HAWKINSON
Director of 9-1-1 & Public Safety

INFORMATION:
The City of Oklahoma City has requested to contract again in FY 2022 with 9-1-1 ACOG for professional services related to 9-1-1 administration. These services include:

- 9-1-1 database management
- Master Street Address Guide (MSAG) Management
- Technical assistance/coordination
- Training services
- Sharing geographical information

The total annual contract amount is $65,000. Services under this contract will be provided from July 1, 2021 to June 30, 2022.

ACTION REQUESTED:
Motion to authorize the Executive Director to renew the 9-1-1 Professional Services Contract in an amount not to exceed $65,000 between the City of Oklahoma City and 9-1-1 ACOG for FY 2022 (July 1, 2021 to June 30, 2022).
SUBJECT: NEXT GENERATION 9-1-1 PROGRAM UPDATE

DATE: MAY 27, 2021

FROM: BRENT HAWKINSON
Director of 9-1-1 & Public Safety

INFORMATION:
Molly Falls, Mission Critical Partners Senior Technologist and David Jones, Mission Critical Partners Senior Vice President will be present at the meeting to provide a 9-1-1 ACOG’s Next Generation 9-1-1 Program Update, including but not limited to: Next Generation 9-1-1 Overview, Mission Critical Partners Task Review, Budget Review, and an opportunity for Questions & Answers.

A link to the Next Generation 9-1-1 Program Update Presentation will be provided in its entirety following the May 27, 2021 Board of Directors meeting.

ACTION REQUESTED:
For information only.
SUBJECT:
CYBER SECURITY SERVICES FOR NEXT GENERATION 9-1-1

DATE:
MAY 27, 2021

FROM:
MARK W. SWEENEY, AICP
Executive Director

INFORMATION:
Over the course of the past several months, staff has carefully reviewed cyber security proposals from TierPoint, the security provider for our current system, and Mission Critical Partners (MCP), which is our 9-1-1 Consultant, for the soon to be completed Next Generation 9-1-1 (NG9-1-1) system. Both companies are currently under contract with 9-1-1 ACOG; therefore, the proposals can be considered without going through a lengthy request for proposals (RFP) process for the selection of a vendor. After thorough analysis of TierPoint’s bid, it was determined that the company’s lack of experience in working with a 9-1-1 organization with an existing NG9-1-1 system eliminated it from further consideration. Staff then undertook an assessment of MCP’s proposal, which included in-depth discussions with both of our NG9-1-1 vendors – NGA 911 and Solacom. The MCP bid entails the following two components:

NetInform:
Provides a holistic, standards-based assessment of the network and system components (Discover), as well as the cyber and physical security (Secure) of the call handling system and network. This is performed with considerations surrounding the reliability and continuity of operations requirements for 9-1-1 operations. MCP’s comprehensive third-party review delivers a robust dataset specific to 9-1-1 ACOG’s call handling system and network including:

- Infrastructure inventory for all assets tied to the network
- Device health
- Bandwidth utilization
- Security policies and procedures
- Internal and external vulnerabilities, including exposure to malware
- Penetration testing
- Other critical factors relating to overall network health and security

The physical security reviews will be performed at the primary and backup data centers.

MCP will provide an executive summary of the assessment, an assessment score card (MCP’s MAPS™ methodology), and a technical report. The technical report will include a detailed, prioritized list of findings by category and a corresponding list of suggested remediation actions.

NetInform Discover and Secure (One-Time) Cost $63,700
NetPulse:
Ongoing network (Essential) and cyber security (Secure) monitoring for 9-1-1 ACOG’s call handling system and network components to ensure the appropriate level of maintenance and support is being provided for the continuous, robust operation of emergency communications. This independent and co-managed 24/7 monitoring provides real-time views of system and network components as well as cyber related activity. Maintaining assurances that 9-1-1 ACOG’s mission-critical call handling solution is not interrupted by unforeseen system failures or malicious threats is paramount to 9-1-1 ACOG’s overall network management. This solution includes:

- 24/7 access to network monitoring system management console
- Monthly functional reviews via conference call
- Dashboard access to security monitoring activity
- Dark web monitoring
- Cybersecurity awareness training
- Password management and two-factor authentication tools

NetPulse Essential and Secure (On-Going) Cost: One Year Pricing: $82,824
Five Year Pricing*: $422,485.64
*includes reduction in annual escalator from 3% to 1%

Please note that MCP’s cyber security service can be paid for by utilizing the remaining unencumbered funds ($479,705.26) in the current consultant services contract. This means funding is available for this needed service without having to expend additional funds to provide this needed level of protection.

With the recent cyber-attacks that occurred on Colonial Pipeline and other organizations, it is imperative that 9-1-1 ACOG secure the services of a reputable and experienced cyber security company to protect our investment in NG9-1-1. Staff is therefore recommending Mission Critical Partners’ proposal for NetInform (one-time expenditure for Network and System Vulnerability Assessment) plus NetPulse (annual Cyber Security support) to protect the new Next Generation 9-1-1 Regional System from cyber security threats.

**ACTION REQUESTED:**

Motion to authorize the Executive Director to proceed with an amendment to the current MCP consultant services agreement to provide NetInform Discover & Secure at a one-time cost of $63,700 and NetPulse Ongoing Essential & Secure Network Monitoring for an initial annual cost of $82,824 along with a five-year contracted maximum amount of $422,485.64.