



ASSOCIATION OF
CENTRAL OKLAHOMA
GOVERNMENTS



911 ACOG BOARD OF DIRECTORS



Chair

Rod Cleveland
Cleveland County Commissioner

Vice-Chair

Carrie Blumert
Oklahoma County Commissioner

Secretary/Treasurer

Phil Freeman
Noble Mayor

Executive Director

Mark W. Sweeney, AICP

AGENDA: THURSDAY
OCTOBER 27, 2022
1 P.M.

Association of Central Oklahoma Governments

4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS (911 ACOG BOD) WILL HOLD A REGULAR MEETING ON THURSDAY, OCTOBER 27, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org) by 5 p.m. Monday, October 24, if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA

1. CALL TO ORDER ([ATTACHMENT 1](#))
2. APPROVAL OF SEPTEMBER 29, 2022, MINUTES ([ATTACHMENT 2](#))
3. COMMUNICATIONS:
 - A. CHAIRPERSON'S REPORT
 - B. EXECUTIVE DIRECTOR'S REPORT
4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

BEGINNING OF CONSENT DOCKET

5. APPROVAL OF THE CONSENT DOCKET:

INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

CONSENT DOCKET ITEM:

- A. Finance Report – September 2022 Claims: Deborah Cook, CPA, Finance Director ([ATTACHMENT 5-A](#)) *Action requested.*

END OF CONSENT DOCKET

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION:

- A. Annual 911 ACOG Audit Report for FY 2021: Deborah Cook, CPA, Finance Director ([ATTACHMENT 6-A](#)) *Action requested.* (Tabled Item)
- B. Renewal of the AT&T Switched Ethernet (ASE) Services Agreement: Brent L. Hawkinson, Director of 911 & Public Safety ([ATTACHMENT 6-B](#)) *Action requested.*
- C. NG911 Implementation Status Report: Brent L. Hawkinson, Director of 911 & Public Safety and Karyn Henry, J.D., Mission Critical Partners (MCP) Communications Consultant ([ATTACHMENT 6-C](#)) *For information only.*
- D. **Executive Session:** Chair Rod Cleveland - *Action requested:* Motion to enter executive session for the purpose of discussing the likely possibility of litigation concerning the cancellation of the contract between 911 ACOG and NGA 911.
- E. **Action from Executive Session:** Chair Rod Cleveland - *Action requested:* As desired by the Board of Directors.

7. **GENERAL STATUS REPORT:** Brent Hawkinson, Director of 911 & Public Safety *For information only.*

8. NEW BUSINESS

9. ADJOURN

NEXT MEETING:

Thursday, November 17, 2022, 1 p.m.

ATTACHMENT 1

911 ACOG BOARD OF DIRECTORS

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA (1)	Hon. James Woodard Mayor	Hon. Marcus Woodard Vice-Mayor
BETHANY (9)	Hon. Nikki Lloyd Mayor	Hon. Kathy Larsen Councilmember
		Hon. Chris Powell Vice-Mayor
BLANCHARD (4)	Hon. Chuck Kemper City Councilmember	Hon. Eddie Odie Mayor
		Hon. Joe Davis Councilmember
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee
CHOCTAW (5)	Hon. Chad Williams Councilmember	Hon. Jeannie Abts Councilmember
DEL CITY (9)	Hon. Floyd Eason Mayor	Hon. Pam Finch Vice-Mayor
		Hon. Michael Dean Councilmember
EDMOND (33)	Hon. Josh Moore Councilmember	Hon. Darrell Davis Mayor
EL RENO (8)	Hon. Matt White Mayor	Hon. Steve Jensen Councilmember
FOREST PARK (1)	No Designee	No Designee
GUTHRIE (5)	Hon. Steven J. Gentling Mayor	Hon. Jeff Taylor Councilmember
HARRAH (3)	Hon. Tim Rudek Councilmember	Hon. Chris Lally Councilmember
JONES CITY (2)	Hon. Ray Poland Mayor	Hon. Missy Wilkinson Vice-Mayor
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer
LEXINGTON (1)	Hon. Mike Donovan Councilman	Hon. Max Punneo Vice- Mayor
LUTHER (1)	Hon. Terry Arps Mayor	Hon. Joshua Rowton Trustee
		Hon. Carla Caruthers Trustee

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor
MIDWEST CITY (24)	Hon. Matt Dukes Mayor	Hon. Pat Byrne Vice-Mayor
		Hon. Rick Favors Councilmember
MOORE (25)	Hon. Mark Hamm Councilmember	Hon. Glenn Lewis Councilmember
		Any Moore Councilmember
MUSTANG (9)	Hon. Brian Grider Mayor	Hon. Michael Ray Councilmember
NEWCASTLE (5)	Hon. Marci White Councilmember	Hon. Mike Fullerton Vice-Mayor
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Mayor	No Designee
NICOMA PARK (2)	Hon. Mark Cochell Mayor	Hon. Mike Czerczyk Vice-Mayor
NOBLE (3)	Hon. Phil Freeman Mayor	Hon. George Schmerer Councilmember
NORMAN (38)	Hon. Larry Heikkila Mayor	Hon. Stephen Holman Councilmember
PIEDMONT (3)	No Designee	Hon. Melissa Ashford Councilmember
		Hon. Austin Redus Councilmember
SLAUGHTERVILLE (2)	Hon. John Koehler Trustee	Hon. Eugene Dickson Mayor
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee
SPENCER (2)	Hon. Frank Calvin Mayor	Hon. John Scalan Vice-Mayor
		Hon. Kerry Andrews Councilmember
THE VILLAGE (4)	Hon. Sonny Wilkinson Mayor	Hon. Wynter Griffis Vice-Mayor
		Hon. Sean Cummings Councilmember

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
TUTTLE (3)	Hon. Mary Smith Vice-Mayor	Hon. Austin Hughes Councilmember
VALLEY BROOK (1)	No Designee	No Designee
WARR ACRES (5)	Hon. Jim Mickley Mayor	Hon. Roger Godwin Councilmember
		Hon. John Knipp Councilmember
WOODLAWN PARK (1)	Hon. Jim Gilbert Mayor	No Designee
YUKON (11)	Hon. Shelli Selby Mayor	Hon. Jeff Wootton Vice- Mayor
CANADIAN COUNTY (3)	Hon. Marc Hader Commissioner	Hon. Jack Stewart Commissioner
		Hon. David Anderson Commissioner
CLEVELAND COUNTY (6)	Hon. Rod Cleveland Commissioner	Hon. Darry Stacy Commissioner
		Hon. Harold Haralson Commissioner
LOGAN COUNTY (14)	Hon. Kody Ellis Commissioner	Hon. Marven Goodman Commissioner
		Hon. Monty Piearcy Commissioner
OKLAHOMA COUNTY (9)	Hon. Carrie Blumert Commissioner	Hon. Brian Maughan Commissioner
		Hon. Kevin Calvey Commissioner



SUBJECT:

MINUTES OF THE 911 ACOG BOARD OF DIRECTORS MEETING

DATE:

September 29, 2022

The regular meeting of the 911 Association of Central Oklahoma Governments Board of Directors was convened at 1:02 p.m. on September 29, 2022, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

CHAIR - PRESIDING

Hon. Rod Cleveland, Commissioner

ENTITY/AGENCY

Cleveland County

BOARD MEMBERS PRESENT

Hon. James Woodard, Mayor
Hon. Nikki Lloyd, Mayor
Hon. Chuck Kemper, Councilmember
Hon. Josh Moore, Councilmember
Hon. Steven J. Gentling, Mayor
Hon. Tim Rudek, Councilmember
Hon. Ray Poland, Mayor
Hon. John Kenney, Mayor
Hon. Ronald Dumas, Mayor
Hon. Matt Dukes, Mayor
Hon. Mark Hamm, Councilmember
Hon. Brian Grider, Mayor
Hon. Gene C. Reid, Councilmember
Hon. E. Peter Hoffman Jr., Mayor
Hon. Phil Freeman, Mayor
Hon. Larry Heikkila, Mayor
Hon. John Koehler, Trustee
Hon. Sonny Wilkinson, Mayor
Hon. John Knipp, Councilmember
Hon. Shellie Selby, Mayor
Hon. Marc Hader, Commissioner

Arcadia
Bethany
Blanchard
Edmond
Guthrie
Harrah
Jones City
Lake Aluma
Meridian
Midwest City
Moore
Mustang
Newcastle
Nichols Hills
Noble
Norman
Slaughterville
The Village
Warr Acres
Yukon
Canadian County

BOARD MEMBERS ABSENT

Hon. Tom Trello, Vice-Mayor
Hon. Chad Williams, Councilmember
Hon. Floyd Eason, Mayor
Hon. Matt White, Mayor
No Designee
Hon. Mike Donovan, Councilmember
Hon. Terry Arps, Mayor
Hon. Mark Cochell, Mayor
Hon. Melissa Ashford, Councilmember
Hon. Kathy Jordan, Trustee
Hon. Frank Calvin, Mayor

Cedar Valley
Choctaw
Del City
El Reno
Forest Park
Lexington
Luther
Nicoma Park
Piedmont
Smith Village
Spencer

BOARD MEMBERS ABSENT (Cont.)

Hon. Mary Smith, Vice-Mayor	Tuttle
No Designee	Valley Brook
Hon. Jim Gilbert, Mayor	Woodlawn Park
Hon. Kody Ellis, Commissioner	Logan County
Hon. Carrie Blumert, Commissioner	Oklahoma County

GUESTS

Pete White, Attorney	ACOG Legal Counsel
David Jones	Mission Critical Partners (MCP), Senior Vice President, Stratgic Accounts

STAFF

Mark W. Sweeney
 Brent Hawkinson
 John M. Sharp
 Debbie Cook
 Rachel Meinke
 Beverly Garner
 Shana Sapp

POSITION

Executive Director
 911 & Public Safety Director
 Deputy Director
 Finance Director
 Public Information Director
 Executive Assistant
 911 Administrative Assistant

MINUTES

1. CALL TO ORDER

Presiding Chair Rod Cleveland called the meeting to order at 1:00 p.m. A quorum was present.

2. APPROVAL OF AUGUST 25, 2022 MINUTES - REGULAR MEETING

Director Josh Moore made a motion to approve the August 25, 2022, minutes. Director John Koehler seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

- A. CHAIRPERSON’S REPORT - None
- B. EXECUTIVE DIRECTOR’S REPORT - None

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

None

5. CONSENT DOCKET

Chair Cleveland presented the Consent Docket, saying if Item 5-A does not meet with the approval of all Board of Directors, it will be heard in regular order.

- A. Finance Report - Authorization of Payments of August 2022 Claims

Director Ray Poland made a motion to approve the item under the consent docket. Director Steven Gentling seconded the motion. The motion carried unanimously.

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOARD OF DIRECTORS ACTION

A. Consideration of the Intrado 911 System Annual Maintenance and Support Agreement

Brent Hawkinson said the current Intrado 911 System Annual Maintenance and Support Agreement for the Viper Call Handling system expires October 31, 2022. He said 911 ACOG has awarded a contract to Solacom for a new 911 Call Handling System, and a Transitional Support Agreement with Intrado is required. He said the total cost of services provided by this agreement is \$103,294.20 and will extend from November 1, 2022 through October 31, 2023, with a 30-day termination clause.

Director Terry Arps made a motion to authorize the Executive Director to enter into contract negotiations with Intrado for 911 System Annual Maintenance and Support Services for a term extending from November 1, 2022 through October 31, 2023, with a 30-day Termination Clause for an amount not to exceed \$103,294.20. Director Nikki Lloyd seconded the motion. The motion passed unanimously.

B. Annual Renewal of the Tierpoint Master Services Agreement for Data Center Services

Mr. Hawkinson said the renewal of the second year of the 36-month TierPoint Master Services Agreement secures additional Data Center Services to accommodate the new NGA 911 Call Routing and Solacom Call Handling vendor solutions. The total cost of services provided by the agreement for the second year is \$70,988.00.

Director Larry Heikkila made a motion authorize the Executive Director to renew the second year of the 36-month contract with TierPoint to begin October 1, 2022, through September 30, 2023, with the second year costs not to exceed \$70,988.00. Director Josh Moore seconded the motion. The motion passed unanimously.

C. Annual 911 ACOG Audit Report for FY 2021

Deborah Cook said the audit could not be completed for today because it is still in the reviewing process due to unforeseen circumstances. Chair Cleveland suggested that the item be tabled. Director Phil Freeman moved to table the agenda item to the October 27 Board meeting. Director John Koehler seconded the motion. The motion carried unanimously.

D. NG911 Implementation Status Report

David Jones highlighted the current issues as detailed in the agenda memorandum regarding the NGA 911 Call Routing Solution and the Solacom Call Handling Solution. He said 38 of the 42 tests have passed and Mission Critical Partners (MCP) will be performing another test on October 4, 2022. Mr. Hawkinson added that this test will be a pass/fail scenario for the vendors.

Director Ray Poland asked what progress has been made to resolve the issues from June. Mr. Hawkinson said there were two separate tests on September 12 and September 22, where both vendors were given an opportunity to make configurations changes during the testing phase. Mr. Jones added that staff will not move forward until all 42 test cases have successfully passed.

Mr. Sweeney said progress has been made with the vendors and the upcoming test on October 4, 2022 will determine what decisions will be made going forward. Director Matt Dukes asked what are some of the issues that staff is having. Mr. Hawkinson said there are issues with the text and wireless routing, and live 911 test calls that have failed to populate the location data. He said ACOG will not release a system that is not 100 percent active.

Director Dukes asked if there were program or switching issues. Mr. Hawkinson said it is mostly an in-the-cloud issue. Mr. Jones said the test cases that remain outstanding are test call delivery, GIS data and validation errors, and map plotting issues. He said those will need to be resolved by October 4.

Director Koehler asked if the fault points have been identified yet. Mr. Jones said the fault points have been identified and will be tested on October 4. Director Poland asked what type of GPS system will be used for the testing. Mr. Hawkinson said staff will continue to use GeoComm for database service. Director Mark Hamm asked what type of relationship the two vendors have. Mr. Hawkinson said both vendors are working well together and that NGA 911 has reached out to Solacom for test collaboration.

7. GENERAL STATUS REPORT

911 OPERATIONS:

Solacom Guardian: 911 technical staff has made final preparations for the Solacom Guardian 911 Call Taking System installation and cut-live for the ECCs in Cut Group 1 – El Reno, Mustang, and Yukon. ECC Cutover Start Date to be determined.

911 GIS:

Solacom Guardian Maps: 911 GIS has completed the Guardian Map Data Accuracy and Update Process with Solacom, making the map ready for deployment and use with each ECC Cutover.

OKLAHOMA 911 INSTITUTE:

APCO Public Safety Telecommunicator I – October 10 through 14, 2022. The Public Safety Telecommunicator Course may be used for new-hire and existing employee training.

ECC CALL VOLUME STATISTICS:

Monthly ECC Call Volume Statistics are available for the Directors at the front table.

8. NEW BUSINESS

Chair Cleveland asked if there was any new business to discuss. No new business was presented.

9. ADJOURN

There being no further business to discuss, Chair Cleveland adjourned the meeting at 1:35 p.m.

ADOPTED THIS 27th DAY OF OCTOBER 2022.

CHAIR

SECRETARY/TREASURER

CONSENT DOCKET





ATTACHMENT 5-A

SUBJECT:

FINANCE REPORT - SEPTEMBER 2022 CLAIMS

DATE:

OCTOBER 27, 2022

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

In accordance with the revised ACOG claims list process, September claims were paid biweekly during the month. A copy of the [claims](#) list for payments made during September is included for ratification. The September cash status report is also included for information.

ACTION REQUESTED:

Motion to ratify payment of all claims paid during the month of September 2022.

In accordance with the revised claims process, this list of claims paid in September is offered for the Board of Directors to ratify.

9-1-1 Operating/Maintenance

AT&T (Network, Database)	\$ 36,239.08	
AT&T (Tribbey Circuit)	90.00	
AT&T (Service - Help Desk iPads)	205.36	
Cox Communications	26,785.18	
Dobson Telephone	280.00	
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)	5,514.00	
Hinton Telephone Company	246.20	
Insurica (Auto Insurance)	4,753.00	
Language Line	1,412.66	
Logix Communications	199.32	
MIDCON Recovery Solutions, LLC (Maintenance)	4,410.00	
Mission Critical Partners, LLC	44,114.66	
Oklahoma Communication Systems	374.65	
Oklahoma County Public Building Authority	1,761.80	
Pioneer Telephone (9-1-1 Trunks)	200.27	
Pioneer Long Distance (Meet Point El Reno to Newcastle)	259.00	
Pottawatomie Telephone Co (Tribbey Circuits)	110.60	
TierPoint Oklahoma, LLC (Maintenance)	5,915.69	
WEX Fleet Services	82.38	
Windstream	<u>81.76</u>	
<i>Total 9-1-1 Operating/Maintenance</i>		<u>133,035.61</u>
Total September Claims		<u><u>\$ 133,035.61</u></u>

ATTEST:

CHAIRMAN

SECRETARY/TREASURER

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
 CASH STATUS REPORT
 FOR THE MONTH ENDED SEPTEMBER 30, 2022

	<u>OPERATING ACCOUNT</u>	<u>SAVINGS ACCOUNT</u>	<u>TOTAL</u>
Beginning Balance <i>September 1, 2022</i> <i>Cash on Deposit</i>	<u>\$ 9,492,399.61</u>	<u>\$ 12,031,602.98</u>	<u>\$ 21,524,002.59</u>
Cash Receipts			
Fee Income - Wireline	\$ 15,123.59	\$ -	\$ 15,123.59
Fee Income - OTC	477,679.60	-	477,679.60
Contracts	-	-	-
Transfers of Funds	8,468,395.02	-	8,468,395.02
Interest/Dividend Earned	-	398.75	398.75
Miscellaneous	-	-	-
Total Cash Receipts	<u>\$ 8,961,198.21</u>	<u>\$ 398.75</u>	<u>\$ 8,961,596.96</u>
Cash Disbursements			
Claims/Operating Expense	\$ 133,035.61	\$ -	\$ 133,035.61
9-1-1 Fund Disbursement	-	-	-
OTC Service Fees Disb	131,700.03	-	131,700.03
Transfers of Funds	-	8,468,395.02	8,468,395.02
Miscellaneous	435.88	-	435.88
Total Cash Disbursements	<u>\$ 265,171.52</u>	<u>\$ 8,468,395.02</u>	<u>\$ 8,733,566.54</u>
Ending Balance <i>September 30, 2022</i> <i>Cash on Deposit</i>	<u><u>\$ 18,188,426.30</u></u>	<u><u>\$ 3,563,606.71</u></u>	<u><u>\$ 21,752,033.01</u></u>

**9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES
SEPTEMBER 2022**

Bethany	\$	4,011.22
Cleveland County		4,399.43
Del City		4,381.54
Edmond		21,672.14
El Reno		5,262.30
Guthrie		6,673.38
McClain County*		7,151.14
Midwest City		11,458.03
Moore		12,180.36
Mustang		4,029.91
Newcastle		2,127.26
Nichols Hills		745.40
Noble		1,464.55
Norman		23,386.54
Oklahoma County		10,473.11
The Village		1,881.18
Tuttle		1,418.24
Warr Acres		2,094.86
Yukon		<u>6,889.44</u>
Total Disbursements	\$	<u><u>131,700.03</u></u>

*McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION





ATTACHMENT 6-A

SUBJECT:

ANNUAL 911 ACOG AUDIT REPORT FOR FY 2021

DATE:

OCTOBER 27, 2022

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

This item was tabled from the September 29 Board meeting to the October 27 meeting for Board consideration.

The accounting firm Arledge & Associates, P.C. has completed its audit of the 911 Association of Central Oklahoma Governments' financial statements for the fiscal year ending June 30, 2021. Jake Winkler, a representative from Arledge & Associates, P.C., will be present at the Board of Directors meeting on October 27, 2022, to answer any questions.

The direct link to the audit report is:

<https://www.acogok.org/wp-content/uploads/2022/10/FY21-9-1-1-ACOG-Report-FINAL-SIGNED.pdf>

The audit communication letter can be found at:

<https://www.acogok.org/wp-content/uploads/2022/10/FY-21-9-1-1-ACOG-Required-Audit-Communication-Letter.pdf>

ACTION REQUESTED:

Motion to receive the FY 2021 Audit Report of the 9-1-1 Association of Central Oklahoma Governments.



SUBJECT:

RENEWAL OF THE AT&T SWITCHED ETHERNET (ASE) SERVICES AGREEMENT

DATE:

OCTOBER 27, 2022

FROM:

BRENT HAWKINSON

Director of 911 & Public Safety

INFORMATION:

The renewal of the second year of the 36-Month AT&T Switched Ethernet Services Agreement (November 1, 2022, through October 31, 2023) secures Metro-E Service from AT&T and is the 911 ACOG Primary Network for 911 Call Delivery to the ECCs. The total cost of services provided by the agreement for the second year is \$99,447.00.

ACTION REQUESTED:

Motion to authorize the Executive Director to renew the second year of the 36-month contract with AT&T to begin November 1, 2022, through October 31, 2023, with the second year costs not to exceed \$99,447.00.



SUBJECT:
NG911 IMPLEMENTATION STATUS REPORT

DATE:
OCTOBER 27, 2022

FROM:

BRENT HAWKINSON
Director of 911 & Public Safety

and

KARYN HENRY, J.D.
Mission Critical Partners (MCP)
Communications Consultant

INFORMATION:

NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 911 staff and our vendors are making with implementing the NG911 Program.

As successful implementation is contingent on ensuring the system is 100 percent ready to support a live 911 Call Environment, the 911 staff remained optimistic for the MCP-facilitated Final Testing with 911 Staff, NGA 911, and Solacom on October 4, 2022. Additional demonstrations of repeated failures and inconsistent successes were observed; therefore, next steps are being considered for advancement of the Call Routing (Part A) and Call Handling (Part B) Solutions.

Along with David Jones, Mission Critical Partners (MCP) Senior Vice President, Strategic Accounts, and MCP Client Relationship & Project Manager, Heidi Hieserich, MCP Communications Consultant, Karyn Henry, will be presenting the 911 ACOG Next Generation 911 Project Summary.

ACTION REQUESTED:

For information only.