9-1-1 ACOG BOARD OF DIRECTORS

Chair

Rod Cleveland

Cleveland County Commissioner Vice-Chair

Carrie Blumert
Oklahoma County
Commissioner

Secretary/Treasurer
Brian Grider
Mustang Mayor

Executive Directo

Mark W. Sweeney, AICP

association of central oklahoma governments

4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

9-1-1 ACOG BOD AGENDA:

THURSDAY, MARCH 31, 2022, 1 P.M.



THE 9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS WILL HOLD A REGULAR MEETING ON THURSDAY, MARCH 31, IN THE ACOG BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

PLEASE NOTIFY ACOG AT 405-234-2264 (TDD/TTY CALL 7-1-1 STATEWIDE OR EMAIL title.vi@acogok.org) BY 5 P.M. MONDAY, MARCH 28, IF YOU REQUIRE ACCOMMODATIONS PURSUANT TO THE AMERICANS WITH DISABILITIES ACT OR SECTION 504 OF THE REHABILITATION ACT.

AGENDA

- 1. CALL TO ORDER (ATTACHMENT 1)
- 2. APPROVAL OF JANUARY 27, 2022, MINUTES (ATTACHMENT 2)
- 3. COMMUNICATIONS:
 - A. CHAIRPERSON'S REPORT
 - B. EXECUTIVE DIRECTOR'S REPORT
- 4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

BEGINNING OF CONSENT DOCKET

5. APPROVAL OF THE CONSENT DOCKET:

INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

CONSENT DOCKET ITEM:

A. Finance Report – January and February 2022 Claims: Deborah Cook, CPA, Director of Finance (ATTACHMENT 5-A) Action requested.

END OF CONSENT DOCKET

- 6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOARD OF DIRECTORS ACTION:
 - A. NG9-1-1 Implementation Status Report: Brent Hawkinson, Director of 9-1-1 & Public Safety (ATTACHMENT 6-A) For information only.

- 7. **GENERAL STATUS REPORT**: Brent Hawkinson, Director of 9-1-1 & Public Safety For information only.
- 8. NEW BUSINESS
- 9. ADJOURN

NEXT MEETING:

Thursday, April 28, 2022, 1 p.m.

ATTACHMENT 1

9-1-1 ACOG BOARD OF DIRECTORS

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA (1)	Hon. James Woodard Mayor	Hon. Marcus Woodard Vice-Mayor
BETHANY (8)	Hon. Nikki Lloyd	Hon. Kathy Larsen Councilmember
	Mayor	Hon. Chris Powell Vice-Mayor
BLANCHARD (4)	Hon. Chuck Kemper	Hon. Eddie Odie Mayor
BLANCHARD (4)	City Councilmember	Hon. Joe Davis Councilmember
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee
CHOCTAW (5)	Hon. Chad Williams Councilmember	Hon. Jeannie Abts Councilmember
DEL CITY (0)	Hon. Floyd Eason	Hon. Pam Finch Vice-Mayor
DEL CITY (9)	Mayor	Hon. Michael Dean Councilmember
EDMOND (33)	Hon. Josh Moore Councilmember	Hon. Darrell Davis Mayor
EL RENO (7)	Hon. Matt White Mayor	Hon. Steve Jensen Councilmember
FOREST PARK (1)	No Designee	No Designee
GUTHRIE (4)	Hon. Steven J. Gentling Mayor	Hon. Jeff Taylor Councilmember
HARRAH (2)	Hon. Chris Lally Councilmember	Hon. Tom Barron Councilmember
JONES CITY (1)	Hon. Ray Poland Mayor	Hon. Missy Wilkinson Vice-Mayor
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer
LEXINGTON (1)	Hon. Mike Donovan Councilman	Hon. Max Punneo Vice- Mayor
LUTHER (1)	Hon. Terry Arps	Hon. Joshua Rowton Trustee
	Mayor	Hon. Carla Caruthers Trustee

9-1-1 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor
MIDWEST CITY (24)	Hon. Matt Dukes	Hon. Pat Byrne Councilmember
PHDWLST CITT (24)	Mayor	Hon. Christine Allen Councilmember
MOORE (24)	Hon. Mark Hamm Councilmember	Hon. Glenn Lewis Councilmember
	Councilinemen	Any Moore Councilmember
MUSTANG (8)	Hon. Brian Grider Mayor	Hon. Michael Ray Councilmember
NEWCASTLE (4)	Hon. Gene C. Reid Councilmember	Hon. Mike Fullerton Vice-Mayor
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Mayor	No Designee
NICOMA PARK (1)	Hon. Mark Cochell Mayor	Hon. Mike Czerczyk Vice-Mayor
NODIE (7)	Hon. Phil Freemen	Hon. Ezra Roesler Vice-Mayor
NOBLE (3)	Mayor	Hon. Gary Hicks Councilmember
NORMAN (37)	Hon. Breea Clark Mayor	Hon. Stephen Holman Councilmember
PIEDMONT (3)	Hon. Kevan Blasdel	Hon. Melissa Ashford Councilmember
PIEDMONT (3)	Councilmember	Hon. Austin Redus Councilmember
SLAUGHTERVILLE (2)	Hon. John Koehler Trustee	Hon. Valerie Stockton Trustee
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee
SDENICED (2)	Hon. Frank Calvin	Hon. John Scalan Vice-Mayor
SPENCER (2)	Mayor	Hon. Kerry Andrews Councilmember
THE VILLAGE (4)	Hon. Sonny Wilkinson Mayor	Hon. Adam Graham Vice-Mayor

9-1-1 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES		
TUTTLE (3)	Hon. Mary Smith Vice-Mayor	Hon. Austin Hughes Councilmember		
VALLEY BROOK (1)	No Designee	No Designee		
	Hon. Jim Mickley	Hon. Roger Godwin Councilmember		
WARR ACRES (4)	Mayor	Hon. John Knipp Councilmember		
WOODLAWN PARK (1)	Hon. Jim Gilbert Mayor	No Designee		
YUKON (10)	Hon. Shelli Selby Mayor	Hon. Rick Cacini Councilmember		
	Hon. Marc Hader	Hon. Jack Stewart Commissioner		
CANADIAN COUNTY (3)	Commissioner	Hon. David Anderson Commissioner		
	Hon. Rod Cleveland	Hon. Darry Stacy Commissioner		
CLEVELAND COUNTY (6)	Commissioner	Hon. Harold Haralson Commissioner		
	Hon. Kody Ellis	Hon. Marven Goodman Commissioner		
LOGAN COUNTY (12)	Commissioner	Hon. Monty Piearcy Commissioner		
	Hon. Carrie Blumert	Hon. Brian Maughan Commissioner		
OKLAHOMA COUNTY (9)	Commissioner	Hon. Kevin Calvey Commissioner		

ATTACHMENT 2

SUBJECT:

MINUTES OF THE 9-1-1 ACOG BOARD OF DIRECTORS MEETING

DATE:

JANUARY 27, 2022

The regular in-person meeting of the 9-1-1 Association of Central Oklahoma Governments Board of Directors was convened at 1:20 p.m. on January 27, 2022, in the ACOG Board Room, 4205 N. Lincoln Boulevard, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING

Hon. Rod Cleveland, Commissioner

ENTITY/AGENCY

Cleveland County

BOARD MEMBERS PRESENT

Hon. James Woodard, Mayor Hon. Chris Powell, Vice-Mayor Hon. Chuck Kemper, Councilmember Hon. Chad Williams, Councilmember

Hon. Josh Moore, Councilmember Hon. Steven J. Gentling, Mayor Hon. Chris Lally, Councilmember

Hon. Ray Poland, Mayor Hon. John Kenney, Mayor Hon. Terry Arps, Mayor Hon. Matt Dukes, Mayor Hon. Brian Grider, Mayor

Hon. Gene C. Reid, Councilmember Hon. Mike Fullerton, Vice-Mayor Hon. E Peter Hoffman Jr., Mayor Hon. Breea Clark, Mayor

Hon. Mary Smith, Vice-Mayor Hon. Shelly Selby, Mayor

Hon. Carrie Blumert, Commissioner

Arcadia
Bethany
Blanchard
Choctaw
Edmond
Guthrie
Harrah
Jones City
Lake Aluma
Luther

Midwest City Mustang Newcastle Newcastle Nichols Hills Norman Tuttle Yukon

Oklahoma County

BOARD MEMBERS ABSENT

Hon. Tom Trello, Vice-Mayor Hon. Floyd Eason, Mayor Hon. Matt White, Mayor

No Designee

Hon. Mike Donovan, Councilmember

Hon. Ronald Dumas, Mayor

Hon. Mark Hamm, Councilmember

Hon. Mark Cochell, Mayor Hon. Phil Freemen. Mayor

Hon. Kevan Blasdel, Councilmember

Hon. John Koehler, Trustee

No Designee

Hon. Frank Calvin, Mayor Hon. Sonny Wilkinson, Mayor

ENTITY/AGENCY

Cedar Valley

Del City
El Reno
Forest Park
Lexington
Meridian
Moore
Nicoma Park
Noble
Piedmont
Slaughterville
Smith Village
Spencer

The Village

BOARD MEMBERS ABSENT (Cont.)

No Designee

Hon. Jim Mickley, Mayor Hon. Jim Gilbert, Mayor

Hon. Marc Hader, Commissioner Hon. Kody Ellis, Commissioner Valley Brook Warr Acres Woodlawn Park Canadian County Logan County

GUESTS

Pete White

STAFF

Mark W. Sweeney Robin Murray John M. Sharp Debbie Cook Rachel Meinke Beverly Garner Shana Sapp **ACOG Legal Counsel**

POSITION

Executive Director
9-1-1 Institute Program Manager
Deputy Director
Finance Director
Public Information Director
Executive Assistant
9-1-1 Administrative Assistant

1. CALL TO ORDER

Chairman Rod Cleveland called the meeting to order at 1:20 p.m. A quorum was present.

2. APPROVAL OF MINUTES - REGULAR MEETING DECEMBER 16, 2021

Director E. Peter Hoffman Jr. made a motion to approve the December 16, 2021, minutes. Director Ray Poland seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

- A. CHAIRPERSON'S REPORT None
- B. EXECUTIVE DIRECTOR'S REPORT Mr. Sweeney said that staff received a letter from the State Attorney General on January 3, 2022, approving the Amendments to the 9-1-1 Association of Central Oklahoma Governments Agreement. He said the letter and required documentation will be filed with the Oklahoma Secretary of State and each county clerk of the four ACOG counties, plus Grady and McClain Counties. He said the letter and documentation will go out within the next few weeks.

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

None

5. CONSENT DOCKET

Chairman Cleveland presented the Consent Docket, saying staff recommended that item 5-A be placed on the Consent Docket, and if this item that is proposed does not meet with the approval of all Board of Directors, it will be heard in regular order.

A. Finance Report - Authorization of Payments of December 2021 Claims

Director Ray Poland made a motion to approve the item under the consent docket. Director Brian Grider seconded the motion. The motion carried unanimously.

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOARD OF DIRECTORS ACTION

A. NG9-1-1 Implementation Status Report

Ms. Robin Murray said NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 9-1-1 staff and the vendors are making with implementing the NG9-1-1 Program. She said Interoperability Testing (IoT) has been completed and 9-1-1 technical staff has successfully turned up Training PSAP Workstations and has successfully made internal calls through Network and System components. She said a PSAP Cutover Playbook will be delivered to 9-1-1 staff on February 15 and 16 instead of February 1 and 2.

Ms. Murray said that Solacom lab testing is completed and that the training PSAP is now in operation. She said Solacom Session Border Control (SBC) devices installed at the TierPoint & MidCon Host Sites have been installed and successfully turned-up, enabling connectivity between the 9-1-1 ACOG Solacom Host and NGA 911's Next Generation Core Services (NGCS) proving successful 9-1-1 Test Calls through the System to the Training PSAP. She said dispatcher training is being rescheduled due to NGA 911 design of Implementation Cut Plan for each PSAP.

7. GENERAL STATUS REPORT

9-1-1 Operations:

Warr Acres PSAP Move: 9-1-1 technical staff are making final preparations to move the Warr Acres PSAP Equipment into their new facility at 5901 NW 42 Street.

9-1-1 GIS:

GeoComm Updates: GIS staff is working through the Data Audit from last month: Identifying, investigating, and correcting errors from the report. Staff is also inputting and collecting multiple annex and de-annexations for cities/towns/counties within the 9-1-1 ACOG region.

9-1-1 Institute:

The Institute will suspend training for the months of January through March of 2022, as dispatcher training for the new Solacom Call Handling Solution begins.

Director Arps asked what the status of NextGen 9-1-1 implementation was. Ms. Murray said there are targeted dates scheduled and that AT&T will contact staff with any date changes. Mr. Sweeney added that the revised completion dates were for the end of 2022 but could be extended to January 2023.

PSAP Call Volume Statistics:

Monthly PSAP Call Volume Statistics are available for the Directors on the front table.

8. NEW BUSINESS

Chairman Cleveland asked if there was any new business to discuss. No new business was presented.

There being no further business to discuss, Chair Rod Cleveland adjourned the meeting at 1:25 p.m.
ADOPTED THIS 31ST DAY OF MARCH 2022.

SECRETARY-TREASURER

9. ADJOURN

CHAIR

CONSENT DOCKET

ATTACHMENT 5-A

SUBJECT:

FINANCE REPORT - JANUARY AND FEBRUARY CLAIMS

DATE:

MARCH 31, 2022

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

In accordance with the revised ACOG claims list process, January and February claims were paid biweekly during the applicable months. Copies of the <u>claims</u> lists for payments made during January and February are included for ratification. The January and February cash status reports are also included for information.

ACTION REQUESTED:

Motion to ratify payment of all claims paid during the months of January and February 2022.

In accordance with the revised claims process, this list of claims paid in January is offered for the Board of Directors to ratify.

CHAIRMAN	SEC	CRETARY/TREASURER		
ATTEST:				
Total January Claims			<u>\$</u>	155,061.60
Total 9-1-1 Operating/Maintenance				155,061.60
Windstream		80.95		
WEX Fleet Services		67.89		
TierPoint Oklahoma, LLC (Maintenance)		5,706.00		
Synergy Datacom Supply (Tools & Supplies)		57.77		
Pottawatomie Telephone Co (Tribbey Circuits)		138.02		
Pioneer Long Distance (Meet Point El Reno to Newcastle)		259.00		
Pioneer Telephone (9-1-1 Trunks)		200.56		
Oklahoma Tax Commission (Vehicle Expenses)		67.50		
Oklahoma County Public Building Authority (2 months)		3,449.54		
Oklahoma Communication Systems		374.65		
Mission Critical Partners, LLC		13,573.25		
MIDCON Recovery Solutions, LLC (Maintenance)		4,410.00		
Logix Communications		199.32		
Language Line		1,377.93		
Intrado (Maintenance)		6,867.00		
Insurica (Insurance)		10,945.28		
Hinton Telephone Company		246.20		
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)(2 months)		15,538.00		
Dobson Telephone		280.00		
Cox Communications		41,387.28		
AT&T (EWCD Pull)				
AT&T (Cisco Support)				
AT&T (Service - Help Desk iPads)		164.13		
AT&T (Emergency Call Database)		55155		
AT&T (Tribbey Circuit)	Ψ	90.00		
AT&T (Network, Database)	\$	49,581.33		

In accordance with the revised claims process, this list of claims paid in February is offered for the Board of Directors to ratify.

9-1-1 Operating/Maintenance

AT&T (Network, Database)	\$ 46,386.11
AT&T (Tribbey Circuit)	90.00
AT&T (Service - Help Desk iPads)	164.13
AT&T (Cisco Support)	11,983.36
Cox Communications	25,333.42
Dobson Telephone	280.00
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)	7,769.00
Hinton Telephone Company	246.20
Intrado (Maintenance)	24,106.80
Logix Communications	199.32
MIDCON Recovery Solutions, LLC (Maintenance)	4,410.00
Mission Critical Partners, LLC (2 months)	34,512.84
Oklahoma Communication Systems	374.65
Oklahoma County Public Building Authority	1,724.77
Pioneer Telephone (9-1-1 Trunks)	200.56

Pioneer Long Distance (Meet Point El Reno to Newcastle)

Pottawatomie Telephone Co (Tribbey Circuits)

TierPoint Oklahoma, LLC (Maintenance)

WEX Fleet Services

CHAIRMAN

80.15 Windstream 164,044.05 Total 9-1-1 Operating/Maintenance Total February Claims \$ 164,044.05

259.00

138.02

5,706.00 79.72

SECRETARY/TREASURER

ATTEST:			

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS CASH STATUS REPORT FOR THE MONTH ENDED JANUARY 31, 2022

	OPERATING SAVING ACCOUNT ACCOU			TOTAL		
Beginning Balance						
January 1, 2022						
Cash on Deposit	\$8	3,367,178.94	\$ 12,0	027,627.51	\$2	0,394,806.45
Cash Receipts						
Fee Income - Wireline	\$	40,332.12	\$	_	\$	40,332.12
Fee Income - OTC	φ	449,419.51	Ψ	-	φ	449,419.51
Contracts		449,419.51		-		449,419.51
Transfers of Funds		-		-		-
Interest/Dividend Earned		-		- 507.08		- 507.09
Miscellaneous		-		507.06		507.08
	\$	490 751 62	Ф.	<u> </u>	\$	400 250 71
Total Cash Receipts	Φ	489,751.63	\$	507.08	Φ_	490,258.71
Cash Disbursements						
Claims/Operating Expense	\$	155,061.60	\$	-	\$	155,061.60
9-1-1 Fund Disbursement		, -	•	-	•	, -
OTC Service Fees Disb		123,745.37		-		123,745.37
Transfers of Funds		-		-		-
Miscellaneous		526.79		-		526.79
Total Cash Disbursements	\$	279,333.76	\$	_	\$	279,333.76
		,	·			,
Ending Balance						
January 31, 2022						
Cash on Deposit	\$8	3,577,596.81	\$ 12,0	028,134.59	\$2	0,605,731.40

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS CASH STATUS REPORT FOR THE MONTH ENDED FEBRUARY 28, 2022

	OPERATING ACCOUNT		SAVINGS ACCOUNT		TOTAL	
Beginning Balance						
February 1, 2022						
Cash on Deposit	\$8	3,577,596.81	\$ 12,0	028,134.59	\$2	0,605,731.40
Cash Dagainta						
Cash Receipts	•	0.4.000.00	•		•	04.000.00
Fee Income - Wireline	\$	24,623.90	\$	-	\$	24,623.90
Fee Income - OTC		471,487.37		-		471,487.37
Contracts		-		-		-
Transfers of Funds		-		-		-
Interest/Dividend Earned		-		458.03		458.03
Miscellaneous						-
Total Cash Receipts	\$	496,111.27	\$	458.03	\$	496,569.30
Cash Disbursements						
	Φ	404 044 05	Φ		Φ	40404405
Claims/Operating Expense	\$	164,044.05	\$	-	\$	164,044.05
9-1-1 Fund Disbursement		-		-		-
OTC Service Fees Disb		129,821.64		-		129,821.64
Transfers of Funds		-		-		-
Miscellaneous		519.12		-		519.12
Total Cash Disbursements	\$	294,384.81	\$	-	\$	294,384.81
Ending Balance						
February 28, 2022						
Cash on Deposit	\$8	3,779,323.27	\$ 12,0	028,592.62	\$2	0,807,915.89

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES JANUARY 2022

Bethany	\$ 3,818.90
Cleveland County	4,137.03
Del City	4,121.59
Edmond	20,233.08
El Reno	5,583.33
Guthrie	6,189.09
McClain County*	6,506.23
Midwest City	10,794.57
Moore	11,480.70
Mustang	3,681.79
Newcastle	1,906.01
Nichols Hills	717.57
Noble	1,361.83
Norman	21,989.33
Oklahoma County	9,783.80
The Village	1,763.50
Tuttle	1,328.16
Warr Acres	1,998.29
Yukon	 6,350.57
Total January Disbursements	\$ 123,745.37

*McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES FEBRUARY 2022

Bethany	\$ 4,006.42
Cleveland County	4,340.17
Del City	4,323.98
Edmond	21,226.59
El Reno	5,857.49
Guthrie	6,492.99
McClain County*	6,825.70
Midwest City	11,324.62
Moore	12,044.44
Mustang	3,862.57
Newcastle	1,999.60
Nichols Hills	752.80
Noble	1,428.70
Norman	23,069.07
Oklahoma County	10,264.22
The Village	1,850.09
Tuttle	1,393.38
Warr Acres	2,096.41
Yukon	6,662.40

Total February Disbursements \$129,821.64

^{*}McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

REGULAR AGENDA ITEMS THAT MAY REQUIRE 9-1-1 ACOG BOD ACTION

ATTACHMENT 6-A

SUBJECT:

NG9-1-1 IMPLEMENTATION STATUS REPORT

DATE:

MARCH 31, 2022

FROM:

BRENT HAWKINSON

Director of 9-1-1 & Public Safety

INFORMATION:

NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 9-1-1 staff and our vendors are making with implementing the NG9-1-1 Program.

NGA 911 - CALL ROUTING SOLUTION

- Wireline, Wireless, and VoIP Carrier Cutover to Session Initiation Protocol (SIP) Trunks
 - Completed
- PSAP Migrations
 - 9-1-1 technical and NGA 911 staff installed Audio Codes at TierPoint and MidCon Data Centers for transition of PSAP Analog Trunks to SIP Trunks.
 - Developed and delivered per-PSAP Cutover Playbook to 9-1-1 staff February 15,
 2022.

SOLACOM - CALL HANDLING EQUIPMENT SOLUTION

- Solacom Guardian Host Equipment at TierPoint and MidCon Data Centers Successfully Processed Test Calls received through NGA 911 ESInet
 - Completed
- Training PSAP Equipment
 - ACOG 4-Position Training PSAP is fully functional and has been set up in the Training Room in preparation for Dispatcher Training.
- PSAP Training & Installation
 - Network Routers for PSAP Cut Groups 1, 2, and 3 have been installed and successfully tested.
 - Dispatcher and Certified Training Officer (CTO) has been completed for PSAP Cut Group 1.
 - Installation and cutover for PSAP Cut Group 1 will begin April 12, 2022, with El Reno being the first PSAP to cut to the new NGA 911 Emergency Services IP network (ESInet), Next Generation Core Services (NGCS), and Solacom Guardian Call Handling System.

ACTION REQUESTED:

For information only.