



REGIONAL PLANNING AND **ADVISORY COMMITTEE**

association of central oklahoma governments

4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

AGENDA:

TUESDAY, SEPTEMBER 13, 2022, AT 9:30 A.M.



THE 9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS WILL HOLD A REGULAR MEETING ON TUESDAY, SEPTEMBER 13, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

PLEASE NOTIFY ACOG AT 405-234-2264 (TDD/TTY CALL 7-1-1 STATEWIDE OR EMAIL title.vi@acogok.org) BY NOON MONDAY, SEPTEMBER 12, IF YOU REQUIRE ACCOMMODATIONS PURSUANT TO THE AMERICANS WITH DISABILITIES ACT OR SECTION 504 OF THE REHABILITATION ACT.

AGENDA

1. CALL TO ORDER ([ATTACHMENT 1](#))
2. APPROVAL OF JUNE 7, 2022, MINUTES ([ATTACHMENT 2](#)) *Action requested.*
3. ITEMS FOR INFORMATION ONLY
 - A. NG9-1-1 Status Update – Progress Report of Vendor Deliverables and Project Implementation Timeline: Brent Hawkinson, Director of 9-1-1 & Public Safety
 - B. Current 9-1-1 Technical Systems Projects: Chris Camp, 9-1-1 Systems Support Manager
 1. NGA 911 Preparation/Status
 2. Solacom Preparation/Status
 - C. 9-1-1 Training/Schedule: Robin Murray, 9-1-1 Institute Programs Manager
 1. Communications Center Supervisor Class 9/14 – 9/16
 2. PST1 Class 10/10-10/14
 3. Managing Different Generations Class 11/17
 4. Basic Dispatch Refresher Class (NEW) 12/15
 5. Training and Re-Training for NG911 Implementation. TBA
 6. ALI Refresh and NG911. TBA
 - D. Recent 9-1-1 GIS (Geographical Information Systems) Activities: Tanner Jones, 9-1-1 GIS Manager
 1. NGA 911 GIS Preparation/Status
 2. Solacom GIS Preparation/Status
4. ECC UPDATES – ECC Members
5. NEW BUSINESS
6. ADJOURN

NEXT MEETING:

Tuesday, December 6, 2022, 9:30 a.m.

ATTACHMENT 1

REGIONAL PLANNING AND ADVISORY COMMITTEE MEMBERS

CITY/ORGANIZATION	MEMBERS	JOB TITLE
BETHANY PD	Chad Meek ----- Kyle Hayes	Deputy Chief ----- Communications Supervisor
BLANCHARD	Robert Floyd	City Manager
CANADIAN COUNTY SHERIFF'S OFFICE	Cindy Bowers	Communications Supervisor
CLEVELAND COUNTY SHERIFF'S OFFICE	Lt. Greg Couch ----- Caitlin Noel	Supervisor ----- Communications Supervisor
DEL CITY	Marvin Stanford ----- Steven Robinson	Communication Supervisor ----- Acting Police Chief
EDMOND EOC	Christie Jaggi ----- Ben Curry	Manager ----- Training Coordinator
EL RENO	Paul Ratliff ----- Jodi Baeriswyl	Lieutenant ----- Communications Supervisor
EMSA	Frank Gesh	N/A
GUTHRIE	Chief Don Sweger ----- Shelly Clemons	Police Chief ----- Communications Supervisor
LEXINGTON POLICE DEPT	Deanna Moore	Chief of Police
LOGAN COUNTY POLICE	Troy Dykes ----- Mary Polly	Undersheriff ----- Communications Supervisor
MIDWEST CITY	Becky Bruce ----- Sherri Strong	Communications Supervisor ----- Communications Supervisor
MOORE	Tammy Koehn	ECC Manager
MUSTANG	Jana Brence	Communications Supervisor
NEWCASTLE	Amber Baker	Supervisor

NICHOLS HILLS	Steven Cox ----- Shana Jones	Chief of Police ----- Communications Supervisor
NOBLE	Tara Alexander Leshar	Communication Supervisor
NORMAN	Russell Anderson	N/A
OKLAHOMA COUNTY SHERIFF	Jill Stover	Communication Supervisor
OU POLICE DEPARTMENT	Matt Robinson	Lead Police Communication Officer
SLAUGHTERVILLE	Marsha Blair	Town Administrator
THE VILLAGE	Russ Landon ----- Nikki Brandon	Deputy Police Chief ----- Communications Supervisor
TUTTLE POLICE/FIRE	M. Scott	Assistant Police Chief
WARR ACRES POLICE /FIRE	Tischia Guthrie	Communications Supervisor
YUKON	Major Matt Fairchild ----- Kelli Reese	Major/Training Supervisor ----- Communications Supervisor

ATTACHMENT 2

SUBJECT:

MINUTES OF THE 9-1-1 REGIONAL PLANNING AND ADVISORY COMMITTEE

DATE:

JUNE 7, 2022

The regular meeting of the 9-1-1 Regional Planning and Advisory Committee (RPAC) was convened at 9:30 a.m., on June 7, 2022 at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Boulevard, Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING

Brent Hawkinson

ENTITY/AGENCY

9-1-1 Division Director

PRESENT

Chief Marven Stanford
Christie Jaggi
Ben Curry
Becky Bruce
Tara Alexander
Russell Anderson
Jill Stover
Chief Russ Landon
Nikki Braden
Major Matt Fairchild

Del City Police Department
Edmond EOC
Edmond EOC
City of Midwest City
City of Noble
City of Norman
Oklahoma County Sheriff
City of The Village
City of The Village
City of Yukon

GUEST

Karyn Henry, J.D.

Mission Critical Partners

STAFF

Robin Murray
Kristin Gonul
Chris Camp
Ben Bailey
Kale Littlefield
Adrian Lamoreux
Tanner Jones
Rachel Phillips
Giovanni Penna
Rayyan Aldossary
Shana Sapp
Jimmy Smith

9-1-1 Institute Programs Manager
9-1-1 Institute Education Coordinator
9-1-1 Systems Support Manager
9-1-1 System Specialist II
9-1-1 System Specialist III
9-1-1 System Specialist
9-1-1 GIS Manager
9-1-1 GIS Specialist
9-1-1 GIS Specialist II
9-1-1 GIS Technician
9-1-1 Administrative Assistant
I.T. Operation Specialist

1. CALL TO ORDER

Brent Hawkinson called the meeting to order at 9:30 a.m.

2. APPROVAL OF MINUTES - REGULAR MARCH 1, 2022 MEETING

Marven Stanford made a motion to approve the March 1, 2022 minutes with the amendment. Becky Bruce seconded the motion. The motioned carried unanimously.

3. NG9-1-1 STATUS UPDATE – PROGRESS REPORT ON VENDOR DELIVERABLES AND PROJECT IMPLEMENTATION TIMELINE

Mr. Hawkinson introduced Karyn Henry, J.D., Communications Consultant for Mission Critical Partners, who gave an NG9-1-1 Implementation Status Update that can be viewed here: https://www.acogok.org/wp-content/uploads/2022/09/911-ACOG-RPAC-Meeting_NG911-Update-06072022-FINAL.pptx

Mr. Hawkinson said ACOG has given NGA till June 9, 2022 to deliver proof of cure, then staff will have 10 business days to work on the system. Becky Bruce asked how the ECCs will be notified after the 10-day period. Mr. Hawkinson said if there is any failure during the 10-day time, ACOG will issue a termination letter to NGA and proceed with other options. He said the money staff has invested with NGA for year one would be recovered. Russell Anderson asked if moving back to AT&T would require approval from the 9-1-1 ACOG Board. Mr. Hawkinson said there are several options that will be presented to the Board at the June 30, 2022 9-1-1 ACOG Board meeting. Matt Fairchild asked if there will be new training. Robin Murray said the training will be the same Call-Handling Solution and will stay with Solacom.

4. CURRENT 9-1-1 TECHNICAL SYSTEMS PROJECTS

Chris Camp said the El Reno ECC has been installed and is able to make legacy transfers in and out. He said there is a certified tech available to install and maintain the system and that staff is working with NGA on redundancy testing.

5. UPDATE ON 9-1-1 TRAINING AND UPCOMING INSTITUTE CLASSES AND OTHER TRAINING NEEDS

Robin Murray said the Solacom Call-Handling training is going well and will be adjusted depending on the outcome with NGA. She said staff has put off training for a year due to the delays with NGA. She said that two PST1 classes are scheduled for the week of August 8, 2022 and the week of October 10, 2022. She said there will be an APCO Communication Center Supervisor class September 14-16, 2022. She said there will also be two Active Assailant classes on July 15, 2022 and August 1, 2022 at the ACOG building. She said the classes will be listed on the ACOG website and to email her for enrollment.

6. RECENT 9-1-1 GIS (GEOGRAPHICAL INFORMATION SYSTEMS) ACTIVITIES

Tanner Jones said NGA has the updated GIS files and the current dataset that matches the GIS SDE geodatabase. He said they have also provided the manual for the process of updating those files and how the NGA portal works with GIS files related to updating and maintaining that aspect of the system. He said NGA has also requested an additional pull of what AT&T is calling an enhanced TN extract. He said in the past years staff has purchased our Emergency Waring Call Database (EWCD) and this year AT&T has decided that since they now own the database that was previously held by Intrado, that they withheld some attributes that they will now charge for. He said staff is working with AT&T

to get that data so NGA will be able to load into their system. He said he will be sending out that EWCD data soon and, if anyone needs a copy, to let staff know.

Mr. Jones said GIS has been working with Solacom on the Guardian map updates, and staff went through the process of updating the data to the latest dataset so that it matches the ACOG SDE geodatabase just like NGA. He said they are currently upgrading the guardian map to version 8, and staff have been working with them on that the past week. He said another project that will help with the Solacom guardian maps is getting the address points from the "A" entities from GeoComm. He said GeoComm is in the process of adding in all our "A" entity address points, and there is some clean up and corrections that need to be done, but the bulk of the points are now coming into the GIS database. He said the GIS data to the GIS PSAP contacts was pushed out last night, and if anyone needs GIS data, to please let him know. He reminded the committee that staff will continue the normal address requests, MSAG information updates, road additions and changes, and subdivision requests, and if anyone has any updates or changes needed for GIS, to please let staff know.

7. ECC UPDATE

Chief Marven Stanford said Del City is fully staffed.

Russell Landon said The Village is fully staffed. He said The Village is looking for suggestions for dispatcher recognition and that The Village is looking for vendors for console replacement.

Becky Bruce said Midwest City has two dispatchers in training and two dispatcher openings. She said the office will be upgrading the floors and have installed new radio systems.

Christie Jaggi said Edmond has three open positions. She said there has been a drop in applications and that Edmond is utilizing social media to help increase recruiting efforts. She said that on July 1, 2022, Ben Curry will be over Training and Compliance.

Jill Stover said Oklahoma County is fully staffed with two in training.

Major Matt Fairchild said Yukon has one opening and is in the process of upgrading their radio console.

Russell Anderson said Norman is down five dispatchers. He said due to the lengthy process for completed background checks, Norman will be moving to Guardian Alliance for background checks. He said Norman is looking to break ground on the new building location by the end of the year.

Tara Alexander said Noble has postponed the move to the new fire station due to bidding issues. She said the dispatch remodel has also been postponed.

8. NEW BUSINESS

9. ADJOURN

There being no further business to discuss, the meeting adjourned at 10:50 a.m.