



ASSOCIATION OF
CENTRAL OKLAHOMA
GOVERNMENTS

911 ACOG REGIONAL PLANNING & ADVISORY COMMITTEE

AGENDA: TUESDAY
JUNE 3, 2025
9:30 A.M.

Association of Central Oklahoma Governments
4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS REGIONAL PLANNING & ADVISORY COMMITTEE (RPAC) WILL HOLD A REGULAR MEETING ON TUESDAY, JUNE 3, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org), if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA

1. **CALL TO ORDER** ([ATTACHMENT 1](#))
 2. **APPROVAL OF THE MINUTES - MARCH 4, 2025** ([ATTACHMENT 2](#))
 3. **ITEMS FOR INFORMATION ONLY:**
 - A. NG911 Implementation Status Report: Brent Hawkinson, 911 & Public Safety Director
 - B. 911 Technical Systems Projects: Kale Littlefield, 911 Systems Support Manager
 - C. 911 Training/Schedule: Robin Murray, 911 Institute Programs Manager
 - D. 911 Geographical Information Systems (GIS) Activities: Tanner Jones, 911 GIS Manager
 4. **ECC UPDATES - ECC Staff Representatives**
 5. **NEW BUSINESS**
 6. **ADJOURN**
-

NEXT MEETING:

Tuesday, September 9, 2025, 9:30 a.m.

RPAC MEMBERS**ATTACHMENT 1**

CITY/ORGANIZATION	MEMBERS	JOB TITLE
BETHANY PD	Chad Meek	Deputy Chief
	Kyle Hayes	Communications Supervisor
BLANCHARD	Whitney Byrd	Communications Supervisor
CANADIAN COUNTY SHERIFF'S OFFICE	Cyndie Bowers	Communications Supervisor
CLEVELAND COUNTY SHERIFF'S OFFICE	Lt. Ray Kimbrough	Communication Supervisor
	Shayla Stanley	Communication Supervisor
	Shontay Romero	Communication Supervisor
DEL CITY	Lt. Marvin Stanford	Communication Supervisor
	Andrea Burgess	Communication Supervisor
EDMOND EOC	Christie Jaggi	Manager
	Ben Curry	Training Coordinator
	Jamy Inglett	Communication Supervisor
EL RENO	Paul Ratliff	Lieutenant
	Jodi Wolfe	Communications Supervisor
GUTHRIE	Chief Don Sweger	Police Chief
	Shelly Clemons	Communication Supervisor
LEXINGTON POLICE DEPT	Lt. Kean Allison	Lieutenant Police
	Kailee Foley	Communication Supervisor
LOGAN COUNTY POLICE	Troy Dykes	Undersheriff
	Det. George Hannon	Detective
	Dana Haga	Communication Supervisor
MIDWEST CITY	Becky Bruce	911 Coordinator
MOORE	Mandy Mason	Communication Supervisor
MUSTANG	Jana Brence	Communications Supervisor
NEWCASTLE	Chief Gary Norman	Chief of Police
NICHOLS HILLS	Steven Cox	Chief of Police
	Shana Jones	Communications Supervisor
NOBLE	Asst. Chief Chris Sevier	Communication Supervisor

RPAC MEMBERS (Cont.)

CITY/ORGANIZATION	MEMBERS	JOB TITLE
NORMAN	Russell Anderson	Communication Manager
	Andrea Lewis	Training
OKLAHOMA COUNTY SHERIFF	Jill Stover	Communications Supervisor
OU POLICE DEPARTMENT	Matt Robinson	Lead Police Communications Officer
SLAUGHTERVILLE	Ashley Furry	Town Administrator
THE VILLAGE	Deputy Chief Matt Butcher	Deputy Police Chief
	Jaylene Garcia	Communications Supervisor
TINKER AIR FORCE BASE	Nathan Schooling	Fire Chief
	Jeremy Thomas	Deputy Fire Chief
TUTTLE POLICE/FIRE	Anna Carlise	Communications Supervisor
WARR ACRES POLICE /FIRE	Mackenzie Amend	Communications Supervisor
YUKON	Curtis Lemmings	Major



SUBJECT:

MINUTES OF THE 911 REGIONAL PLANNING AND ADVISORY COMMITTEE MEETING

DATE:

MARCH 4, 2025

A regular meeting of the 911 Association of Central Oklahoma Governments Regional Planning & Advisory Committee (RPAC) was convened at 9:30 a.m. Tuesday, March 4, 2025, at the Association of Central Oklahoma Governments (ACOG) in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held, as indicated, by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING CHAIR

Brent Hawkinson, 911 & Public Safety Director

ENTITY

ACOG

PRESENT

Kyle Hayes
Steve Rhodes
Tabatha Thrash
Lt. Marvin Stanford
Becky Bruce
Tara Alexander
Andrea Lewis
Anna Carlise

ENTITY

City of Bethany
City of Blanchard
City of Blanchard
City of Del City
City of Midwest City
City of Noble
City of Norman
City of Tuttle

ACOG STAFF PRESENT

Kale Littlefield
Ben Bailey
Brandon Walker
Nick Kugler-Fukhimi
Tanner Jones
Rachel Phillips
Rayyan Aldossary
Giovanni Penna
Robin Murray
Shana Sapp

POSITION

911 Systems Support Manager
911 Systems Specialist II
911 System Specialist I
911 System Specialist I
911 GIS Manager
911 GIS Specialist II
911 GIS Specialist I
911 GIS Specialist II
911 Institute Program Manager
911 Administrative Assistant

MINUTES

1. CALL TO ORDER - INTRODUCTION OF GUESTS

Presiding Chair Brent Hawkinson called the meeting to order at 9:30 a.m.

2. APPROVAL OF MINUTES - DECEMBER 3, 2024 MEETING

Marvin Stanford made a motion to approve the December 3, 2024 minutes of the ACOG RPAC meeting. Becky Bruce seconded the motion. The motion carried unanimously.

3. ITEMS FOR INFORMATION ONLY

A. NG911 IMPLEMENTATION STATUS REPORT

Mr. Hawkinson highlighted the information as detailed in the agenda memorandum regarding the NG911 Status Update. He said staff has completed the end-to-end testing of the entire NG911 Solution. He said staff will have an opportunity to test the system. He said for two weeks, staff will place multiple calls and transfers, testing the NGA Solution (Call Routing) and The Guardian Solution (Call Handling). He said the Guardian Solution was complete for all sites, excluding Tinker Air Force Base (TAFB) in July 2024, then TAFB on September 26, 2024. He said the Call Routing Solution has not been migrated. He said once testing of the Call Routing Solution is completed, staff will run a second end-to-end test with both vendors, along with ACOG staff and Mission Critical Partners (MCP), for a final end-to-end solution before the schedule for migration is in place. He said once the schedule is in place, all the committee members and ECCs will be informed. He said ACOG will not turn the system up until the system is 100 percent correct.

Mr. Hawkinson informed the committee that an NBC journalist covering a story on ESI net providers has requested all the ACOG 911 Board meeting minutes for 2024 describing issues related to the NGA and NG911 project. He said staff is working with MCP consultants and the legal department to provide the information requested.

B. CURRENT 911 TECHNICAL SYSTEMS PROJECTS

Kale Littlefield said staff will be testing the NGA process. He said up to 75 calls will be completed a day, including transfers during the testing process. He said there are currently no Open Tickets and staff will keep the committee informed about any changes.

C. UPDATE ON 911 TRAINING, UPCOMING INSTITUTE CLASSES AND OTHER TRAINING NEEDS

Robin Murray highlighted the upcoming 911 Training and Schedule. She went over the changes for the Language Line. She said the two Language Line buttons will be merged into one button. She said each agency will have a 1-800 number for the Language Line that will automatically dial when the ECCs press the button. She said this step will save 30 seconds per call and reduce the cost to \$1.35 per minute. She said the new process will roll out this week.

D. RECENT 911 GEOGRAPHICAL INFORMATION SYSTEMS (GIS) ACTIVITIES

Tanner Jones said staff has received the data audit and will be going through the results with multiple GIS departments. He said GIS synced up the road ranges, address points, and MSAG for communities so that the 911 system can locate the calls more accurately. He said GIS is again preparing the map updates for the Solacom workstations to have the latest GIS data available for the 911 dispatchers. He said the data that will be distributed to the workstations will have the same up to date information that is in the ACOG GIS database.

Mr. Jones said the management authority has a document and process for changing any PSAP boundaries. He said he would send the documents needed stating the area of change on letterhead and letterhead from the other changing PSAP stating that they are aware and accept that change and make sure boundaries that are changing are following the proper process. He said if anyone has an annexation, that process still applies and will be processed by the Center for Spatial Analysis since they hold the official municipal boundaries layer.

He said the GIS data push to the GIS ECC contacts were sent out and if anyone needs access or has any questions, to please let staff know. He said staff has cell tower routing updates, address requests, MSAG information updates, road additions and changes, and subdivision requests that are ongoing.

Becky Bruce asked which town was affected during the boundary change. Mr. Jones said the change is an EMS Boundary change only. He said a PSAP Boundary change must follow an official documented path, which determines funding, and EMS Boundary change does not affect that.

ECC UPDATE

Tara Alexander said Noble is fully staffed and the new building is completed.

Andrea Lewis said Norman is fully staffed and has moved into the new building. She said there are three in training.

Anna Carlise said Tuttle is fully staffed and is hiring for a police officer.

Tabatha Thrash said Blanchard has one opening.

Det. Ray Kimbrough said Cleveland County is fully staffed and will be building a new 911 center.

Becky Bruce said Midwest City has two in training and one opening for dispatchers.

Kyle Hayes said Bethany has one in training that started this week.

Chief Stanford said Del City has one new hire.

Mr. Hawkinson informed the committee that Pafford EMS has reached out to 911 ACOG for a two position or four position ECC. He said staff will be making a proposal to them and will keep the committee updated.

4. NEW BUSINESS

None

5. ADJOURN

There being no further business, the meeting was adjourned at 9:55 a.m.