



ASSOCIATION OF
CENTRAL OKLAHOMA
GOVERNMENTS



911 ACOG BOARD OF DIRECTORS



Chair
Carrie Blumert
Oklahoma County Commissioner

Vice-Chair
Phil Freeman
Noble Mayor

Secretary/Treasurer
Roger Godwin
Warr Acres Mayor

Executive Director
Mark W. Sweeney, AICP

AGENDA: THURSDAY
JANUARY 25, 2024
1 P.M.

Association of Central Oklahoma Governments
4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS (911 ACOG BOD) WILL HOLD A REGULAR MEETING ON THURSDAY, JANUARY 25, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org) by 5 p.m. Monday, January 22, if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA

1. CALL TO ORDER ([ATTACHMENT 1](#))
2. APPROVAL OF THE MINUTES:
 - A. DECEMBER 14, 2023 ([ATTACHMENT 2-A](#))
3. COMMUNICATIONS:
 - A. Chairperson's Report
 - B. Executive Director's Report
4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

BEGINNING OF CONSENT DOCKET

5. APPROVAL OF THE CONSENT DOCKET:

INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

CONSENT DOCKET ITEMS:

 - A. Finance Report – December 2023 Claims: Deborah Cook, CPA, Finance Director ([ATTACHMENT 5-A](#))

END OF CONSENT DOCKET

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION:
 - A. NG911 Implementation Status Report: Brent L. Hawkinson, 911 & Public Safety Director ([ATTACHMENT 6-A](#)) *For information only.*
7. GENERAL STATUS REPORT: Brent L. Hawkinson, 911 & Public Safety Director *For information only.*
8. NEW BUSINESS
9. ADJOURN

NEXT MEETING:

Thursday, February 29, 2024, 1 p.m.

ATTACHMENT 1

911 ACOG BOARD OF DIRECTORS

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA (1)	Hon. James Woodard Mayor	Hon. Marcus Woodard Vice-Mayor
BETHANY (9)	Hon. Nikki Lloyd Mayor	Hon. Chris Powell Vice-Mayor
		Hon. Kathy Larsen Councilmember
BLANCHARD (4)	Hon. Ben Whitt City Councilmember	Hon. Chuck Kemper Vice-Mayor
		Hon. Micheal Scalf Mayor
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee
CHOCTAW (5)	Hon. Cody Brewer Councilmember	Hon. Chad Allcox Mayor
DEL CITY (9)	Hon. Floyd Eason Mayor	Hon. Pam Finch Vice-Mayor
		Hon. Claudia Browne Councilmember
EDMOND (34)	Hon. Darrell Davis Mayor	Hon. Barry Moore Councilmember
EL RENO (8)	Hon. Amy Neathery Councilmember	Hon. David Black Councilmember
		Hon. Steve Jensen Mayor
FOREST PARK (1)	Hon. Rashanna Baker Trustee	Hon. Stephen Miller Trustee
		Hon. George H. Smith Mayor
GUTHRIE (5)	Hon. Steven J. Gentling Mayor	Hon. Adam Ropp Councilmember
HARRAH (3)	Hon. Tim Rudek Councilmember	Hon. Jeff Brzozowski Councilmember
JONES CITY (2)	Hon. Missy Wilkinson Mayor	Hon. Chris Calvert Trustee
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer
LEXINGTON (1)	Hon. Mike Donovan Councilmember	Hon. Max Punneo Vice-Mayor

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
LUTHER (1)	Hon. Terry Arps Mayor	Hon. Joshua Rowton Trustee
		Hon. Carla Caruthers Trustee
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor
MIDWEST CITY (24)	Hon. Matt Dukes Mayor	Hon. Pat Byrne Vice-Mayor
		Hon. Rick Favors Councilmember
MOORE (26)	Hon. Kathy Griffith Councilmember	Any Moore Councilmember
MUSTANG (9)	Hon. Brian Grider Mayor	Hon. James Wald Councilmember
NEWCASTLE (5)	Hon. Marci White Councilmember	Hon. Mike Fullerton Vice-Mayor
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Councilmember	Hon. Sody Clements Vice-Mayor
NICOMA PARK (1)	Hon. Mark Cochell Mayor	Hon. Mike Czerczyk Vice-Mayor
NOBLE (3)	Hon. Phil Freeman Mayor	Hon. George Schmerer Councilmember
NORMAN (39)	Hon. Larry Heikkila Mayor	Hon. Stephen Holman Councilmember
PIEDMONT (4)	Hon. Rob Jones Councilmember	Hon. Byron Schlomach Councilmember
		Hon. Ryan Aller Councilmember
SLAUGHTERVILLE (2)	Hon. Leah Grady Trustee	Hon. Eugene Dicksion Trustee
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee
SPENCER (2)	Hon. Frank Calvin Mayor	Hon. Charmin Williams Vice-Mayor
THE VILLAGE (4)	Hon. David Bennett Councilmember	Hon. Sean Cummings Vice-Mayor
		Hon. Melodie Moore Councilmember

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
TUTTLE (4)	Hon. Trey Buck Councilmember	Hon. Larry Watson Councilmember
VALLEY BROOK (1)	No Designee	No Designee
WARR ACRES (5)	Hon. Roger Godwin Mayor	Hon. Mike Schmidt Vice-Mayor
		Hon. Vickie Douglas Councilmember
WOODLAWN PARK (1)	Hon. Jim Gilbert Mayor	No Designee
YUKON (10)	Hon. Shelli Selby Mayor	Hon. David Enmark Councilmember
CANADIAN COUNTY (3)	Hon. Tomas Manske Commissioner	Hon. David Anderson Commissioner
		Hon. Tracey Rider Commissioner
CLEVELAND COUNTY (6)	Hon. Rod Cleveland Commissioner	Hon. Rusty Grissom Commissioner
LOGAN COUNTY (15)	Hon. Mark Sharpton Commissioner	Hon. Charlie Meadows Commissioner
		Hon. Monty Piearcy Commissioner
OKLAHOMA COUNTY (9)	Hon. Carrie Blumert Commissioner	Hon. Myles Davidson Commissioner
		Hon. Brian Maughan Commissioner



SUBJECT:

MINUTES OF THE 911 ACOG BOARD OF DIRECTORS MEETING

DATE:

DECEMBER 14, 2023

The regular meeting of the 911 Association of Central Oklahoma Governments Board of Directors was convened at 1:05 p.m. on December 14, 2023, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING CHAIR

Hon. Carrie Blumert, Commissioner

ENTITY/AGENCY

Oklahoma County

BOARD MEMBERS PRESENT

Hon. Ben Whitt, Councilmember	Blanchard
Hon. Chuck Kemper, Vice-Mayor	Blanchard
Hon. Claudia Browne, Councilmember	Del City
Hon. Barry Moore, Councilmember	Edmond
Hon. Amy Neathery, Councilmember	El Reno
Hon. Steven Gentling, Mayor	Guthrie
Hon. Tim Rudek, Councilmember	Harrah
Hon. Missy Wilkerson, Mayor	Jones City
Hon. Terry Arps, Mayor	Luther
Hon. Matt Dukes, Mayor	Midwest City
Hon. Kathy Griffith, Councilmember	Moore
Hon. Brian Grider, Mayor	Mustang
Hon. Phil Freeman, Mayor	Noble
Hon. Larry Heikkila, Mayor	Norman
Hon. Rob Jones, Councilmember	Piedmont
Hon. Leah Grady, Trustee	Slaughterville
Hon. David Bennett, Councilmember	The Village
Hon. Trey Bucks, Councilmember	Tuttle
Hon. Roger Godwin, Mayor	Warr Acres
Hon. Vickie Douglas, Councilmember	Warr Acres
Hon. Shelli Selby, Mayor	Yukon
Hon. Rusty Grissom, Commissioner	Cleveland County
Hon. Mark Sharpton, Commissioner	Logan County
Hon. Charlie Meadows, Commissioner	Logan County

BOARD MEMBERS ABSENT

Hon. James Woodard, Mayor	Arcadia
Hon. Nikki Lloyd, Mayor	Bethany
Hon. Tom Trello, Vice-Mayor	Cedar Valley
Hon. Cody Brewer, Councilmember	Choctaw
Hon. Rashanna Baker, Trustee	Forest Park
Hon. John Kenney, Mayor	Lake Aluma
Hon. Mike Donovan, Councilmember	Lexington
Hon. Ronald Dumas, Mayor	Meridian

BOARD MEMBERS ABSENT (Cont.)

Hon. Marci White, Councilmember
 Hon. Mike Fullerton, Councilmember
 Hon. E. Peter Hoffman Jr., Councilmember
 Hon. Mark Cochell, Mayor
 Hon. Kathy Jordan, Trustee
 Hon. Frank Calvin, Mayor
 No Designee
 Hon. Jim Gilbert, Mayor
 Hon. Tomas Manske, Commissioner

ENTITY/AGENCY

Newcastle
 Newcastle
 Nichols Hills
 Nicoma Park
 Smith Village
 Spencer
 Valley Brook
 Woodlawn Park
 Canadian County

GUESTS

Pete White, Attorney
 Jerry Steward, Attorney
 Hon. Jeff Caudill, Councilmember
 Hon. Matt Hinkle, Councilmember
 Charles Conley, Executive Consultant

ACOG Legal Counsel
 Assistant to Pete White
 Nicoma Park
 Oklahoma City
 Mission Critical Partners

STAFF

Mark W. Sweeney
 Brent L. Hawkinson
 Shana Sapp
 John M. Sharp
 Debbie Cook
 Rachel Meinke
 Jimmy Smith
 Beverly Garner

POSITION

Executive Director
 911 & Public Safety Director
 911 Administrative Assistant
 Deputy Director
 Finance Director
 Public Information Director
 IT Operation Specialist 1
 Executive Assistant

MINUTES**1. CALL TO ORDER**

Presiding Chair Carrie Blumert called the meeting to order at 1:05 p.m. A quorum was present.

2. APPROVAL OF NOVEMBER 16, 2023 MINUTES - REGULAR MEETING

Director Terry Arps made a motion to approve the November 16, 2023 minutes.
 Director Phil Freeman seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

A. CHAIRPERSON'S REPORT - None

B. EXECUTIVE DIRECTOR'S REPORT - Mark Sweeney reminded the Board that there will be a Christmas Reception with refreshments and snacks in the foyer following the 911 ACOG Board Meeting.

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

There were no comments from the public.

5. CONSENT DOCKET

Chair Blumert presented the Consent Docket, saying if Item 5-A does not meet with the approval of all Board of Directors, it will be heard in regular order.

- A. Finance Report – Authorization of Payments of November 2023 Claims
Director Roger Godwin made a motion to approve the items under the consent docket.
Director Terry Arps seconded the motion. The motion carried unanimously.

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOARD OF DIRECTORS ACTION

A. Emergency Medical Services Authority (EMSA) Contract Extension

Brent Hawkinson highlighted the status as detailed in the memorandum regarding the EMSA contract extension. He said the current 12-month contract with EMERGENCY MEDICAL SERVICE AUTHORITY (EMSA) for the existing 911 Call Taking Equipment, Network, and Support Services expires December 31, 2023. He said staff is asking for recommendations to extend the existing contract for an additional six months, January 1, 2024 through June 30, 2024, due to the implementation delay of the Next Generation 911 System. He said the terms to be negotiated by said parties for equipment and services in the amount not to exceed \$48,568.94.

Director Terry Arps asked if ACOG is paying for network and hardware service for existing 911. Mr. Hawkinson said this contract is for equipment, services, and network that ACOG provides to EMSA.

Director Matt Duke made a motion to authorize the Executive Director to negotiate with EMSA a contract extension for equipment and services provided January 1, 2024, through June 30, 2024, in an amount not to exceed \$48,568.94. Director Arps seconded the motion. The motion carried unanimously.

B. Contract Extension with University of Oklahoma for RCC 911 Call Handling Equipment and Support Services

Mr. Hawkinson highlighted the status as detailed in the memorandum regarding the Contract extension with the University of Oklahoma. He said the current 6-month Contract with the University of Oklahoma for 911 Call Handling Equipment, Network, and Support Services expires December 31, 2023. He said staff is asking for recommendation to extend the existing contract for an additional six months, January 1, 2024, through June 30, 2024, for an amount not to exceed \$26,993.67. He said this is due to the implementation delay of the Next Generation 911 System.

Chair Carrie Blumert asked if OUPD is the only campus police ACOG has a contract with. Mr. Hawkinson said yes. He said Oklahoma City University is supported through the Oklahoma City 911 system and University of Central Oklahoma are supported through the 911 ACOG system.

Director Roger Godwin made a motion to negotiate with the University of Oklahoma, to extend the existing contract for an additional six months. Terms to be negotiated by said parties for equipment and services provided January 1, 2024, through June 30, 2024, in an amount not to exceed \$26,993.67. Director Amy Neathery seconded the motion. The motion carried unanimously.

C. NG911 Implementation Status Report

Mr. Hawkinson introduced Charles Conley, Executive Consultant from Mission Critical Partners to highlight the status as detailed in the memorandum regarding NG911 Implementation Status.

Director Dukes asked if the issues have been resolved. Mr. Conley answered that the issues were with the Call-Handling part of the project due to the noise caused by the Gateway from Audio Codes. He said the conflict related to the Israeli-Hamas War has made it difficult to move forward. He said Solacom will be performing acceptance testing next week using alternative equipment to achieve the same objective. Director Dukes asked if the transition will be completed for 2024. Mr. Conley answered yes, Solacom will be completed in August and NGA will begin in September. Mr. Hawkinson said there will be a two week “soak period” in between implementations, at which time staff will be cutting over the Call-Routing Solution. He said EMSA will be the final ECC to be installed due to the number of incoming calls.

Director Phil Freeman asked if the cut-over schedule will be available. Mr. Sweeney said staff will be scheduling training for the ECCs and will provide a copy of the updated schedule to the Board members by next week. Director Vicki Douglas asked where AdTran Channel Banks are located. Mr. Hawkinson said they are in the Tierpoint data center and the Midcon data center. He said Tierpoint has multiple locations throughout the nation and that Midcon is a smaller facility. He said both facilities have multiple high-speed circuits.

Director Arps asked if there has been a large turnover rate due to the delays and what is the economic cost of loss of personnel. Mr. Hawkinson said Robin Murray, 911 ACOG Institute Program Manager, maintains a relationship with the ECCs for training and that retraining started this month. Mr. Sweeney added that the call centers typically have a high turnover rate in personnel. Mr. Hawkinson said the dispatcher job is difficult and the turnover was greatly affected by the COVID-19 pandemic. The report can be viewed here: https://www.acogok.org/wp-content/uploads/2024/01/911-ACOG-Board-Meeting_NG911-Update-121423-FINAL_wo-notes.pptx

7. GENERAL STATUS REPORT

911 OPERATIONS:

ECC Cut Group One: ECC cutover schedule has been revised and communicated to the ECCs, with Yukon cutting live on January 9, 2024.

911 GIS:

911 GIS Operations: Daily Operations include cell tower routing updates, MSAG information updates, road additions/changes, and subdivision address range requests.

OKLAHOMA 911 INSTITUTE:

911 Institute Classes due to Solacom Guardian Training: The Institute is busy planning all Solacom Guardian training for implementation. Each ECC will be given the opportunity to train 1 to 4 weeks before their cut date. This training will also take place on weekends allowing the ECCs every opportunity to schedule all their dispatchers. The training started this month and will continue through August 2024.

The Institute is also reaching out to ACOG's ECCs, ensuring they are aware of the new mandates from the O911MA. HB1590 mandates that any ECC that conducts Emergency Medical Dispatch (EMD) must have their dispatchers complete a 40-hour training course before July 1, 2024. It also states that any dispatcher hired after January 1, 2024, must complete a 40-hour training course within 6 months of their hire date. ACOG teaches the APCO 40-hour Public Safety Communicator Course, and the Institute is in the process of scheduling at least seven 40-hour courses before July 1, 2024. These classes will NOT be open or advertised to the public; The Institute will not open these courses to other agencies until all 911 ACOG region's dispatchers have completed the course.

Director Dukes asked who is notified once training is completed. Mr. Hawkinson said the results are reported to the Oklahoma 911 Management Authority. Chair Blumert asked if the 911 Management Authority is located within a state agency. Mr. Hawkinson said they are part of the Office of Emergency Management (OEM).

ECC CALL VOLUME STATISTICS:

Monthly ECC Call Volume Statistics are available for the Directors at the front table.

8. NEW BUSINESS

Chair Blumert asked if there was any new business to discuss. No new business was presented.

9. ADJOURN

There being no further business to discuss, Chair Blumert adjourned the meeting at 1:35 p.m.

ADOPTED THIS 25th DAY OF JANUARY 2024.

CHAIR

SECRETARY/ TREASURER

CONSENT DOCKET





ATTACHMENT 5-A

SUBJECT:

FINANCE REPORT - DECEMBER 2023 CLAIMS

DATE:

JANUARY 25, 2024

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

In accordance with the revised 911 ACOG claims list process, December claims were paid biweekly during the month. A copy of December [claims](#) for payments are included in the ratification. The December cash status reports is also included for information.

ACTION REQUESTED:

Motion to ratify payment of claims paid during the month of December 2023.

In accordance with the revised claims process, this list of claims paid in December is offered for the Board of Directors to ratify.

ACOG Administrative Services

Personnel	\$ 110,552.44	
Advertising	24.99	
Development	140.00	
Legal	1,425.00	
Mileage	230.26	
Postage	111.26	
Prepaid Other	1,398.26	
Repairs and Maintenance	324.79	
Special Projects - Institute	(420.00)	
Supplies	(326.85)	
Telephone & Internet	2,289.72	
<i>Total MSAG/Education/Training</i>		\$ 115,749.87
Repairs and Maintenance	740.68	
Supplies	871.30	
Vehicle Operations	504.13	
<i>Items in 911 ACOG Budget</i>		2,116.11
OKC Professional Services Agreement		\$ 2,748.05
Total ACOG Administrative Services		\$ 120,614.03

911 Operating/Maintenance

AT&T (Network, Database)	\$ 54,979.57	
AT&T (Tribbey Circuit) (2 months)	180.00	
AT&T (Service - Help Desk iPads)	206.74	
AT&T (Cisco Support)	10.39	
Cox Communications	26,488.45	
Dobson Telephone	160.00	
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)	9,213.33	
Hinton Telephone Company	246.20	
Insurica (Insurance)	12,527.76	
Language Line	1,804.03	
Logix Communications	199.32	
MIDCON Recovery Solutions, LLC (Maintenance)	4,410.00	
Mission Critical Partners, LLC	13,707.07	
NGA 911 LLC	138,845.70	
Oklahoma Communication Systems (2 months)	749.30	
Oklahoma County Public Building Authority (2 months)	3,750.84	
Oklahoma Tax Commission (Vehicle Expenses)	67.50	
Pioneer Telephone (911 Trunks) (2 months)	400.08	
Pioneer Long Distance (Meet Point El Reno to Newcastle) (2 n	518.00	
Pottawatomie Telephone Co (Tribbey Circuits)	110.60	
TierPoint Oklahoma, LLC (Maintenance)	6,808.64	
WEX Fleet Services	208.98	
Windstream	86.22	
<i>Total 911 Operating/Maintenance</i>		275,678.72
Total December Claims		\$ 396,292.75

ATTEST:

CHAIRMAN

SECRETARY/TREASURER

911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
 CASH STATUS REPORT
 FOR THE MONTH ENDED DECEMBER 31, 2023

	<u>OPERATING ACCOUNT</u>	<u>INVESTMENT SWEEP</u>	<u>SAVINGS ACCOUNT</u>	<u>TOTAL</u>
Beginning Balance <i>December 1, 2023</i> Cash on Deposit	<u>\$ 7,000,000.00</u>	<u>\$ 13,181,483.73</u>	<u>\$ 3,565,666.02</u>	<u>\$ 23,747,149.75</u>
Cash Receipts				
Fee Income - Wireline	909.52	-	-	909.52
Fee Income - OTC	468,677.00	-	-	468,677.00
Contracts	34,902.05	-	-	34,902.05
Transfers of Funds	268,363,483.33	268,427,203.00	-	536,790,686.33
Interest/Dividend Earned	52,118.13	-	140.63	52,258.76
Miscellaneous	-	-	-	-
Total Cash Receipts	<u>\$ 268,920,090.03</u>	<u>\$ 268,427,203.00</u>	<u>\$ 140.63</u>	<u>\$ 537,347,433.66</u>
Cash Disbursements				
Claims/Operating Expense	396,292.75	-	-	396,292.75
9-1-1 Fund Disbursement	-	-	-	-
OTC Service Fees Disb	130,541.93	-	-	130,541.93
Transfers of Funds	268,427,203.00	268,363,483.33	-	536,790,686.33
Miscellaneous	-	-	-	\$ -
Total Cash Disbursements	<u>\$ 268,954,037.68</u>	<u>\$ 268,363,483.33</u>	<u>\$ -</u>	<u>\$ 537,317,521.01</u>
Ending Balance <i>December 31, 2023</i> Cash on Deposit	<u>\$ 6,966,052.35</u>	<u>\$ 13,245,203.40</u>	<u>\$ 3,565,806.65</u>	<u>\$ 23,777,062.40</u>

**911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES
DECEMBER 2023**

Bethany	\$	4,272.54
Cleveland County		4,539.61
Del City		4,433.38
Edmond		19,425.85
El Reno		5,659.79
Guthrie		7,143.10
McClain County*		8,816.96
Midwest City		10,545.07
Moore		11,289.96
Mustang		4,136.26
Newcastle		2,755.45
Nichols Hills		1,450.62
Noble		1,973.26
Norman		20,961.57
Oklahoma County		9,619.69
The Village		2,415.70
Tuttle		2,045.01
Warr Acres		2,688.33
Yukon		<u>6,369.78</u>
Total Disbursements	\$	<u>130,541.93</u>

*McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

**REGULAR AGENDA ITEMS
THAT MAY REQUIRE
911 ACOG BOD ACTION**



SUBJECT:

NG911 IMPLEMENTATION STATUS REPORT

DATE:

JANUARY 25, 2024

FROM:

BRENT L. HAWKINSON
911 & Public Safety Director

INFORMATION:

NGA 911 Call Routing Solution and Solacom Call Handling Solution reports are provided as status updates to the progress 911 Staff and our vendors are making with implementing the Next Generation 911 (NG911) Program.

911 ACOG continues to work with NGA 911 to finalize a deployment schedule, which will begin two weeks following the final ECC cutover to the Solacom Call Handling Solution.

As reported in the December meeting, a decision had been made to modify the architecture of the call handling solution so that alternate equipment, which experienced no audio issues, could be substituted for the third-party equipment which was experiencing audio issues.

Solacom was onsite at ACOG the week of December 18 and successfully installed the alternate equipment. Rigorous testing of the equipment took place through the end of the year to ensure full system readiness for the first ECC cutover.

On January 9, 2024, Yukon ECC was successfully cutover to the Solacom Call Handling Solution. Minor issues were logged during and after the cutover process. None of the issues compromised citizen safety and all issues were resolved by Friday January 12, 2024.

On January 23, 2024, Bethany ECC is scheduled for the next cutover.

ACTION REQUESTED:

For information only.