

911 ACOG BOARD OF DIRECTORS

Chair

Rod Cleveland

Cleveland County Commissioner

Vice-Chair

Carrie Blumert

Oklahoma County Commissioner

Secretary/Treasurer

Phil Freeman

Noble Mayor

Executive Director

Mark W. Sweeney, AICP

THURSDAY

MAY 25, 2023

1 D M

KON'S BEST

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS (911 ACOG BOD) WILL HOLD A REGULAR MEETING ON THURSDAY, MAY 25, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org) by 5 p.m. Monday, May 22, if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA -

- 1. CALL TO ORDER (ATTACHMENT 1)
- 2. APPROVAL OF THE MINUTES: APRIL 27, 2023 (ATTACHMENT 2)
- 3. COMMUNICATIONS:
 - A. CHAIRPERSON'S REPORT
 - B. EXECUTIVE DIRECTOR'S REPORT
- 4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

BEGINNING OF CONSENT DOCKET -

5. APPROVAL OF THE CONSENT DOCKET:

INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

CONSENT DOCKET ITEM:

A. Finance Report - April 2023 Claims: Deborah Cook, CPA, Finance Director (ATTACHMENT 5-A) Action requested.

END OF CONSENT DOCKET -

- 6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION:
 - A. Election of FY 2024 911 ACOG Board Officers: Mark W. Sweeney, AICP, Executive Director (ATTACHMENT 6-A) Action requested.
 - B. FY 2024 911 ACOG Board of Directors Official Custodians' Resolution Banking Signatures: Deborah Cook, CPA, Finance Director (ATTACHMENT 6-B) Action requested.
 - C. Renewal of GeoComm Agreement for 911 GIS Data Support: Brent L. Hawkinson, 911 & Public Safety Director (ATTACHMENT 6-C) Action requested.
 - D. Renewal of the 911 Professional Services Contract Between the City of Oklahoma City and 911 ACOG: Brent L. Hawkinson, 911 & Public Safety Director (ATTACHMENT 6-D) Action requested.
 - E. NG911 Status Update Progress Report on Vendor Deliverables and Project Timeline Brent Hawkinson, 911 & Public Safety Director, and Karyn Henry, J.D. Mission Critical Partners (MCP) Communications Consultant (ATTACHMENT 6-E) For information only.

- 7. **GENERAL STATUS REPORT**: Brent Hawkinson, 911 & Public Safety Director *For information only.*
- 8. NEW BUSINESS
- 9. ADJOURN

NEXT MEETING:

Thursday, June 29, 2023, 1 p.m.

ATTACHMENT 1

911 ACOG BOARD OF DIRECTORS

CITY/ORGANIZATION	MEMBERS	ALTERNATES	
ARCADIA (1)	Hon. James Woodard Mayor	Hon. Marcus Woodard Vice-Mayor	
	Hon. Nikki Lloyd	Hon. Chris Powell Vice-Mayor	
BETHANY (9)	Mayor	Hon. Kathy Larsen Councilmember	
DI ANGUARD (A)	Hon. Chuck Kemper	Hon. Eddie Odie Mayor	
BLANCHARD (4)	City Councilmember	Hon. Joe Davis Councilmember	
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee	
CHOCTAW (5)	Hon. Cody Brewer Councilmember	Hon. Chad Allcox Mayor	
DEL CITY (9)	Hon. Floyd Eason	Hon. Pam Finch Vice-Mayor	
DEL CITY (9)	Mayor	Hon. Michael Dean Councilmember	
EDMOND (33)	Hon. Barry Moore Councilmember	Hon. Darrell Davis Mayor	
EL RENO (8)	Hon. Amy Neathery	Hon. David Black Councilmember	
	Councilmember	Hon. Steve Jensen Mayor	
	Hon. Rashanna Baker	Hon. Stephen Miller Trustee	
FOREST PARK (1)	Trustee	Hon. George H. Smith Mayor	
GUTHRIE (5)	Hon. Steven J. Gentling Mayor	Hon. Jeff Taylor Councilmember	
HARRAH (3)	Hon. Tim Rudek Councilmember	Hon. Jeff Brzozowski Councilmember	
JONES CITY (2)	No Designee	Hon. Missy Wilkinson Vice-Mayor	
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer	
LEXINGTON (1)	Hon. Mike Donovan Councilmember	Hon. Max Punneo Vice-Mayor	

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES	
LUTHER (1)	Hon. Terry Arps Mayor	Hon. Joshua Rowton Trustee	
	,	Hon. Carla Caruthers Trustee	
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor	
	Hon. Matt Dukes	Hon. Pat Byrne Vice-Mayor	
MIDWEST CITY (24)	Mayor	Hon. Rick Favors Councilmember	
MOORE (25)	Hon. Mark Hamm	Hon. Glenn Lewis Mayor	
	Councilmember	Any Moore Councilmember	
MUSTANG (9)	Hon. Brian Grider Mayor	Hon. James Wald Councilmember	
NEWCASTLE (5)	Hon. Marci White Councilmember	Hon. Mike Fullerton Vice-Mayor	
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Councilmember	Hon. Sody Clements Vice-Mayor	
NICOMA PARK (2)	Hon. Mark Cochell Mayor	Hon. Mike Czerczyk Vice-Mayor	
NOBLE (3)	Hon. Phil Freeman Mayor	Hon. George Schmerer Councilmember	
NORMAN (38)	Hon. Larry Heikkila Mayor	Hon. Stephen Holman Councilmember	
PIEDMONT (3)	No Designee	Hon. Austin Redus Councilmember	
SLAUGHTERVILLE (2)	Hon. Leah Grady Trustee	Hon. Eugene Dicksion Trustee	
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee	
SPENCER (2)	Hon. Frank Calvin Mayor	Hon. Charmin Williams Vice-Mayor	
THE VILLAGE (4)	Hon. David Bennett	Hon. Sean Cummings Vice-Mayor	
	Councilmember	Hon. Melodie Moore Councilmember	

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES	
TUTTLE (3)	No Designee	Hon. Austin Hughes Councilmember	
VALLEY BROOK (1)	No Designee	No Designee	
	Hon. Roger Godwin	Hon. John Knipp Councilmember	
WARR ACRES (5)	Mayor	Hon. Mike Schmidt Vice-Mayor	
WOODLAWN PARK (1)	Hon. Jim Gilbert Mayor	No Designee	
YUKON (11)	Hon. Shelli Selby Mayor	Hon. Jeff Wootton Vice-Mayor	
	Hon. Tomas Manske	Hon. David Anderson Commissioner	
CANADIAN COUNTY (3)	Commissioner	Hon. Tracey Rider Commissioner	
CLEVELAND COUNTY (6)	Hon. Rod Cleveland Commissioner	Hon. Rusty Grissom Commissioner	
LOGAN COUNTY (14)	Hon. Mark Sharpton Commissioner	Hon. Monty Piearcy Commissioner	
OKLAHOMA COUNTY (9)	Hon. Carrie Blumert	Hon. Myles Davidson Commissioner	
	Commissioner	Hon. Brian Maughan Commissioner	

ATTACHMENT 2



SUBJECT:

MINUTES OF THE 911 ACOG BOARD OF DIRECTORS MEETING

DATE:

APRIL 27, 2023

The regular meeting of the 911 Association of Central Oklahoma Governments Board of Directors was convened at 1:07 p.m. on April 27, 2023, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING CHAIR ENTITY/AGENCY

Hon. Rod Cleveland, Commissioner Cleveland County

BOARD MEMBERS PRESENT

Hon. James Woodard, Mayor Arcadia Hon. Chuck Kemper, Councilmember Blanchard Hon. Cody Brewer, Councilmember Choctaw Hon. Josh Moore, Councilmember Edmond Hon. David Black, Vice-Mayor El Reno Hon. Steve Jensen, Mayor El Reno Hon. Steven J. Gentling, Mayor Guthrie Hon. Tim Rudek, Councilmember Harrah

Hon. Steve Jensen, Mayor

Hon. Steven J. Gentling, Mayor

Hon. Tim Rudek, Councilmember

Hon. John Kenney, Mayor

Hon. Terry Arps, Mayor

Hon. Matt Dukes, Mayor

Hon. Brian Grider, Mayor

Hon. Mike Fullerton, Vice-Mayor

Hon. Mark Cochell, Mayor

Hon. Phil Freemen, Mayor

Noble

Hon. Phil Freemen, Mayor

Hon. Larry Heikkila, Mayor

Hon. Shelli Selby, Mayor

Yukon

Larry Hone Marches Commissioners

Hon. Tomas Manske, CommissionerCanadian CountyHon. Mark Sharpton, CommissionerLogan CountyHon. Carrie Blumert, CommissionerOklahoma County

BOARD MEMBERS ABSENT

Hon. Nikki Lloyd, MayorBethanyHon. Tom Trello, Vice-MayorCedar ValleyHon. Floyd Eason, MayorDel CityNo DesigneeForest ParkHon. Missy Wilkinson, Vice-MayorJones City

Hon. Missy Wilkinson, Vice-Mayor Jones City
Hon. Mike Donovan, Councilmember Lexington
Hon. Ronald Dumas, Mayor Meridian

Hon. Mark Hamm, Councilmember Moore

Hon. E. Peter Hoffman Jr., Councilmember Nichols Hills

Hon. Austin Redus, CouncilmemberPiedmontHon. Eugene Dicksion, TrusteeSlaughtervilleHon. Kathy Jordan, TrusteeSmith Village

BOARD MEMBERS ABSENT (Cont.)

Hon. Frank Calvin, Mayor Hon. Mary Smith, Vice-Mayor Hon. Sonny Wilkinson, Mayor

No Designee

Hon. Roger Godwin, Mayor Hon. Jim Gilbert, Mayor

GUESTS

Pete White, Attorney Kency Duarte, Representative Jerry Steward, Attorney

David Jones, Senior V.P., Strategic Accounts

Hon. Jeff Caudill, Councilmember Hon. Rashanna Baker, Trustee Hon. Stephen Miller, Trustee Nikkiey Morton, Grant Administrator

Matt Sandridge, City Manager

Tim Young, Asst. City Manager Hon. Rob Jones, Councilmember

Michael Pearson, Citizen

STAFF

Mark W. Sweeney Brent Hawkinson Shana Sapp John M. Sharp Debbie Cook Rachel Meinke Jimmy Smith Beverly Garner Spencer Tuttle The Village Valley Brook Warr Acres Woodlawn Park

ACOG Legal Counsel
Arledge & Associates, P.C.
Assistant Attorney to Pete White
Mission Critical Partners (MCP)
Nicoma Park
Forest Park
Forest Park
Oklahoma City
El Reno
El Reno
Piedmont
Logan County

POSITION

Executive Director
911 & Public Safety Director
911 Administrative Assistant
Deputy Director
Finance Director
Public Information Director
IT Operation Specialist 1
Executive Assistant

MINUTES

1. CALL TO ORDER

Presiding Chair Rod Cleveland called the meeting to order at 1:07 p.m. A quorum was present.

2. APPROVAL OF MARCH 30, 2023 MINUTES - REGULAR MEETING

Director Josh Moore made a motion to approve the March 30, 2023 minutes. Director Steven Gentling seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

- A. CHAIRPERSON'S REPORT NONE
- B. EXECUTIVE DIRECTOR'S REPORT NONE

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

None

5. CONSENT DOCKET

Chair Cleveland presented the Consent Docket, saying if Item 5-A does not meet with the approval of all Board of Directors, it will be heard in regular order.

A. Finance Report - Authorization of Payments of March 2023 Claims

Director Phil Freeman made a motion to approve the item under the consent docket. Director Shelli Selby seconded the motion. The motion carried unanimously.

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOARD OF DIRECTORS ACTION

A. Annual 911 ACOG Audit Report for FY 2022

Kency Duarte from Arledge & Associates, P.C, highlighted the annual audit report for 911 Association of Central Oklahoma Governments as detailed in the agenda memorandum financial statements for the fiscal year ending June 30, 2022. The direct link to the audit report can be viewed here: https://www.acogok.org/wp-content/uploads/2023/04/9-1-1-ACOG-FY-22-Audited-Financial-Statements.pdf

Director Matt Dukes made a motion to receive the FY 2022 Audit Report of the 911 Association of Central Oklahoma Governments. Director Brian Grider seconded the motion. The motion carried unanimously.

B. Utilization of 2022 ESRI Community Analyst Population Data for FY 2024 911 ACOG Board Weighted Vote Structure

Brent Hawkinson said per the requirements of the amended 911 ACOG Agreement, ACOG staff is mandated to utilize on an annual basis the most recent ESRI Community Analyst population data to update the weighted voting structure.

Director Carrie Blumert ask if the ESRI Community Analyst report is run every year. Mr. Hawkinson said yes, when the 911 ACOG Agreement was updated and revised, the ESRI information was inserted into the agreement.

Director Terry Arps asked what ESRI stands for. John Sharp said it stands for Environmental System Research Institute.

Director Josh Moore made a motion to adopt 2022 ESRI Community Analyst population data for utilization in determining the FY 2024 weighted vote structure for the 911 ACOG Board of Directors. Director Grider seconded the motion. The motion carried unanimously.

C. NG911 Implementation Status Report

Brent Hawkinson highlighted the current issues as detailed in the agenda memorandum regarding NG911 Implementation Status Report.

Director Blumert asked if a dispatcher is able to retrieve dropped calls. Mr. Hawkinson said there are procedures that can allow a dropped call to be reconnected to the ECC, as well as to their backups. Mr. Sweeney said staff is now in the implementation phase of NextGen 911. He said every organization that has implemented NextGen 911 has experienced multiple delays. David Jones, Senior Vice President, Strategic Accounts from Mission Critical Partners, (MCP), added that there will be roadblocks during the implementation process and ACOG has the authority to move forward if they choose.

Director Arps asked what was the limit on the call volume statics for Luther. Mr. Hawkinson said what is included in the call volume statics are the ECCs.

7. GENERAL STATUS REPORT

911 OPERATIONS:

El Reno cutover to NG911: 911 staff installed El Reno's Solacom Guardian Position 3 in the ECC, allowing final Feature & Functionality testing by NGA 911 and Solacom prior to May 2 Cutover. Following a successful cut on May 2 to Position 3, Positions 1 and 2 will be installed and turned up for live 911 traffic.

911 GIS:

Dispatch Map Data Updates: GIS staff has completed all Dispatch Map Data Updates in preparation for Cut Group One cutovers.

OKLAHOMA 911 INSTITUTE:

APCO Communications Training Officer: May 24 - 26, 2023, This three day course focuses on the development and maintenance of an ECC's one-on-one internal program and provides the training necessary to foster levels of consistency for CTOs as they conduct on-the-job training to new hires.

Director Blumert asked when the Group 2 cut-over is scheduled for. Mr. Hawkinson said Yukon is scheduled for June 6 and Group 2 will be cut-over 2 weeks after Yukon. He said staff will follow the progress and allow ample time for the system to be used and be successful with every call before moving to the next group. Director Dukes asked if staff can send out a schedule for each cut group to the Board. Mr. Hawkinson said yes and that Robin Murray will reach out to the ECCs to schedule training.

Director Rob Jones asked where he could find the report for Piedmont. Mr. Hawkinson said Piedmont is answered by El Reno and the report for Piedmont could be found in the El Reno statistics.

ECC CALL VOLUME STATISTICS:

Monthly ECC Call Volume Statistics are available for the Directors at the front table.

8. NEW BUSINESS

Chair Cleveland asked if there was any new business to discuss. No new business was presented.

9. ADJOURN

There being no further	business to discuss	s, Chair Cleveland	adjourned the meeting at
1:35 p.m.			

ADOPTED THIS 25 th DAY OF MAY 2023.	
CHAIR	SECRETARY/TREASURER

CONSENT DOCKET



ATTACHMENT 5-A



SUBJECT:

FINANCE REPORT - APRIL 2023 CLAIMS

DATE:

MAY 25, 2023

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

In accordance with the revised ACOG claims list process, April claims were paid biweekly during the month. A copy of the <u>claims</u> list for payments made during April is included for ratification. The April cash status reports is also included for information.

ACTION REQUESTED:

Motion to ratify payment of claims paid during the month of April 2023.

In accordance with the revised claims process, this list of claims paid in April is offered for the Board of Directors to ratify.

9-1-1 Operating/Maintenance

CHAIRMAN

•		
AT&T (Network, Database)	\$ 13,974.12	
AT&T (Tribbey Circuit)	90.00	
AT&T (Service - Help Desk iPads)	206.07	
Cox Communications	25,454.64	
Dobson Telephone	160.00	
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)	5,514.00	
Hinton Telephone Company	246.20	
Language Line	916.14	
Logix Communications	199.32	
MIDCON Recovery Solutions, LLC (Maintenance)	4,410.00	
Oklahoma Communication Systems	374.65	
Pioneer Telephone (9-1-1 Trunks)	200.27	
Pioneer Long Distance (Meet Point El Reno to Newcastle)	259.00	
Pottawatomie Telephone Co (Tribbey Circuits)	110.60	
TierPoint Oklahoma, LLC (Maintenance)	6,336.19	
WEX Fleet Services	117.00	
Windstream	82.99	
Total 9-1-1 Operating/Maintenance		58,651.19
Total April Claims		\$ 58,651.19
ATTEST:		

SECRETARY/TREASURER

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS CASH STATUS REPORT FOR THE MONTH ENDED APRIL 30, 2023

	OPERATING ACCOUNT	INVESTMENT SWEEP	SAVINGS ACCOUNT	TOTAL
Beginning Balance	710000111		7,0000111	TOTAL
April 1, 2023				
Cash on Deposit	\$ 6,837,077.58	\$ 11,787,623.59	\$ 3,564,488.86	\$ 22,189,190.03
Cash Receipts				
Fee Income - Wireline	14,609.53	-	-	14,609.53
Fee Income - OTC	445,423.73	-	-	445,423.73
Contracts	21,547.34	-	-	21,547.34
Transfers of Funds	227,510,637.44	227,747,616.45	-	455,258,253.89
Interest/Dividend Earned	42,865.52	-	135.74	43,001.26
Miscellaneous				
Total Cash Receipts	\$ 228,035,083.56	\$ 227,747,616.45	\$ 135.74	\$ 455,782,835.75
Cash Disbursements				
Claims/Operating Expense	58,651.19	-	-	58,651.19
9-1-1 Fund Disbursement	-	-	-	-
OTC Service Fees Disb	122,806.81	-	-	122,806.81
Transfers of Funds	227,747,616.45	227,510,637.44	-	455,258,253.89
Miscellaneous	400.47	-	-	\$ 400.47
Total Cash Disbursements	\$227,929,474.92	\$ 227,510,637.44	\$ -	\$ 455,440,112.36
Ending Balance				
April 30, 2023				
Cash on Deposit	\$ 6,942,686.22	\$ 12,024,602.60	\$ 3,564,624.60	\$ 22,531,913.42

9-1-1 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES MARCH 2023

Bethany	\$ 3,740.36
Cleveland County	4,102.35
Del City	4,085.67
Edmond	20,208.70
El Reno	4,906.95
Guthrie	6,222.75
McClain County*	6,668.25
Midwest City	10,684.31
Moore	11,357.87
Mustang	3,757.78
Newcastle	1,983.61
Nichols Hills	695.06
Noble	1,365.66
Norman	21,807.34
Oklahoma County	9,765.90
The Village	1,754.15
Tuttle	1,322.47
Warr Acres	1,953.40
Yukon	 6,424.23
Total Disbursements	\$ 122,806.81

^{*}McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION

ATTACHMENT 6-A



SUBJECT:

ELECTION OF FY 2024 911 ACOG BOARD OFFICERS

DATE:

MAY 25, 2023

FROM:

MARK W. SWEENEY, AICP

Executive Director

INFORMATION:

The ACOG Nominations Committee met on May 11, 2023, to consider Chair, Vice-Chair, and Secretary/Treasurer Nominees for FY 2024. The Committee recommended that the current Vice-Chair (Commissioner Carrie Blumert) and Secretary/Treasurer (Mayor Phil Freeman) be promoted to Chair and Vice-Chair, respectfully for the next fiscal year. The Committee also nominated Mayor Roger Godwin to serve as Secretary/Treasurer. The recommended slate of officers are as follows:

Chair: Carrie Blumert, Commissioner, Oklahoma County

Vice-Chair: Phil Freeman, Mayor, City of Noble

Secretary/Treasurer: Roger Godwin, Mayor, City of Warr Acres

Please note that Commissioner Rod Cleveland, Cleveland County, will have completed his second one-year term as Chair as of June 30 and therefore is not eligible to serve another term as Chair.

ACTION REQUESTED:

Motion to approve the recommendations of the ACOG Nominations Committee and/or any additional recommendations made by the Board in the meeting, and to elect the nominees as officers to the 911 ACOG Board of Directors for FY 2024 (July 1, 2023 through June 30, 2024).

ATTACHMENT 6-B



SUBJECT:

FY 2024 911 ACOG BOARD OF DIRECTORS OFFICIAL CUSTODIANS' RESOLUTION - BANKING SIGNATURES

DATE:

MAY 25, 2023

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

With the election of new officers, it is necessary to approve an updated official custodians resolution (attached) authorizing the appropriate personnel to act as signatories to conduct business with 911 ACOG financial institutions in FY 2024.

ACTION REQUESTED:

Motion to approve the updated official custodians' resolution for FY 2024

OFFICIAL CUSTODIANS' RESOLUTION

THE BOARD OF DIRECTORS OF THE
911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
4205 N. LINCOLN BOULEVARD
OKLAHOMA CITY, OKLAHOMA 73105

Be it resolved that:	
	Carrie Blumert, Chair
	Phil Freeman, Vice-Chair
	Roger Godwin, Secretary/Treasurer
	Mark W. Sweeney, Executive Director
	John M. Sharp, Deputy Director
the Association's funds. They have plenary at the Association. Control includes possession, the funds in insured depository institutions ar disbursements of such funds. Two (2) signatu- be required on checks against the accounts. hereby canceled. I hereby certify that the foregoing is a full, tru May 25, 2023 by the Board of Directors of the	ures, at least one of which is a board officer, shall This supersedes all prior authorizations, which are ue, and correct copy of a resolution adopted on e 911 Association of Central Oklahoma natures above are genuine and of the respective
WITNESS my hand and seal of said 911	Association this 25th day of May 2023.
(SEAL)	
	SECRETARY/TREASURER

ATTACHMENT 6-C



SUBJECT:

RENEWAL OF GEOCOMM AGREEMENT FOR 911 GIS DATA SUPPORT

DATE:

MAY 25, 2023

FROM:

BRENT HAWKINSON

911 & Public Safety Director

INFORMATION:

Staff recommends that 911 ACOG renew its agreement with GeoComm for certain Geographical Information System (GIS) data maintenance and support for 911. Services related to this agreement include Technical Assistance, Secondary Quality Assurance, and Control Reports including maintenance and synchronization of a redundant GIS data set. This GIS data set includes a 30-day termination clause for the GeoLynx Server due to the 911 Mapping services being provided through the Solacom Guardian Call Handling System post cut-over. The agreement is being proposed by GeoComm annually not to exceed \$87,481.00. Services under this agreement will be provided from July 1, 2023, through June 30, 2024.

ACTION REQUESTED:

Motion to authorize the Executive Director to negotiate and execute a renewal agreement in an amount not to exceed \$87,481.00 with GeoComm for certain Geographical Information System (GIS) data maintenance and support for 911 for FY 2024 (July 1, 2023, through June 30, 2024).

ATTACHMENT 6-D



SUBJECT:

RENEWAL OF THE 911 PROFESSIONAL SERVICES CONTRACT BETWEEN THE CITY OF OKLAHOMA CITY AND 911 ACOG

DATE:

MAY 25, 2023

FROM:

BRENT HAWKINSON

911 & Public Safety Director

INFORMATION:

The City of Oklahoma City has requested to contract again in FY 2024 with 911 ACOG for professional services related to 911 administration. These services include: 911 database management, Master Street Address Guide (MSAG) Management, technical assistance/coordination, training services, and sharing geographical information. The total contract amount is \$65,000. Services under this contract will be provided from July 1, 2023, through June 30, 2024.

ACTION REQUESTED:

Motion to authorize the Executive Director to negotiate and renew the 911 professional services contract in an amount not to exceed \$65,000 between the City of Oklahoma City and 911 ACOG for FY 2024 (July 1, 2023, through June 30, 2024.)

ATTACHMENT 6-E



SUBJECT:

NG911 IMPLEMENTATION STATUS REPORT

DATE:

MAY 25, 2023

FROM:

BRENT HAWKINSON and KARYN HENRY, J.D.

911 & Public Safety Director

Communications Consultant
Mission Critical Partners (MCP)

INFORMATION:

NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 911 staff and our vendors are making with implementing the Next Generation 911 (NG911) Program.

Supervised by Mission Critical Partners (MCP) and 911 ACOG, El Reno Emergency Communications Center (ECC) was deployed (cutover) to NG911 by NGA 911 and Solacom on May 2, 2023. Although the transition itself was a success, recognizable call routing complications were observed including calls not completing to the call handling equipment, call setup times, and static on calls. Thorough troubleshooting by all parties determined the potential of various network factors.

On May 5, 2023, 911 ACOG ordered NGA 911 to immediately roll back the Call Routing Solution to the prior (legacy) configuration which was completed using their Change Management Process. Staff also required that NGA 911 provide a root cause analysis (RCA) to the El Reno issues. On May 11, 2023, MCP received two RCA documents from NGA 911 with recommendations and corrective action steps. After analysis of the assessments, 911 ACOG has provided a response to NGA 911 containing conditions for project advancement.

The Mustang and Yukon deployments (cutovers) have been postponed pending progression decisions by 911 staff. We will continue collaboration with both solution vendors for consideration of the most favorable and steadfast options to the public and our ECCs.

MCP Communications Consultant, Karyn Henry, J.D, will be attending the May 25 Board meeting and will present the NG911 Implementation Status Report and answer any questions you may have.

ACTION REQUESTED:

For information only.