



ASSOCIATION OF
CENTRAL OKLAHOMA
GOVERNMENTS



911 ACOG BOARD OF DIRECTORS



Chair
Carrie Blumert
Oklahoma County Commissioner

Vice-Chair
Phil Freeman
Noble Mayor

Secretary/Treasurer
Roger Godwin
Warr Acres Mayor

Executive Director
Mark W. Sweeney, AICP

AGENDA: THURSDAY
SEPTEMBER 26, 2024
1:00 P.M.

Association of Central Oklahoma Governments
4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS BOARD OF DIRECTORS (911 ACOG BOD) WILL HOLD A REGULAR MEETING ON THURSDAY, SEPTEMBER 26, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org) by 5 p.m. Monday, September 23, if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA

1. **CALL TO ORDER** ([ATTACHMENT 1](#))
2. **APPROVAL OF THE AUGUST 29, 2024 MINUTES:** ([ATTACHMENT 2](#)) *Action requested.*
3. **COMMUNICATIONS:**
 - A. CHAIRPERSON'S REPORT
 - B. EXECUTIVE DIRECTOR'S REPORT
4. **PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS**

BEGINNING OF CONSENT DOCKET

5. **APPROVAL OF THE CONSENT DOCKET:**

INFORMATION: Requires a motion to approve, with a second, that all items under the Consent Docket be considered in one vote.

CONSENT DOCKET ITEMS:

 - A. Finance Report: August 2024 Claims: Deborah Cook, CPA, Finance Director ([ATTACHMENT 5-A](#)) *Action requested.*

END OF CONSENT DOCKET

6. **REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION:**
 - A. Tinker Air Force Base (AFB) Legacy to NG911 Implementation Update : Brent L. Hawkinson, 911 & Public Safety Director ([ATTACHMENT 6-A](#)) *For information only.*
 - B. NG911 Implementation Status Report: Brent L. Hawkinson, 911 & Public Safety Director ([ATTACHMENT 6-B](#)) *For information only.*
7. **GENERAL STATUS REPORT:** Brent L. Hawkinson, 911 & Public Safety Director *For information only.*
8. **NEW BUSINESS**
9. **ADJOURN**

NEXT MEETING:

Thursday, October 24, 2024, 1:00 p.m.

911 ACOG BOARD OF DIRECTORS

ATTACHMENT 1

CITY/ORGANIZATION	MEMBERS	ALTERNATES
ARCADIA (1)	Hon. Marcus Woodard Mayor	Hon. Tommie Noble, Sr. Trustee
BETHANY (9)	Hon. Nikki Lloyd Mayor	Hon. Chris Powell Vice-Mayor
		Hon. Kathy Larsen Councilmember
BLANCHARD (4)	Hon. Ben Whitt City Councilmember	Hon. Chuck Kemper Vice-Mayor
		Hon. Micheal Scalf Mayor
CEDAR VALLEY (1)	Hon. Tom Trello Vice-Mayor	Hon. Jerry Cole Trustee
CHOCTAW (5)	Hon. Cody Brewer Councilmember	Hon. Chad Allcox Mayor
DEL CITY (9)	Hon. Floyd Eason Mayor	Hon. Pam Finch Vice-Mayor
		Hon. Claudia Browne Councilmember
EDMOND (34)	Hon. Darrell Davis Mayor	Hon. Barry Moore Councilmember
EL RENO (8)	Hon. Amy Neathery Councilmember	Hon. David Black Councilmember
		Hon. Steve Jensen Mayor
FOREST PARK (1)	Hon. Rashanna Baker Trustee	Hon. Stephen Miller Trustee
		Hon. George H. Smith Mayor
GUTHRIE (5)	Hon. Steven J. Gentling Mayor	Hon. Adam Ropp Councilmember
HARRAH (3)	Hon. Tim Rudek Councilmember	Hon. Jeff Brzozowski Councilmember
		Hon. Bernadette Klimkowski Councilmember
JONES CITY (2)	Hon. Chris Calvert Trustee	No Designee
LAKE ALUMA (1)	Hon. John Kenney Mayor	Hon. Tom Steiner Treasurer
LEXINGTON (1)	Hon. Mike Donovan Mayor	Hon. Max Punneo Councilmember
		Hon. Raul Trejo Councilmember

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
LUTHER (1)	Hon. Terry Arps Mayor	Hon. Carla Caruthers Trustee
MERIDIAN (1)	Hon. Ronald Dumas Mayor	Hon. Joyce Swanson Vice-Mayor
MIDWEST CITY (24)	Hon. Matt Dukes Mayor	Hon. Pat Byrne Vice-Mayor
		Hon. Rick Favors Councilmember
MOORE (26)	Hon. Kathy Griffith Councilmember	Any Moore Councilmember
MUSTANG (9)	Hon. Brian Grider Mayor	Hon. James Wald Councilmember
NEWCASTLE (5)	Hon. Marci White Councilmember	Hon. Mike Fullerton Vice-Mayor
NICHOLS HILLS (2)	Hon. E. Peter Hoffman Jr. Mayor	Hon. Sody Clements Councilmember
NICOMA PARK (1)	Hon. Mark Cochell Mayor	Hon. Jeff Caudiill Councilmember
		Hon. Steve West Vice-Mayor
NOBLE (3)	Hon. Phil Freeman Mayor	Hon. George Schmerer Councilmember
		Hon. Chad Terrill Councilmember
NORMAN (39)	Hon. Larry Heikkila Mayor	Hon. Stephen Holman Councilmember
PIEDMONT (4)	Hon. Rob Jones Councilmember	Hon. Byron Schломach Councilmember
		Hon. Ryan Aller Councilmember
SLAUGHTERVILLE (2)	Hon. Leah Grady Trustee	Hon. Eugene Dicksion Trustee
SMITH VILLAGE (1)	No Designee	Hon. Kathy Jordan Trustee
SPENCER (2)	Hon. Frank Calvin Mayor	Hon. Charmin Williams Vice-Mayor
THE VILLAGE (4)	Hon. David Bennett Mayor	Hon. Melodie Moore Vice-Mayor

911 ACOG BOARD OF DIRECTORS (CONT.)

CITY/ORGANIZATION	MEMBERS	ALTERNATES
TUTTLE (4)	Hon. Trey Buck Councilmember	Hon. Larry Watson Councilmember
VALLEY BROOK (1)	No Designee	No Designee
WARR ACRES (5)	Hon. Roger Godwin Mayor	Hon. Vickie Douglas Vice-Mayor
		Vacant
WOODLAWN PARK (1)	No Designee	No Designee
YUKON (10)	Hon. Shelli Selby Councilmember	Hon. David Enmark Councilmember
CANADIAN COUNTY (3)	Hon. Tomas Manske Commissioner	Hon. David Anderson Commissioner
		Hon. Tracey Rider Commissioner
CLEVELAND COUNTY (6)	Hon. Rod Cleveland Commissioner	Hon. Rusty Grissom Commissioner
LOGAN COUNTY (15)	Hon. Mark Sharpton Commissioner	Hon. Charlie Meadows Commissioner
		Hon. Monty Piearcy Commissioner
OKLAHOMA COUNTY (9)	Hon. Carrie Blumert Commissioner	Hon. Myles Davidson Commissioner
		Hon. Brian Maughan Commissioner



ATTACHMENT 2

SUBJECT:

MINUTES OF THE 911 ACOG BOARD OF DIRECTORS MEETING

DATE:

AUGUST 29, 2024

The regular meeting of the 911 Association of Central Oklahoma Governments Board of Directors was convened at 1:04 p.m. on Thursday, August 29, 2024, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held as indicated by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING CHAIR

Hon. Carrie Blumert, Commissioner

ENTITY/AGENCY

Oklahoma County

BOARD MEMBERS PRESENT

Hon. Marcus Woodard, Mayor

Hon. Ben Whitt, Councilmember

Hon. Claudia Browne, Councilmember

Hon. Darrell Davis, Mayor

Hon. Amy Neathery, Councilmember

Hon. Steven Gentling, Mayor

Hon. Tim Rudek, Councilmember

Hon. Chris Calvert, Trustee

Hon. John Kenney, Mayor

Hon. Terry Arps, Mayor

Hon. Kathy Griffith, Councilmember

Hon. Brian Grider, Mayor

Hon. Marci White, Councilmember

Hon. Mike Fullerton, Vice-Mayor

Hon. Jeff Caudill, Councilmember

Hon. Phil Freeman, Mayor

Hon. Larry Heikkila, Mayor

Hon. Rob Jones, Councilmember

Hon. Leah Grady, Trustee

Hon. David Bennett, Mayor

Hon. Roger Godwin, Mayor

Hon. Vickie Douglas, Vice-Mayor

Hon. Shellie Selby, Councilmember

Hon. Rod Cleveland, Commissioner

Arcadia

Blanchard

Del City

Edmond

El Reno

Guthrie

Harrah

Jones City

Lake Aluma

Luther

Moore

Mustang

Newcastle

Newcastle

Nicoma Park

Noble

Norman

Piedmont

Slaughterville

The Village

Warr Acres

Warr Acres

Yukon

Cleveland County

BOARD MEMBERS ABSENT

Hon. Nikki Lloyd, Mayor

Hon. Tom Trello, Vice-Mayor

Hon. Cody Brewer, Councilmember

Hon. Rashanna Baker, Trustee

Hon. Mike Donovan, Mayor

Hon. Ronald Dumas, Mayor

Hon. Matt Dukes, Mayor

Bethany

Cedar Valley

Choctaw

Forest Park

Lexington

Meridian

Midwest City

BOARD MEMBERS ABSENT (Cont.)

Hon. E. Peter Hoffman Jr., Mayor
 Hon. Kathy Jordan, Trustee
 Hon. Frank Calvin, Mayor
 Hon. Trey Buck, Councilmember
 No Designee
 No Designee
 Hon. Tomas Manske, Commissioner
 Hon. Mark Sharpton, Commissioner

ENTITY/AGENCY

Nichols Hills
 Smith Village
 Spencer
 Tuttle
 Valley Brook
 Woodlawn Park
 Canadian County
 Logan County

GUESTS

Pete White, Attorney
 Hon. Glenn Berglan, Trustee
 Hon. Misty Mayes, Trustee
 Hon. Wilson Lyles, Commissioner
 Hon. Matt Hinkle, Councilmember
 Steve Griffith, Guest

ACOG Legal Counsel
 Goldsby
 Langston City
 McClain County
 Oklahoma City
 Moore

STAFF

Mark W. Sweeney
 Brent L. Hawkinson
 Shana Sapp
 John M. Sharp
 Debbie Cook
 Rachel Meinke
 Sharon Astrin
 Jennifer Sebesta
 Jimmy Smith
 Beverly Garner

POSITION

Executive Director
 911 & Public Safety Director
 911 Administrative Assistant
 Deputy Director
 Finance Director
 Public Information Director
 Community & Economic Development Manager
 Transp. Planning Services Division Manager
 IT Operation Specialist I
 Executive Assistant

MINUTES**1. CALL TO ORDER**

Presiding Chair Carrie Blumert called the meeting to order at 1:07 p.m. A quorum was present.

2. APPROVAL OF JUNE 27, 2024 MINUTES - REGULAR MEETING

Director Shelli Selby made a motion to approve the June 27, 2024 minutes of the 911 ACOG Board of Directors Meeting. Director Phil Freeman seconded the motion. The motion carried unanimously.

3. COMMUNICATIONS:

A. **CHAIR’S REPORT** – None

B. **EXECUTIVE DIRECTOR’S REPORT** – Mark Sweeney said staff sent a memo explaining the decision made by the Board concerning the distribution of additional fees. He said this will show how the money is being allocated and emphasize that staff is working on The Regional Grant Program that will be implemented in 2026.

Mr. Sweeney announced that Chris Camp, ACOG 911 System Support Manager, will be retiring after 13 years with ACOG on August 30, 2024. He said Mr. Camp will continue to serve as an on-call employee for ACOG for additional technical assistance if needed.

Mr. Sweeney said Kale Littlefield, ACOG 911 System Specialist III, will be promoted to ACOG 911 System Support Manager, effective September 3, 2024.

Mr. Sweeney announced that Adrain Lamoreux, ACOG 911 System Specialist II, will be leaving ACOG. He said Mr. Lamoreux will be working for Comtech and will be assisting staff with implementation of NG911. He said Ben Bailey, 911 System Specialist II, will remain in his position and that ACOG has job openings for two 911 System Specialist I positions. He said both positions are listed on the ACOG website.

4. PUBLIC COMMENTS FROM CITIZENS OR DELEGATIONS

Director Selby thanked the Town of Luther for bringing snacks.

5. CONSENT DOCKET

Chair Blumert presented the Consent Docket, saying if Item 5-A does not meet with the approval of all Board of Directors, it will be heard in regular order.

A. Finance Report – Authorization of Payments of June 2024 Claims

Director Freeman made a motion to approve the items under the consent docket. Director Terry Arps seconded the motion. The motion carried unanimously.

6. REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION

A. VistaCom Eventide Host Recorder Upgrade

Brent Hawkinson said the VistaCom Eventide Host Recorders installed at TierPoint and MidCon Datacenters, turned up in January of 2014, are at end-of-life requiring hardware & software upgrade. He said the Single Host Dual Node solution provides trunk and line side 911 call recording for the 22 ECCs on the 911 ACOG Regional System. He said the VistaCom Eventide Host Recorder Upgrade cost of \$108,702.00 was included in the 911 ACOG FY 2025 Budget.

Director Arps made a motion to authorize the Executive Director to sign the VistaCom Eventide Quote for purchase in an amount not to exceed \$108,702.00. Director Claudia Browne seconded the motion. The motion carried unanimously.

B. Tinker Air Force Base (AFB) Update

Mr. Hawkinson said the primary objective for the Tinker Air Force Base (AFB) ECC is and has been to become part of the 911 ACOG NG911 Call Routing & Call Handling System, as their current 911 System goes dark October 1, 2024. He said since the last Board Meeting, it was decided due to time constraints, to take a two-phase approach to Tinker AFB. He said the first phase is cutting Tinker AFB ECC to the Comtech Guardian Call Handling solution in Legacy Telephony Mode. He said staff have been diligent in obtaining legacy services delivered to Node 1 of the Guardian Host at TierPoint Data Center, as well as the Metro-E IP Circuit required to deliver the 911 traffic from the Guardian Host to Tinker AFB ECC Guardian Workstations.

He said The Cox Metro-E IP Circuit has been delivered to Tinker AFB ECC and staff extended the circuit to the ECC in preparation for router & switch connectivity and testing before workstation setup. He said the two Guardian Workstations, configured and staged at 911 ACOG, are ready for deployment. He said Tinker AFB ECC Dispatchers and Supervisors have completed Guardian Training, and cutover is scheduled for September 10, 2024, preventing the loss of 911 Services for Tinker AFB due to their current failing 911 system. He said phase II objective is to migrate Tinker AFB, along with the 21 other ECCs on the Comtech Guardian, from Legacy Telephony services to NGA Call Routing (ESInet & NGCS) Cloud based Services Solution. He said this migration to NG911 for Tinker AFB is estimated to be done in January 2025.

C. NG911 Implementation Status Report

Mr. Hawkinson highlighted the proposed NG911 Implementation Status Report. He said staff continues to work with NGA to finalize a deployment plan and schedule. He said deployments are tentatively planned to begin in late September. He said staff is currently participating in monthly project meetings with NGA via video conference and those meetings will become more frequent as staff approaches the beginning of NGA migration. He said staff is working with Tinker AFB and NGA to incorporate Tinker AFB into the NGA Call Routing Solution. He said delays in readiness tasks by Tinker AFB have resulted in the delay of all ECC's migrating to the NGA Call Routing Solution with expectations to begin in late September 2024. Mr. Hawkinson said staff has a scheduled meeting with Tinker AFB, Mission Critical Partners, NGA, and COX today at 3:00 p.m. Mr. Sweeney said the return of Tinker AFB is a major gain for ACOG and that staff is working hard to accommodate their needs.

Director Rod Cleveland asked if the ECC facility will be located on Tinker AFB and where 911 calls will be dispatched to. Mr. Hawkinson said the ECC facility will be located on Tinker AFB and calls will be dispatched only within the base. He said the Tinker Fire Department contracts for EMS through Midwest City EMS and is responsible for the ECC on base.

Director Steven Gentling asked if this was going to be an annual contract with Tinker AFB. Mr. Hawkinson said it is a five-year contract that is renewable annually. Director Gentling asked how expenses for upgrades will be handled. Mr. Hawkinson said the upgrades are part of the services Tinker AFB receives and pays for. He said ACOG has a per workstation cost by spreading all the costs across the seventy-seven workstations within the regional system to come up with a per workstation cost.

Director Arps asked if contracting with Tinker AFB will be an economic benefit to the 911 system. Mr. Hawkinson said in this case, it is an emergency that will benefit Tinker AFB. Mr. Sweeney said providing public service is ACOG's primary mission. He said staff takes consideration into the loss or gain of any expansion. Mr. Hawkinson added that Tinker AFB currently has two workstations and has indicated that they will purchase more. The report can be viewed here: https://www.acogok.org/wp-content/uploads/2024/09/911-ACOG-Board-Meeting_NG911-Update-082924_FINAL_wo_notes.pptx

7. GENERAL STATUS REPORT

911 OPERATIONS:

- Tinker AFB Prep & Cutover: With the Scheduled Comtech Guardian Call Handling Equipment Cutover complete, 911 staff focus is on preparing the Tinker AFB ECC for cutover to Comtech Guardian on September 10, 2024.

911 GIS:

- 911 GIS Operations: Staff has reengaged NGA regarding GIS Data in preparation for Next Generation Core Services (NGCS) migration. NGA has provided assurances for receipt of 911 ACOG GIS Data to their Portal for migration to NGA Location Data Base (LDB).

OKLAHOMA 911 INSTITUTE:

- In Case You Forgot...Dispatch Refresher: September 5 - This one-day course is designed to give telecommunicators a refresher in the basics of dispatch. The topics discussed are the following: Communications, Customer Service, Call Processing, Next Gen 911, Radio Communications, Call Classification, Liability, Court Testimony, and Stress.
- Suicide Intervention: September 9 - This one-day interactive class is designed to educate telecommunicators in crisis intervention. Topics include suicide attitudes, risk assessment of caller, risk assessment of responder, and call-taker intervention.

ECC CALL VOLUME STATISTICS:

Monthly ECC Call Volume Statistics are available for you on the front table, offered in two separate reports: 911 ACOG Call Volume Statistics [Viper] and 911 ACOG Call Volume Statistics [Guardian].

8. NEW BUSINESS

No New Business was presented.

9. ADJOURN

There being no further business, the meeting was adjourned at 1:36 p.m.

ADOPTED THIS 26th DAY OF SEPTEMBER 2024.

CHAIR

SECRETARY/ TREASURER

CONSENT DOCKET





ATTACHMENT 5-A

SUBJECT:

FINANCE REPORT - AUGUST 2024 CLAIMS

DATE:

SEPTEMBER 26, 2024

FROM:

DEBORAH COOK, CPA

Finance Director

INFORMATION:

In accordance with the revised 911 ACOG claims list process, August claims were paid biweekly during the applicable month. A copy of the August claims for payments is included for ratification. The August cash status reports are also included for information.

ACTION REQUESTED:

Motion to ratify payment of all claims paid during the month of August 2024.

In accordance with the revised claims process, this list of claims paid in August is offered for the Board of Directors to ratify.

911 Operating/Maintenance

AT&T (Network, Database)	\$ 45,997.03	
AT&T (Service - Help Desk iPads)	41.23	
Biddle Consulting Group	15,745.00	
Cox Communications	27,539.93	
Dobson Telephone	160.00	
GeoComm, Inc. (GeoLynx Server Maintenance & Add-on)	64,872.15	
Hinton Telephone Company	246.20	
Intrado (Maintenance)	19,893.57	
Language Line	11,943.29	
Logix Communications	199.32	
MIDCON Recovery Solutions, LLC (Maintenance) (2 months)	8,820.00	
Mission Critical Partners, LLC (2 months)	74,093.75	
NGA 911 LLC	20,015.95	
Oklahoma Communication Systems	374.65	
Oklahoma Tax Commission (Vehicle Expenses)	36.50	
Pottawatomie Telephone Co (Tribbey Circuits)	110.60	
Synergy Datacom Supply (Tools & Supplies)	191.67	
TierPoint Oklahoma, LLC (Maintenance)	6,514.03	
WEX Fleet Services	186.78	
Windstream	86.20	
	<hr/>	
<i>Total 911 Operating/Maintenance</i>		297,067.85
Total August Claims		<hr/> \$ 297,067.85 <hr/>

ATTEST:

CHAIR

SECRETARY/TREASURER

911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
DISBURSEMENT OF OKLAHOMA TAX COMMISSION SERVICE FEES
AUGUST 2024

Bethany	\$	6,394.51
Cleveland County		6,846.11
Del City		6,580.16
Edmond		31,241.79
El Reno		9,176.36
Guthrie		11,385.19
McClain County*		12,864.69
Midwest City		16,409.97
Moore		17,806.14
Mustang		6,626.19
Newcastle		4,297.43
Nichols Hills		1,860.18
Noble		4,588.79
Norman		35,234.75
Oklahoma County		15,163.13
The Village		3,374.27
Tuttle		2,969.63
Warr Acres		3,889.06
Yukon		<u>10,534.10</u>
Total Disbursements	\$	<u>207,242.45</u>

*McClain County is refunded 100% of the OTC service fees until the conversion to Blanchard has been implemented.

**911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS
CASH STATUS REPORT FOR THE MONTH ENDED AUGUST 31, 2024**

	<u>OPERATING ACCOUNT</u>	<u>INVESTMENT SWEEP</u>	<u>SAVINGS ACCOUNT</u>	<u>TOTAL</u>
Beginning Balance <i>August 1, 2024</i>				
Cash on Deposit	<u>\$ 5,942,154.69</u>	<u>\$ 15,504,591.86</u>	<u>\$ 3,566,752.90</u>	<u>\$ 25,013,499.45</u>
Cash Receipts				
Fee Income - Wireline	-	-	-	-
Fee Income - OTC	732,782.31	-	-	732,782.31
Contracts	-	-	-	-
Transfers of Funds	338,886,731.86	339,250,481.24	-	678,137,213.10
Interest/Dividend Earned	62,529.72	-	57.78	62,587.50
Miscellaneous	-	-	-	-
Total Cash Receipts	<u>\$ 339,682,043.89</u>	<u>\$ 339,250,481.24</u>	<u>\$ 57.78</u>	<u>\$ 678,932,582.91</u>
Cash Disbursements				
Claims/Operating Expense	297,067.85	-	-	297,067.85
911 Fund Disbursement	-	-	-	-
OTC Service Fees Disb	207,242.45	-	-	207,242.45
Transfers of Funds	339,250,481.24	338,886,731.86	-	678,137,213.10
Miscellaneous	-	-	-	-
Total Cash Disbursements	<u>\$ 339,754,791.54</u>	<u>\$ 338,886,731.86</u>	<u>\$ -</u>	<u>\$ 678,641,523.40</u>
Ending Balance <i>August 31, 2024</i>				
Cash on Deposit	<u>\$ 5,869,407.04</u>	<u>\$ 15,868,341.24</u>	<u>\$ 3,566,810.68</u>	<u>\$ 25,304,558.96</u>

REGULAR AGENDA ITEMS THAT MAY REQUIRE 911 ACOG BOD ACTION





SUBJECT:

TINKER AIR FORCE BASE (AFB) LEGACY TO NG911 IMPLEMENTATION UPDATE

DATE:

SEPTEMBER 26, 2024

FROM:

BRENT L. HAWKINSON

911 & Public Safety Director

INFORMATION:

The primary objective for the Tinker Air Force Base (AFB) ECC is and has been to become part of the 911 ACOG NG911 Call Routing & Call Handling System, as their current 911 System goes dark October 1, 2024.

Phase I of the objective is the successful cutover of Tinker AFB ECC to the Comtech Guardian Call Handling Solution in Legacy Telephony Mode. 911 staff has achieved legacy services delivery to Node 1 of the Guardian Host at TierPoint Data Center and the Metro-E IP Circuit required to deliver the 911 traffic from the Guardian Host to Tinker AFB ECC Guardian Workstations.

The Cox Metro-E IP Circuit has been delivered to Tinker AFB ECC, 911 staff extended the circuit to the ECC and Router & switch connectivity, and testing has been completed. The two Guardian Workstations have been configured and staged at 911 ACOG and are ready for deployment.

Tinker AFB ECC Dispatchers and Supervisors have completed Guardian Training. A coordinated cutover between Tinker AFB ECC, ATT Translations, Comtech and 911 staff is scheduled for September 26, 2024, at 11:00 a.m. A successful cutover will alleviate the concern over the potential loss of 911 Services for Tinker AFB because of their current end of life 911 system. Results of the cutover will be reported during the 911 ACOG Board meeting.

Phase II of the objective is to migrate Tinker AFB, along with the 21 other ECCs on the Comtech Guardian, from Legacy Telephony services to NGA Call Routing (ESInet & NGCS) solution.

ACTION REQUESTED:

For information only.



ATTACHMENT 6-B

SUBJECT:

NG911 IMPLEMENTATION STATUS REPORT

DATE:

SEPTEMBER 26, 2024

FROM:

BRENT L. HAWKINSON

911 & Public Safety Director

INFORMATION:

NGA 911 Call Routing Solution and Comtech Call Handling Solution reports are provided as status updates to the progress 911 staff and our vendors are making with implementing the Next Generation 911 (NG911) Program.

911 ACOG continues to work with NGA to finalize a deployment plan and schedule. Delays have resulted due to unforeseen challenges in connecting the NGA and Comtech networks. Cooperative troubleshooting and testing are in progress between NGA, Comtech, and 911 ACOG. 911 ACOG is working with Tinker AFB and NGA to incorporate Tinker AFB into the NGA Call Routing Solution.

Tinker AFB ECC is scheduled for cutover to Legacy Comtech Guardian Call Handling Solution on September 26, 2024. Pre-implementation provisioning is in progress. A Solicitation, Statement of Work (SOW), and Statement of Objectives are being finalized with Tinker AFB for final consideration for contracting with 911 ACOG.

ACTION REQUESTED:

For information only.