

IF YOU CAN'T CALL!

TEXT **911**

POLICE | FIRE | MEDICAL

Text to 911 is currently available throughout Central Oklahoma. Check the Text 911 coverage map to verify that the Text to 911 service is available in your area.

## TEXT TO 911 FAQs

### Is Text to 911 available in my area?

Text to 911 is currently available throughout Central Oklahoma. Check the Text 911 coverage map to verify that the Text to 911 service is available in your area.

### Is 911 call service going away?

Text to 911 service does not replace calling 911. Voice calls to 911 will always be quicker and more efficient, so you should still call if you can, text if you can't.

### Can I send photos, videos, or emojis to 911?

Texts to 911 cannot receive emojis, special characters or multi-media files such as photos, videos or GIFs. Texts to 911 that include additional recipients or more than 160 characters will not be received.

### How do I start an emergency text to 911?

Sending a text to 911 in an emergency is simple and quick.

- Open a new text message on your mobile device.
- Type 911 in the recipient field.
- Begin your text conversation with the location of the emergency and hit "send."

The 911 dispatcher will respond with instructions or questions. You and the dispatcher can then have a text conversation that includes details about your emergency and information about help.

