



ASSOCIATION OF
CENTRAL OKLAHOMA
GOVERNMENTS

911 ACOG REGIONAL PLANNING & ADVISORY COMMITTEE

AGENDA: WEDNESDAY
September 16, 2026
9:30 A.M.

Association of Central Oklahoma Governments
4205 N. Lincoln Blvd. | Oklahoma City, OK 73105 | 405.234.2264 | acogok.org

THE 911 ASSOCIATION OF CENTRAL OKLAHOMA GOVERNMENTS REGIONAL PLANNING & ADVISORY COMMITTEE (RPAC) WILL HOLD A REGULAR MEETING ON WEDNESDAY, SEPTEMBER 16, AT ACOG IN THE OKLAHOMA BOARD ROOM, 4205 N. LINCOLN BLVD., OKLAHOMA CITY, OKLAHOMA.

Please notify ACOG by noon, Monday, September 14, 2026 at 405.234.2264 (TDD/TTY Call 711 Statewide or email title.vi@acogok.org), if you require accommodations pursuant to the Americans with Disabilities Act or Section 504 of the Rehabilitation Act.

AGENDA

1. **CALL TO ORDER** ([ATTACHMENT 1](#))
 2. **APPROVAL OF THE MINUTES – JUNE 2, 2026** ([ATTACHMENT 2](#))
 3. **ITEMS FOR INFORMATION ONLY:**
 - A. NG911 Implementation Status Report: Brent Hawkinson, 911 & Public Safety Director
 - B. 911 ACOG Grant Program Update: Robin McDonald, 911 & Public Safety Admin Assist, and Jeff Choate, Rural Fire & 911 Programs Coordinator
 - C. 911 Technical Systems Projects: Kale Littlefield, 911 Systems Support Manager
 - D. 911 Training/Schedule: Robin Murray, 911 Institute Programs Manager
 - E. 911 Geographical Information Systems (GIS) Activities: Tanner Jones, 911 GIS Manager
 4. **ECC UPDATES – ECC Staff Representatives**
 5. **NEW BUSINESS**
 6. **ADJOURN**
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NEXT MEETING:

Tuesday, December 1, 2026 at 9:30 a.m.

RPAC MEMBERS**ATTACHMENT 1**

CITY/ORGANIZATION	MEMBERS	JOB TITLE
BETHANY PD	Chad Meek	Deputy Chief
	Kyle Hayes	Communications Supervisor
BLANCHARD	Steve Swinford	Deputy Chief of Police
CANADIAN COUNTY SHERIFF'S OFFICE	Cyndie Bowers	Communications Supervisor
CLEVELAND COUNTY SHERIFF'S OFFICE	Capt. Ray Kimbrough	Communication Supervisor
	Patricia Martini	Communication Supervisor
DEL CITY	Heather Steele	Dispatcher
EDMOND EOC	Christie Jaggi	Manager
	Ben Curry	Training Coordinator
	Jamy Inglett	Communication Supervisor
EL RENO	Paul Ratliff	Lieutenant
	Jodi Wolff	Communications Supervisor
GUTHRIE	Chief Don Sweger	Police Chief
	Shelly Clemons	Communication Supervisor
LEXINGTON POLICE DEPT	Chief Bryan Palmore	Police Chief
	Kailee Foley	Communication Supervisor
LOGAN COUNTY POLICE	Troy Dykes	Undersheriff
	Det. George Hannon	Detective
	Dana Haga	Communication Supervisor
MIDWEST CITY	Teresa Coplen	911 Coordinator
MOORE	Mandy Mason	Communication Supervisor
MUSTANG	Jana Brence	Communications Supervisor
NEWCASTLE	Melanie Lierle	Chief Emergency Communication
NICHOLS HILLS	Steven Cox	Chief of Police
	Shana Jones	Communications Supervisor
NOBLE	Brianna Wartchow	Communication Supervisor

RPAC MEMBERS (Cont.)

CITY/ORGANIZATION	MEMBERS	JOB TITLE
NORMAN	Russell Anderson	Communication Manager
	Andrea Lewis	Training
OKLAHOMA COUNTY SHERIFF	Jill Stover	Communications Supervisor
OU POLICE DEPARTMENT	Matt Robinson	Lead Police Communications Officer
SLAUGHTERVILLE	Ashley Furry	Town Administrator
THE VILLAGE	Deputy Chief Matt Butcher	Deputy Police Chief
	Jaylene Garcia	Communications Supervisor
TINKER AIR FORCE BASE	Nathan Schooling	Fire Chief
	Jeremy Thomas	Deputy Fire Chief
TUTTLE POLICE/FIRE	Anna Carlise	Communications Supervisor
WARR ACRES POLICE /FIRE	Jamie Isbell	Communications Supervisor
YUKON	Mike Frame	Major



SUBJECT:

MINUTES OF THE 911 REGIONAL PLANNING AND ADVISORY COMMITTEE MEETING

DATE:

JUNE 2, 2026

A regular meeting of the 911 Association of Central Oklahoma Governments (ACOG) Regional Planning & Advisory Committee (RPAC) was convened at 9:30 a.m. Tuesday, June 2, 2026, at ACOG in the Oklahoma Board Room, 4205 N. Lincoln Blvd., Oklahoma City, Oklahoma. The meeting was held, as indicated, by advance notice filed with the Oklahoma County Clerk and by notice posted at the ACOG offices at least 24 hours prior to the meeting.

PRESIDING CHAIR

Brent Hawkinson, 911 & Public Safety Director

ENTITY

ACOG

PRESENT

Ben Curry
Christie Jaggi
Jamey Inglett
Mary Tynes
Shelly Clemons
Russell Anderson

ENTITY

Edmond
Edmond
Edmond
Edmond
Guthrie Police Department
Norman

ACOG STAFF PRESENT

Kale Littlefield
Nick Fakhimi
Brandon Walker
Tanner Jones
Rayyan Aldossary
Rachel Phillips
Giovanni Penna
Robin Murray
Kristen Gonul
Jimmy Smith
Jeff Choate
Robin McDonald

POSITION

911 Systems Support Manager
911 Systems Specialist I
911 Systems Specialist I
911 GIS Manager
911 GIS Specialist I
911 GIS Specialist II
911 GIS Specialist III
911 Institute Program Manager
911 Education Coordinator
IT Operations Specialist II
Rural Fire & 911 Programs Coordinator
911 & Public Safety Admin Assistant

MINUTES

1. CALL TO ORDER - INTRODUCTION OF GUESTS

Presiding Chair Brent Hawkinson, called the meeting to order at 9:30 a.m.

2. APPROVAL OF MINUTES - MARCH 3, 2026, MEETING

Shelly Clemons moved to approve March 3, 2026, minutes of the ACOG RPAC meeting. Christie Jaggi seconded the motion. The motion carried unanimously.

3. ITEMS FOR INFORMATION ONLY

A. NG911 IMPLEMENTATION STATUS REORT

Mr. Hawkinson recognized the 911 ACOG Staff and the work they did while he was out for medical reasons. Mr. Russell Anderson brought it to Mr. Hawkinson's attention that he attended the March 3, 2026, meeting but was not listed as being present. Mr. Hawkinson informed the attendees about the following:

- Two separate meetings, specific to call routing and call handling, are held weekly.
- Router configuration is in progress and nearing completion.
- Critical path circuit ordering is complete.
- Allerium Guardian Call Handling Solution continues to perform as expected.
- The implementation timeline remains fluid, however the timeline presented last month remains accurate with the completion date expected to be January 29, 2028.

B. 911 ACOG GRANT PROGRAM

Mr. Jeff Choate advised that all signed 911 ACOG Grant Program Interlocal Agreements have been received. All grant recipients are now able to begin work. With this being the inaugural year, policy and documents are being fine-tuned in preparation for the next grant cycle.

C. 911 TECHNICAL SYSTEMS PROJECTS

Mr. Kale Littlefield informed the attendees of the following:

- The monthly map updates are complete.
- Router re-configuration is ongoing.
- AT&T has switched from ESN to SIP in the last couple of months and caused routing errors. If the ECCs experience any misrouting's, please notify the System Support Group for documentation purposes.

Russell Anderson asked about the need to notify their recorder companies about the first cut. Kale answered that it has been his priority to get a CAD spill for each possible scenario and provide it to the ECCs, hopefully by September or October. Also, everyone should have an analog backup and their SIP should be fine.

D. 911 TRAINING/SCHEDULE

Robin Murray informed the attendees that CritiCall testing is being updated. The supervisors are being asked if they would care to participate in the validation process.

Future classes are:

- Managing Different Generations on June 5, 2026.
- APCO CTO on June 17 – June 19, 2026.
- Developing a Supervisor on June 22, 2026.
- CTO Refresher on July 9, 2026.

E. RECENT 911 GEOGRAPHICAL INFORMATION SYSTEMS (GIS) ACTIVITIES

Tanner Jones stated:

- 911 GIS is working with Allerium for a data comparison match, similar to what we do with GeoComm. This will ensure that the GIS data will accurately match with our NGCS system. This will also allow us to find any corrections needed in the GIS for them to display and plot correctly for the next gen mapping.
- All ACOG ECC's have either uploaded their data to the 911 states repository or have a vendor or plan to get that information uploaded to the repository. If any entities need their data let me know and I can add you to the monthly distribution list.
- We are again preparing the map updates for the Guardian workstations to have the latest GIS data available for the 911 dispatchers. The GIS data that will be distributed to the workstations will have the same up to date information that is in the ACOG GIS database.
- He sent out the monthly GIS data push to the GIS ECC contacts yesterday, so if you need access or have any questions about the data, please let us know.
- As always, we have our cell tower routing updates, address requests, MSAG information updates, road additions and changes, and subdivision requests that are ongoing. If your community has any updates or changes needed for GIS, please let our GIS staff know.

4. ECC UPDATE

Shelly Clemons said there was nothing new to report for Guthrie. Shelly did ask how the grant money can be spent. Brent advised any questions could be directed to Robin McDonald or Jeff Choate.

Ben Curry introduced Mary Tynes, a dispatch shift supervisor. Edmond currently has one opening. They are in the process of going live with Comms Coach and they are excited to be able to work with some practice calls. Currently working on ASAP and unified project. Ben also gave a big Thank You to Kale for the numbers he provided for the Edmond Council. He also issued a big Thank You to Tanner for working with the Edmond GIS team to answer a question and solve an issue for the state repository. Another big Thank You was given to Robin Murray for helping to set up a Secret Service presentation of the Mass Attacks class for Edmond after the Arcadia Lake shooting.

Russell Anderson said Norman is down three people with three due to start July 6, 2026. He also said they are looking at setting up AI call processing.

5. NEW BUSINESS

None.

6. ADJOURN

There being no further business, the meeting was adjourned at 9:48 a.m.